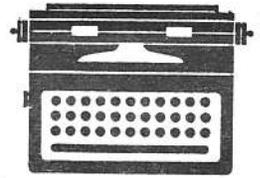




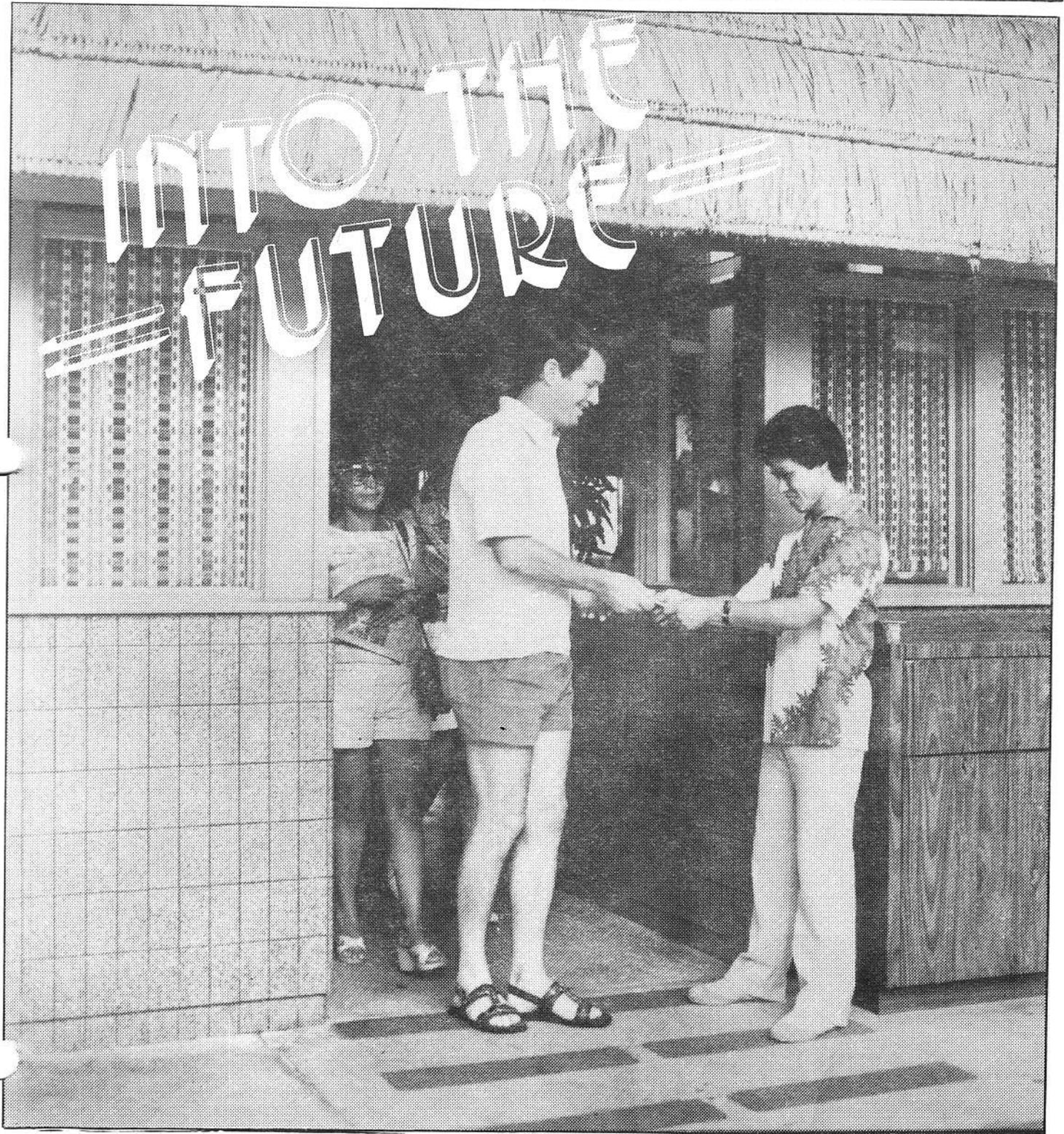
POLYNESIAN CULTURAL CENTER

UPDATE



Employee Newsletter

Friday, October 11, 1985



OUR 23RD YEAR During the next few months, huge changes and improvements will take place throughout the Polynesian Cultural Center which will be ready for guests visiting in 1986. Guests will experience the PCC in many new and exciting ways which we all will be a part of.



