



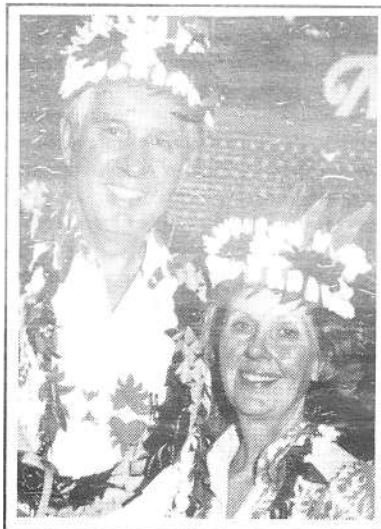
Polynesian Cultural Center

UPDATE '89

Employee Newsletter

Friday January 6,

LOOKING AHEAD TO 1989



Christmas is past and we are now in the New Year. But before the past year fades into history, let us reflect on it for a moment. 1988 was a year of many good times and challenging times. As always, the challenges made us work harder to meet our goals and made us better people. 1988 shall also be remembered for our 25th Anniversary celebration.

We greet the New Year by hosting our Board of Directors who will come prepared to receive our new goals and new ideas and further inspire us with their direction. At this time let us also become new by renewing our commitment to make all the guests who come on our grounds feel the spirit of the Gospel and Aloha so they will want to return again and again.

Let's renew ourselves in our families by reading our scriptures and having our family prayers daily. Then let us also renew ourselves in our jobs by getting

work on time and by doing our best in all that we do. Let's set personalized, individual goals not only in our personal lives but in our work lives, goals that will make us stretch and dream and work harder in 1989.

Again, I want you to know that I love you and pray that the Lord's choicest blessings continue to be with you as you continue to build the Kingdom in this part of His vineyard. I wish all of you a Happy New Year.

Jim Christensen
President

FROM THE CULTURAL PRODUCTION

The word NEW is a wonderful word - it brings a feeling of excitement, opportunity, and beginning. It introduces something we have not known before or experienced before in the same way we will now.

1988 brought many blessings to us all - May the NEW year inspire us to live worthy of all it has in store, renew our energy, our excitement for life and our desire to improve.

W. Bryan Bowles
Sr. Vice President

FIRESIDE

PLACE: PACIFIC PAVILION
DATE: JANUARY 8, 1989
TIME: 7:30 - 9:00 P.M.
THEME: NEW YEAR RESOLUTIONS

SPEAKERS: ELDER DALLIN H. OAKS
PRES. JAMES P. CHRISTENSEN

EVERYBODY IS INVITED TO
ATTEND!

COMPUTER TRAINING

Come on out to Computer Training! January is WORDPERFECT month and we will feature some PSI classes such as Ultiword and the favorite Basic Operator Training.

Don't forget to send in your registration forms for the classes you would like to attend. Registration should reach MIS office one week prior to the date of the class.

Withdrawals should be given at least 24 hours in advance or a \$10.00 fee will be charged to your department. Copies of the training schedule and registration forms have been sent to all departments. Call MIS for additional copies.



The Personnel Gang would like
to wish everyone a very

HAPPY NEW YEAR!

It's gonna be a great one!

HAPPY NEW YEAR FROM THE FINANCE AND ADMINISTRATION DIVISION

I would like to thank you each and every one of you for your help and kindness during the past year and wish all of you and your families a very Happy New Year. May the Lord be with each of you during the new year.

Best Wishes.
Les Steward
Sr. Vice President

GOALS FOR IT!

by Piko Johnson

One of the greatest men of the Country Benjamin Franklin made this profound statement "To love life is to love time. Time is the stuff life is made of." The use of time and life is determined by our values.

Accomplishments in this life is very much determined by how well we use our time. No one in this life is destined to fail. Failure only occurs when we decide to go against those things we value. If life is something you value, then do those things to achieve and fulfill life. It may be in the form of exercising for better health or just spending time with friends and family. If being a better dancer in the night show is something you wish to accomplish then it would be required of you to practice to become better. If your family is another thing you value then make use of your time by making your family time your most valued time. The greatest moments of our lives should be the ones spent with our loved ones.

What happens when we go against those things we value or when we do nothing to accomplish our goals? We begin to get frustrated and we start hating ourselves. Eventually we lose some of those things we value and never accomplish anything. If we did nothing to become a better dancers, guides or employees then there would be no sense of accomplishment. If our lives were not spent in doing good for others and for our families then we find ourselves alone.

