



Polynesian Cultural Center

# UPDATE '88

Employee Newsletter

Thursday, December 22, 1988

## MELE KALIKIMAKA FROM THE PRESIDENT

Christmas is a special time of the year to give, share and to celebrate the birth of our Saviour, Jesus Christ. Here at the Polynesian Cultural Center, we are blessed to have the opportunity to represent Jesus Christ in a very special way. A way that is unique in the Church and in all the world. During the past 25 years, millions of people have been exposed to the individual Christmas traditions celebrated throughout Polynesia. It is here that we are also able to share the greatest gift of all, the restored gospel of our Saviour, whose birth we celebrate.

At this time, I want to thank you for sharing your love, traditions and the beautiful Christmas spirit of Polynesia to all. I want to thank you for preserving the purpose of the Center, "to bring all men unto Christ." And again it is your constant and diligent service that keeps the purpose of the Center alive to warm the hearts of our guests.

May the Lord's choicest blessings be upon you as we celebrate the birth of Him who has given so much to us all.

**Mele Kalikimaka and Aloha,  
James P. Christensen  
President**

## GATEWAY CHRISTMAS MESSAGE

For so many of us, December is a time when we think of others, perhaps appreciating what they mean in our lives more than at any other time of year. For so many of us, too, December is a time of our greatest joy and happiness. Maybe this isn't coincidence. Maybe the two are connected---and we could lead happier, more joyful lives throughout the year if we concentrated on ourselves a little less, and on others a little more. And if in giving joy, we find joy, what a wonderful year it would be.

Anonymous

## FACE TO FACE GANG!

To all those employees who helped with the face-to-face and other photo shoots, we thank you for your willingness to help make PCC #1. The pictures turned out terrific and you'll see them in magazines all around Hawaii and on many airlines. A copy of the Convention/Incentives brochure will be sent to your departments. Merry Christmas to all you wonderful people - and Max Purcell too.

The Group Sales Department

## CONGRATULATIONS

A new 8 pounds 14 ounce baby boy was born to Silina Tanuvasa and her husband. Silina is presently working in the Hawaiian Village. The baby was born December 8, 1988.

## BOOMING SUCCESS

Last month the Reservation in-office competition turned out to be a booming success. The entire department ended up selling 1,585 Ambassador sales for the month. This has been the second highest ambassador sales record in the month. They missed the top record by a mere 64 sales. According to John Mills, "Though we didn't hit the record, we are very proud of another achievement, the percentage of Ambassador sales are higher than last year on the same month".

The top Ambassador sellers are Sosina Feinga (272), Susan Marsh, (190), Mary Peters (188), and Eileen McCoy (119). (Susan and Eileen were on the winning Red Team)

Fia Mau, Manager of the Reservation Department has something to boast about. The Reservationists did not let their desire to do well stop them from servicing to the best of their ability. Telephone agent, Ellouise Reed, sold a party of eighteen on the Ambassador Package, and the party enjoyed her service and the tour so much that they gave her a box of chocolates as a "thank you."

The Reservation Department is continuing the In-Office competition this month with different teams. This month a few Managers from different departments will be involved. Max Purcell, Verdetta Kekuaokalani, Delsa Moe, and Palauni Ma Sun, have been chosen to be Captains of four teams. With their help the sales for this month are expected to be just as successful.



## EMPLOYEE SPOTLIGHT

In the spirit of Christmas, the Village Operations would like to spotlight Josephine Kauhawaiokaliuwaa (Mist of Sacred Falls) Moeai.

Josephine began working here at the Center when an opening became available in 1966. She was hired as a secretary for Wayne Glaus who was then the acting General Manager of the Center. She later became the secretary of two General Managers: Larry Haneberg and Vern Hardisty. In 1985, Jo was transferred to the Village Operations Office as the Village Secretary.

Jo was born at Kahuani on June 5th. She has been married to Kika Moeai for 31 years, and has one son.

Sewing has been her favorite pastime and if she had a chance to relive her life, she

wishes to be a housewife and a mother.

When Jo retires, she plans to complete her unfinished quilts and do a little traveling. She has always enjoyed her job here at the Center and is proud of what the Center stands for. Jo wishes everyone a Merry Christmas and a Happy New Year.

## CHRISTMAS WARNING

In our excitement to service your department with petty cash reimbursements, we failed to check your request for historical information pertinent to your receiving the cash.

Result of this oversight is: The Cashroom is broke! Until, the Cashroom can back track to the various departments and people concerned . . . we do not have the necessary cash to accommodate you at this time. You will be notified via electronic marvel as to when the Cashroom can accommodate you with petty cash.

In requesting pettycash, via the white request slip for advance payment or the yellow sheet for reimbursement, the following information is required:

**What?** (What is the money being used for) Anything with meals lunches, parties, refreshments , promotions mileage, cash, travel requires the yellow expense sheet.

**When?** (when will this money be used or was used)

**Who?** (who was entertained, partied, lunched or mileage)

**How Much?** (anything over \$50.00 requires a VP memo of exception)

The Cashroom thanks you for your response to our first memo . . . to a couple of you !@#\$\$%^&\* . . . don't forget Elvis Presley's birthday.