In 1986, visitors will enter the villages around the back of the dressing rooms of the Hale Aloha. The view from the new entrance way is spectacular as can be seen here. This will isolate the dressing rooms for performers and help the villages to become more independent from the commercial areas of the Center.

This week the Polynesian Cultural Center celebrates its 23rd anniversary of operation. Saturday will be full of activities marking the celebration. Employees will receive T-shirts, photos, and long-term awards for those with many years of service. Our 23rd year will be as many other years in our history, full of changes and new features for the guests. The administration of the Cultural Center, along with the Board of Directors, has developed a new plan for the next year, including most of 1986. This article will attempt to bring together an image of what the Center will become in the next few months. These improvements and changes will affect us all and will work to improve the product we offer to our guests. Most of these changes are firm, but some refinements may still need to be made. The tentative changes include:

All guests will now attend everything the Center has to offer.

In the past, guests could buy individual admission to the villages, dinner, or night show. The emphasis in the future will be on presenting guests with a complete experience. It has become very apparent that the guests who stay for the "complete package" are the most satisfied and entertained by what we offer. Be-

ginning January 1st, 1986, the Polynesian Cultural Center will provide two packages, the day package and the evening package. Those who buy the day package will view "This is Polynesia" first, eat a Gateway lunch consisting of the entire dinner menu, and conclude the day by visiting the villages. The day will begin at 11:30am and finish at 6:00pm. The evening package will begin at 2:00pm and will include everything a current package includes with the exception of the Aloha Festival, which will be replaced (more on that later). The Polynesian Cultural Center wants visitors who will spend the whole time with us. We would rather have those who come here become completely satisfied and excited about what we have, than to have guests leave with only a partial experience. With this change, the Cultural Center will be more than ever "Hawaii's Number One Experience."

The Hale Aloha will become a special theater to accommodate the canoe show.

Think how exciting it will be for guests to attend the canoe pageant in a new lagoon/theater. The Hale Aloha remodeling is already underway and although it's not finished, it's exciting to be able to see the vision forming. Each day, the pageant

will be performed four times, starting at 2:30pm and running every hour. This will accomplish a number of things. First, it will give guests an opportunity to view all of the cultures instead of just three, as is now the case. Second, it will give the villages more opportunity to concentrate on the things they do best, by removing the canoe pageant from the village areas. Third, it will provide more jobs for students. For many students, their only job will be to perform in the canoe pageant. Fourth, it will provide an opportunity for the Center to bring back the former "Pageant of the Long Canoes" where much of the performing and dancing is done right on the canoe in the water. Over all, the new changes to the Hale Aloha and the canoe show could be the most exciting change for 1986.

The villages will become more independent, stronger, and more demonstrations will be possible.

A new entrance into the Samoan village will be constructed which will bypass the backstage of the Hale Aloha and go around the dressing rooms. The view of the lagoon and villages with the Fijian Spirit House in the background is stunning. The backstage can be closed off to make it more comfortable for performers



Although still under construction, it's easy to visualize the Hale Aloha as a lagoon/theater—the sight of 1986's canoe show.

and out of view of the guests. The bridge which currently goes to the Samoan village will be removed.

Within the villages, the employees will wear more authentic costumes of the islands and the current costumes will probably be discontinued. There is a new structure planned for the Tongan village, and other villages are also planning changes and added demonstrations. Each village will become stronger and independent, and the focus will be more on demonstrating cultural crafts, leaving most of the dancing to the theater and noes.