Let us work towards making this year a year to surpass other years. Set reachable goals and work towards them. Remember we only fail if we do nothing!

Let me end with quote by Helmut Schmidt, "Whoever wants to reach a distant goal must take many small steps." Good luck in this 1989 year! Keep striving for excellence in whatever you do.

Happy New Year!

During the festival season, we would like to take this opportunity to extend sincere thanks to all the brothers and sisters whom we have worked with here at PCC.

For the past four months, we have learned a lot of new things. We have acquired new skills, talents, and experiences which will be very beneficial to us when we go back to China. And we know that in the future, we will be learning more things from you.

New Year means new task, new progress and a new start. In the coming year we are both very excited and convinced that, with the help of Jr. Vice Pres. Cy Bridges, and BYU Adviser Jane Garside, there will be a lot more good and new ideas that are in store for us to learn.

May all our fellow employees here at the Center have a good health and prosperous New Year!

Lu Yulin and Zhao Xiaowei
Chinese Trainee

KAISER MEMBERSHIP CARDS

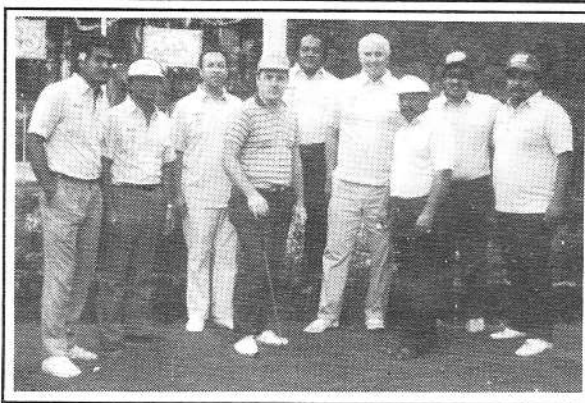
If you are one of the employees who has recently changed to the Kaiser Plan in November, you may pick up the temporary Kaiser membership card now from Sam Langi at the Personnel Office. The cards are effective from January 1 to February 28, 1989. If you have not received the hard Membership card by February 15, 1989, please call 529-5310.



Congratulations

...to Francis and Lynette Ho Ching on the arrival of their new baby girl, Kendra Malia Ho Ching 7 lbs. and 15 oz., born to them on Thursday, Dec. 22, 1988 at 1:10 p.m.

The Reservation Gang of Laie



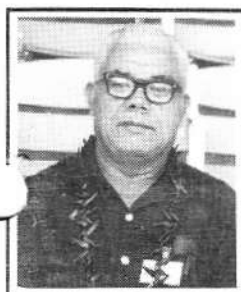
PCC "Trying Hard" Golfers

On December 2, 1988, Polynesian Cultural Center took a few of their golfers to attend the Annual Military Golf Tournament held at Leilehua Golf Course.

The PCC team, against their will, were divided amongst other players and placed in teams of four. One of the team members commented about the event, "the competition was fun and a great opportunity for our very own PCC pro's to meet the tough guys of the golfing world".

Believe it or not, out of thirty teams, Pres. Christensen's team placed fifth while the other PCC members placed eighth and below. For a starter, I think they are doing a terrific job. Had the PCC golfers played together as a team, I am sure that they could have placed first in the tournament.

The Update would like to congratulate our very own "Trying Hard" golfers for doing their very best to represent the Polynesian Cultural Center. The PCC Golfers would also like to thank Varen of the Sales and Incentive Groups for setting up the event.



VILLAGE CORNER EMPLOYEE SPOTLIGHT

Tumu Tapusoa Purcell was born on November 26, 1923 at Malaeta in Western Samoa. He has been married to Vaelua for 48 years, and has 11 children.

Tumu has been a carver in the Samoan Village since 1971. During those years, he has furnished the Center with many of his beautiful works of art. One of them being the Koa Wood Canoe in the Museum. Other items are on display in the Samoan Village, such as: The Tanoa fai ava, Talavalu or spear, Tootoo Fai lauga or staff used by a talking chief. Nifo oti or weapon now used by a Taupou for dancing to entertain the guests, fue or whisk. These are just a few of the many works that he has done. Palusami, Pua'a and Taro are his favorite dish. His immediate family are his best friends. The most enjoyable time he can remember was when he went to Samoa last year for the Church Centennial Celebration.

Work is what he loves to do, and for that reason, retirement is out of the question at the moment.