## SALE SALE SALE

Christmas Holiday Sale. All Market Place items are 30% off. Sale starts from December 1-31 1988.

## KAISER MEMBERSHIP CARDS

If you are one of the employees who has recently changed to the Kaiser Plan in November, you may pick up the temporary Kaiser membership card now from Sam Langi at the Personnel Office. The cards are effective from January 1 to February 28, 1989. If you have not received the plastic Membership card by February 15, 1989, please call 529-5310.

## COMPUTER CORNER

Are you interested in learning more about the programs on your computer? Here's a schedule of some of the classes we are planning to have in the new year:

*JANUARY IS . . . WordPerfect Month!*

**WordPerfect I**

January 3, 1989 9:00-11:00

**WordPerfect II**

January 10, 1989 9:00-11:00

**WordPerfect 5.0**

January 17, 1989 9:00-11:00

**Ultiword**

January 24, 1989 9:00-11:00

**Operator Training**

January 31, 1989 9:00-11:00

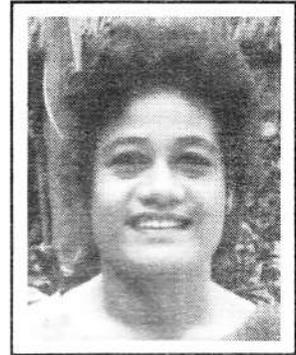
Make a reservation now for the class(es) you'd like to take. Call MIS for details and more information.

## VILLAGE CORNER

Village Operations Employee of the Month

**Fetulele Afoa**

Congratulations are extended to Fetulele Afoa of the Samoan Village for being chosen as the Village Operations Employee for the Month of November. According to Chief Fauono Vaifale, Fetu was chosen for her outstanding and consistent performance. Some of her winning characteristics shows that she takes initiative, and does not have to be told in all things. She will clean her assigned areas, look for ways to enhance the village, and always be there to serve the guests. Fetu's attitude is upbeat and positive. With her smile and undivided attention, the Center guests are made to feel welcome and special. One particular asset that Chief Fauono especially appreciates in Fetu is that she does not COMPLAIN. She is always willing to serve at a moment's notice.



Fetu was born in the village of Aleisa in Western Samoa. She graduated from the Church College of Western Samoa where she was chosen this past summer to come to Hawaii to be a PCC-sponsored student at BYU Hawaii. She loves working at the Center because it is fun, but particularly because she enjoys interacting with the guest. "I get excited sharing my Samoan culture with them", she says "I am sometimes surprised at what I can learn from people that visit the Center." Several days ago a man from Malaysia added to her knowledge of the coconut. He said if you want to cure a toothache, just heat a little coconut oil and apply it to the tooth.

A freshmen majoring in English and Music, Fetu plans to return to her homeland and serve her people there. It is no surprise because Fetu is very proud to be Samoan. She feels blessed to work in a place where she can explain to many people all about her beautiful home. When asked to give some tips for employees to serve the Center better in their assignments, Fetu pointed out the following: Smile, speak loud enough to be heard, be animated, (in other words, be alive), and finally, remember to talk to everybody. Don't pick and choose who you should approach; e.g. Some workers choose only the pretty girls or handsome guys.

## To all Da Reservation Gang:

*May you all have a Merry Christmas and a very Happy New Year!*

To my favorite Box office cashiers and auditor (Laverne, Sosiana, Mary, Kurt, Pauline, Susan, Sinei, and Ivanelle). May the New Year bring us Riches and many Luau Sales. May the Good Lord bless each one of us and our families in the New Year.

Love and Aloha!

**Kamaka Tuia**

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## FROM THE HOUSEKEEPING CORNER

As this 1988 year comes to an end, there are many memories I have of our Housekeeping Department. We all have had various experiences throughout this year whether it was a messy toilet to clean, finding a lost item for someone, getting drenched in the rain while squeegeeing an area, or to give some friendly directions to a lost Guest. However, I think my precious experience is the opportunity I have to work with such nice, caring and spiritual people. These people are the Custodians who clean throughout the Center and are called upon to do various jobs.

At this special time of the year when everyone is merry and the spirit of Christmas is in the air, it's rewarding to give and to be thankful. Giving is a special gift we have within ourselves. If we give of ourselves, we have given the greatest gift of all.

To the Housekeeping staff, I thank you for giving the best of yourselves every day at work. I am proud to work with you and thank you for your dedication. May you all know the true meaning of Christmas and give with your hearts. I wish you all a very Merry Christmas and a New Year filled with much happiness.

**Wayne Yoshimura**  
Housekeeping Manager

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## MOVIE TICKETS

Special Projects Department will be closed December 23-26, 1988.

Don't miss the holiday movies. Buy your movie tickets now!

## THE LADY BEHIND THE DECORATIONS

by Peter Johnson

You may have noticed the beautiful Christmas decorations in the lounge and how well kept the lounge is everyday you go in to have lunch. Well, you can thank Mildred Cashman and her little staff of elves. Every year, she decorates the lounge for Christmas and hands out little treats to the employees who come to the lounge. Throughout the year she decorates the lounge for other holidays like Easter and Halloween with treats to go with it.