The orientation building will become a market place for selling craft items such as those being sold by the weavers and hat makers now.

Under the supervision of David Hanneman and Village Operations,

booths will be constructed and each day guests will have an opportunity to buy things made by employees at the Center. Some of the projected items may include flower and shell leis from each of the cultures, mats, art work, hats, carvings, toys, and many other cultural items. At the end of the building, a huge Fijian canoe will be on display. This canoe was commissioned by the Cultural Center and has been built in Fiji. It has been made the same way the big canoes were made hundreds of years ago and it is being transported to the Cultural Center. The main mast is over 40 feet high, so it needs a large building to protect it and house it. The bridges and walkways between the Gateway Restaurant will be covered for easy access during rain. The market area will be provided for guests to continue their cultural experience in the evening

before and after dinner and as a final activity for those guests on the day package.

Additional improvements will be made near the Yoshimura Store.

There will be two new stores built on each side of the shave ice stand. These are tentatively scheduled to be a bakery and a candy store, although these may change. The large tree and the surrounding area directly across from the store will be filled with lights, an old style Honolulu clock will be put in, and the entire area made to look like part of old downtown Honolulu.

The Gateway Restaurant will continue its improvements

In addition to the vast renovations to the Gateway, there will be many new additions to help build customer satisfac-

Continued on page 6

jog your mind
run to your library



American Library Association

Celebrating Our 22nd Anniversary

Beginning at 7:00am with a SUNRISE ASSEMBLY in the BYU-HC Auditorium. We will have a SPECIAL MESSAGE, a MOVIE, SERVICE AWARDS, DOOR PRIZES, an OFFICIAL PHOTOGRAPH, a new PCC T-SHIRT, and BREAKFAST.

Be sure to bring your PCC ID and the tickets you received in your pay envelope.

Wear your PCC button and get additional tickets to put in the prize box! Prizes include:

1. Weekend for 2 (2 nights/3 days) at Sheraton Waikiki - 1 dinner at restaurant.
2. Weekend for 2 at Hyatt Regency Waikiki including 1 night dinner at Spats.
3. 3 sets of tickets for 4 to the Outrigger Hotel to see the "Society of Seven" show including dinner.
4. 6 - \$50 gift certificates for grocery shopping at various stores Times, Safeway, Foodland, etc.

NOTE: You must be present to win.

Halloween Party "Pillar Decorating Contest"

As you know, we are having a "Halloween Party" on October 30 with lots of dancing, contests, and munching.

We have added yet another contest to make each department more involved. We are having a "Pillar Decorating" contest. Listed below are the departments and how many pillars they are assigned to decorate. There will be a prize for the group with the "best decorated" pillar. You can decorate it any way you would like as long as there is no damage to the pillar. All decorating will be between 6:30-8:30pm on the evening of the party. Please notify Kim at ext. 3035 to let her know which pillars you will be decorating. It will be on a first call first serve basis.

Let's see which department has the best decorating talent!

Theatre department has 2 pillars to decorate, Villages 3, Guides 1, Personnel-Purchasing-Business Office 1, Corporate-Auxiliary Serv. 1, Gateway 2, Concessions 1, Maintenance 1, Reservations 1, Shop Polynesia 1. Please check with others in your department.



This month's C-Team award winners and new C-Team members include: Thomas Wing - Janitorial, Adam Hai - Laniloa Lodge, Naina Pearl - Receiving, Joe Pouha - Special Projects, Suliasi Takafua - Grounds (not pictured is Terisa Afalava - KauKau). The UPDATE congratulates these employees who were honored by their peers. Fill out nominations now for next month's awards and submit them to the Employee Relations Dept.