PCC Update

Jan. 6, 1989

COMPUTER CORNER

Backups, backups, who's done their backups?

This is just a reminder for all microcomputer users to please do your system backups. Whether its daily, weekly and or monthly. But please don't forget to do one!

We have had several microcomputers come in for repair due to hard disk problems. We have found that most of these people DO NOT have a recent backup of their system!

If you do not know how to perform a backup, please call MIS for more information.

PCC GUESTS. . .

. . . Are the most important people who will ever be in the grounds of the Polynesian Cultural Center.

. . . Are those special VIP's who call on the phone.

. . . Are not interruptions of our work . . . they are the reason for it.

. . . Are individuals with names and feelings.

. . . Are not people I argue with.

. . . Are the reasons I have a job.

. . . Are not always right, but they are always. . .

The PCC Guest

To Vernice, Fia and the "Sales and Marketing Staff"

Here's wishing you a very happy and prosperous New Year. May the New Year bring us lots of ambassador and Luau sales. May the new year 1989 be a great one for us all! Keep smiling!

I love the Purple Hearts (Palauni, Eileen, Inelle, Ella, Melony, Grace, Bode, Tim and Kelela)

MANAGEMENT COMMENTS

Wise to shine in 89'

DO YOUR BEST. No matter what you do, keep in mind that your job is important or else you would not have been employed.

Having established your importance, the next consideration is quality of performance.

The remedy: adequate sleep, proper diet, and sufficient exercise. Then, you can do your best.

BE PREPARED. If your immediate superior had to be in the hospital for a month, could you take his or her place? Have you learned all there is to know about your job and the next job up the ladder?

An obvious suggestion: Add to your value by acquiring new skills. Learn as much as possible about the entire operation, and when your supervisor becomes ill or is promoted, you will be ready to take over.

WORK WITHOUT SUPERVISION, TOO. Some employees cannot work without direction. Others know what is expected of them and do their jobs expertly. No, they are not insubordinate. They know the extent of their authority and do all they can without consulting the supervisor.

THINK. How can you do better job? What ideas or procedures can you suggest to improve service and quality? Can you see a safety hazard that should be eliminated?

If you know the duties of your job, you can come up with loads of ideas. One really good constructive idea can make you indispensable.

REALIZE YOUR GREATER VALUE. Yes, you were employed to handle duties 1, 2, 3, 4, and 5 every day. But by acting on the top employee qualities discussed, you become more valuable. You are trusted, needed. And with that kind of recognition, security is greater and promotions more likely.

A SPECIAL REMINDER

During all the excitement of the holidays, don't forget to take time out to give attention to that "Special Someone"--you! Be good to yourself and keep tabs on your mental outlook. Make sure you don't become too tense or too involved in a stressful environment. Being aware will help ensure a safe and happy New Year.

SANTA'S



HELPERS



BEFORE



AFTER

TRIVIA RULES AND REGULATIONS

1. Competition is open to current PCC employees only.
2. One entry per employee.
3. All entries should be submitted in an envelope with your name, department, phone number and immediate supervisor.
4. All entries should be submitted to PCC Graphics (located at the Old Administration Building) before 5 p.m. the day of issue.
5. The entry with all the answers correct will be declared the winner.
6. In case of a tie, a random drawing will take place.
7. All winner's names will be printed in the next issue of UPDATE.
8. Winner will have one week from the date of announcement to claim their prize from Special Projects.
9. Winner will receive two movie tickets and a box of chocolate.
10. All judges' decisions are final.

TRIVIA OF THE WEEK

1. Which division is the Conventions/ Incentives Dept. located in?
2. What is the other name of the Conventions/Incentives Dept.?
3. How many employees are there? _____ Who are they: _____, _____, _____.
4. Name 4 different kinds of groups which would use this dept.? _____, _____, _____, _____.
5. Where are the offices for Conventions? Incentives Dept. Located? _____, _____.
6. Who is the Manager for this dept.? _____
7. When was this Dept. first organized? Month/Year _____
8. Who is the Sr. Vice President for the Conventions/Incentive Dept? _____

ANSWER TO LAST WEEKS TRIVIA

1. g, 2. d, 3. f, 4. a, 5. e, 6. b, 7. c, 8. h, 9. none

AND THE WINNER
for Dec. 22 Trivia is . . .
Pepe Faavale
Village Operations
Pulefano Galcia



THE GRAND PRIZE WINNER

Gail Heffernan
Accounts Receivable
Siaosi Lautaha