So why does she do all of these things? Because she wants the employees to feel good about what they see when they come to the lounge. She wants the lounge to be a place the employees can get away and relax. So she keeps it nice and decorates it every chance she gets.

We spent a moment with Mildred Cashman, a person who really cares.

Her real name is OK SOO SU HAN. When growing up she had to attend English speaking school and each student was given an English name to use and Mildred was given to her. She has used it since. We told her we like Mildred because it is easier to remember.

Why did she come to the PCC? She and her late husband had a business of their own at one time. When he passed away she decided not to continue with the business. Although many people asked to be partners, she turned them down because she wanted to work with people close to the Church. PCC was the answer for her. So in 1977, she began working at the Snack bar after which she was asked to work as a seamstress. She took the position and worked there for 7 years until she came to work in the laundry under Junior Asuega. Not long after that, she was transferred to Gateway where she became the lunch supervisor that she is now.

She enjoys working there and seeing the happy faces of the appreciative employees when they come walking in to the lounge. Whether it be for lunch or just to lounge around she wants the lounge to always be presentable for the employees.

What does a woman like her do in her spare time? Well, a bit of everything. She likes old Hawaiian music and a bit of country music. Her favorite food is shoyu and chili pepper on rice with a juicy Porterhouse steak. Her hobbies are planting orchids, dancing, shopping (something she loves to do) and relaxing at the beach to release stress.

We asked her to say something to all the employees and this is what she had to say: "I want everybody to be happy because life is too short. I hope you all have lots of presents for your wives, children and friends. But most of all I wish you all a Merry Christmas."

We thank Mildred for her big heart and her commitment in making the lounge the best it can be for our employees. Our best wishes goes out to you Mildred now and forever.

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## MERRY CHRISTMAS FROM CULTURAL PRODUCTION

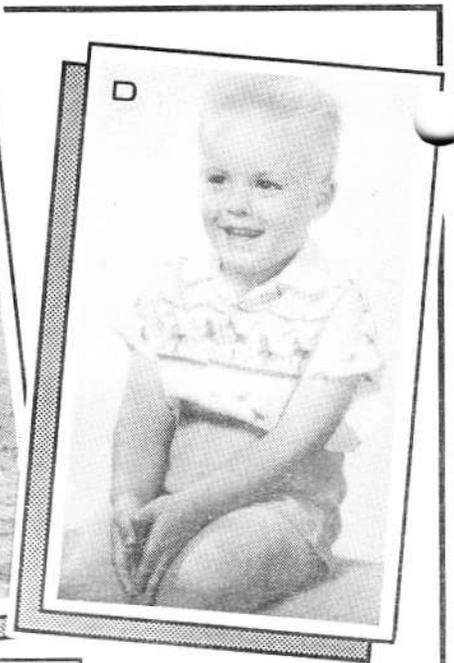
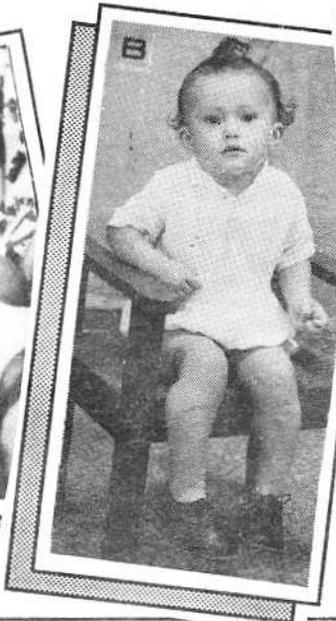
Christmas is a time for especially remembering the birth of the Lord Jesus Christ, and for sharing the light and warmth of that occasion with family members and friends.

As we participate in the giving of gifts, love and best wishes with our love ones, may we keep in our minds and hearts the image of our Saviour and live so as to merit His countenance smiling upon us.

Best wishes for a joyous holiday season.

**W. Bryan Bowles**

Sr. Vice President



# TRIVIA OF THE WEEK

MATCH THE LETTER TO THE PICTURE:

1. Pres. James P. Christensen
2. Bryan Bowles
3. Vernice Pere
4. Les Steward
5. David Hannemann
6. Magi Keil
7. Darlene Asuega
8. Cim Reed
9. Mike Foley

D  
A  
G  
F  
A  
E  
B  
C  
H  
?

## ANSWER TO LAST WEEK TRIVIA:

1. Max Purcell, Magi Keil
2. Simi Niumatalolo, Althea Neria, Alofa Magalei, Art Hannemann, Pati Tofa, Tina, Manutai, Moeini Brady. . . .
3. 1100
4. Spare ribs, Chicken, Seafood Newburgh, Fish Mahi-Mahi
5. Laundry, Seamstress, Driver's Lounge, Luau Area

## AND THE WINNER

for Dec. 9 Trivia is . . . . .

**Pat Cabbab**

Gateway Restaurant  
Manager: Max Purcell