Free Nametag Replacement

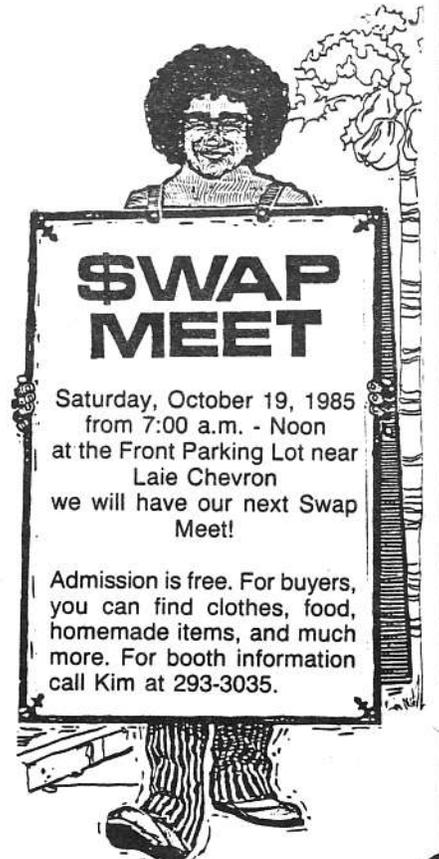
Recently there have been many employees working at the Polynesian Cultural Center without nametags. It has been mentioned that many employees have lost or misplaced their tag and haven't wanted to pay the money to replace it. If this applies to you, the Employee Relations department has begun replacing

these missing tags free of charge. This limited service is available to each of you once, if will report the loss to your supervisor or manager. Please give them the correct spelling of your name and have them inform the Employee Relations department. Please be sure and take advantage of this offer as soon as possible.

\$WAP MEET

Saturday, October 19, 1985
from 7:00 a.m. - Noon
at the Front Parking Lot near
Laie Chevron
we will have our next Swap
Meet!

Admission is free. For buyers, you can find clothes, food, homemade items, and much more. For booth information call Kim at 293-3035.





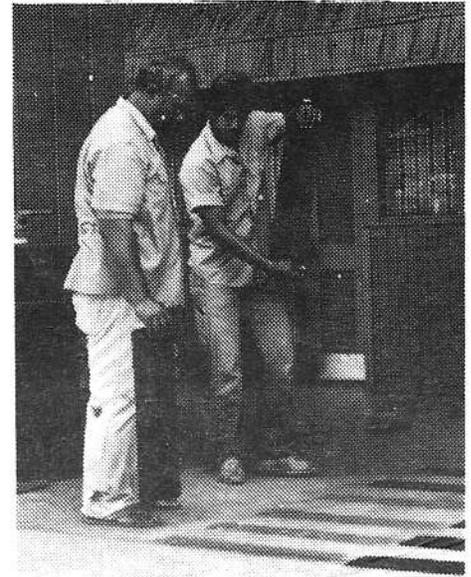
The UPDATE honors those employees who have completed the CPR training course provided by the First-Aid dept. The group of employees who are qualified is growing and those shown are only a small portion of those who have graduated. Those graduates shown include: Standing from the left; Tigi Tapusoa, Raymond Mokiao, Mari Redira,

Vai Laumatia, Kim Napoleon, Instructor Dalene Perdue, Winnie Neilson, Haunani Akoi, Sue Pualoa, Moana Ofahengauae; Seated from left; Steve Kauai, Davina Lake, Al Peters, Kehau Mob, Stormy Fonoimoana; On Bridge; Sob Tufaga, Ken Barglamenta, Junior Asuega, 2 Dummies (not Ken and Junior).



This week Sielu Avea (pictured above) received the Hawaii Visitors Bureau Mahalo Award. Recently Sielu reported a guest who had fallen into the lagoon while taking pictures. Later, Sielu visited the guest in the hospital and spent time with him cheering him up. The guest was so impressed with Sielu's kindness that he wrote the HVB and commended his actions. The Bureau sent Sielu a certificate and a pin honoring him for his thoughtfulness. The UPDATE congratulates Sielu for his honor.

Vice Presidents Award



This week Vice President John Muaina awarded Teams A and B along with the Landscape crew with the \$25 Vice Presidents Award. These employees spent many hours laying down the safety strips which are vital for our guests safety. The entire Cultural Center needed these strips, and these crews got the job done.

Also this week, Vice President David Hanneman awarded the \$25 award to the Hawaiian village for their hard work. congratulations to both these recipients for doing their job above the required level.



This week the Tahitian Scholarship students presented the PCC with a flag from Tahiti. The flag was given in thanks to the Center for sponsoring the students and providing an educational opportunity for them. Accepting the flag for the Center was General Manager Rodgers.



By 1986, the entire area of the Yosimura Store and the Orientation Building will become a new marketplace with new shops and food stores.

tion. Some of the scheduled changes will include tablecloths for the tables, new salad and hot food items will be added to the menu, and employees will probably be wearing new costumes. With every guest now eating at the Gateway, it is important that this area be as much a part of the entire experience as anything else.

The new day show will require changes and improvements.

With the addition of a new show, many more jobs will become available to students. The challenge of providing the same effective entertainment during the day will require that performers be more attentive to entrances and exits from the stage. Also, each performer's face will be more visible and will need more animation and excitement and costumes will need to be more colorful to balance the lack of lighting effects. The theater is also planning to install several huge waterfalls

on stage to add to the overall effect. The new day show will require more effort and color, but the show will provide the same quality of entertainment for those who cannot be with us in the evening.

Now that we've shared with you just a few of the plans for 1986, can you catch the excitement and the vision? These changes are exciting and fun to look forward to, but we must realize that the Center's strength is, and always will be, its employees. If we will join our efforts with these changes, then this experience, the Polynesian Cultural Center, will become even more entertaining, educational, enjoyable, and uplifting than ever before in its history. How fortunate we are to be able to work here and witness these great changes and to contemplate the improvements of the future. Welcome to our 23rd year.

CALENDAR

Friday, October 11

Olympics Stake Night
Meatloaf with tomato sauce, french baked potatoes, buttered peas and carrots, drink

Saturday, October 12

PCC Anniversary Celebration at the BYU-HC Auditorium at 7:00am
Stake Conference, Aud 7:30pm
Gym 9:30 Movie
"Just the Way You Are"
Barbequed Pork, steamed rice, mix vegetables, drink

Monday 14

Beef Stew, hot biscuits, steamed rice, tossed salad, drink

Tuesday 15

BYU-HC Lyceum Aud 8pm
North Carolina Dance Theatre

Wednesday 16

CAC 7:30pm WVBall Hawaii Pacific
Deep fried Mahi w/tartar sauce, scalloped potatoes, mix vegetables, drink

Thursday 17

Aud 7:30pm KYR Elaine Cannon
Pork Chop Suey, steamed rice, tossed salad, drink

Friday 18

Devotional CAC Elaine Cannon
CAC WVBall 7:30 St. Mary's
Ballrm 9:30 ASBYU Dance
Movie Aud 6:30, 9:30 "Karate Kid"
Lasagna, garlic bread, steamed rice
tossed salad, drink

Saturday 19

BYU Stakes Priesthood Temple
Session 5:10am
PCC SWAP MEET 7am - 12 noon
Aud Movie 7pm "Karate Kid"
Aud 9pm ASBYU Lipsync Contest
Salisbury Steak, brown onion gravy,
steamed rice, mix vegetables, drink

The UPDATE is an employee newspaper of the Polynesian Cultural Center and is issued as a training tool of the administration of the Center. The UPDATE staff consists of:

UPDATE Supervisor David Rodgers
UPDATE Assistant Kerry Kingi
The UPDATE is printed by Iava Posala of the PCC Graphics Department.

Submissions to the UPDATE should be received by Tues. at 5:00pm to be included in that week's issue. The UPDATE office is located in the Special Projects office area near the employee building, ext. 3121