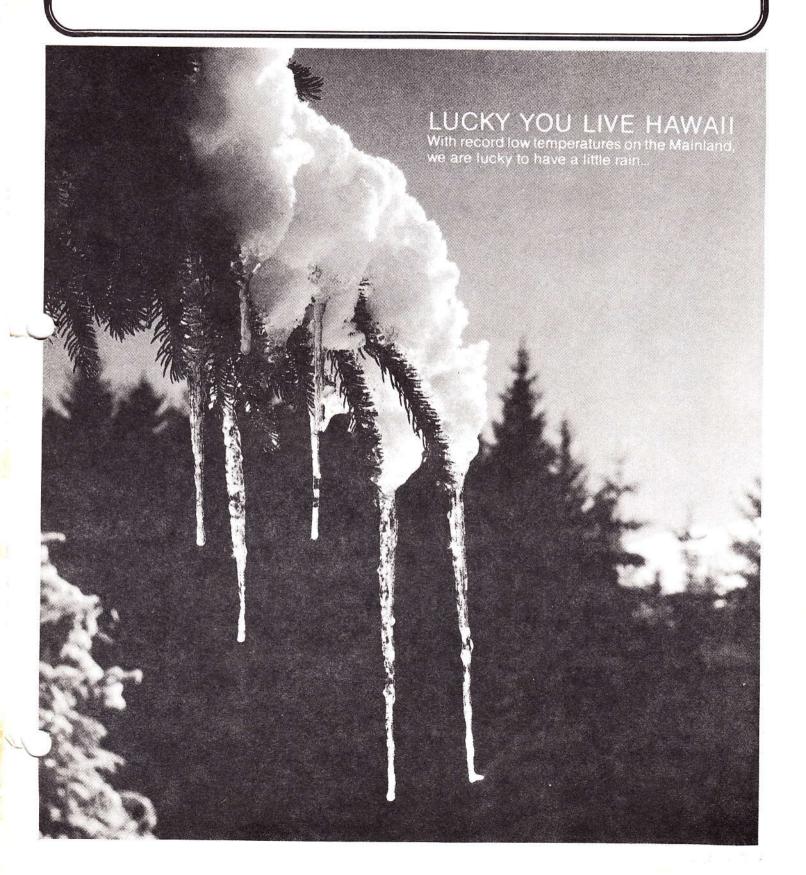


Polynesian Cultural Center Employee Newsletter Friday, February 8, 1985

UPDATE 85



Spotlight On...





Elouise Kamuoha displays some of the lost and found items

Did you know that every month the Cultural Center donates quite a few pairs of glasses to the Muscular Dystrophy Foundation? They are glasses which have been in the lost and found for over 30 days, and have not been claimed by anyone. The PCC has quite an extensive lost and found, and it is important for us to understand what to do if we either find a lost item, or know of someone who has lost something. The lost and found is located in our Laie Reservations office in the front entrance way of the Center, and is maintained by Fia Mau and her employees. The extension to call is 3333 and anyone working there can help you.

The ladies in the office have had several interesting experiences with the lost and found, and they explain that wallets are the most frequently returned items. They recently returned a wallet containing \$800 in cash to a gentleman in California, and another to a Mr. Charles Curtis of Bothel, Washington. Mr. Curtis sent a letter of thank you to the Reservations office, and included a \$50 check as a reward to those involved. The reservations office keeps a log of all items turned in and those reported lost, and it is interesting to look through the log. In just two days there were four wallets turned in and were then later claimed, and each contained money and credit cards. In addition to these, there were several pairs of glasses, a pair of baby shoes, a purse, three cameras, and a sweater turned in.

As employees turn in items, their names are recorded in the daily log, and if the item is worth under \$200 they can come back and get it after 30 days, and after 90 if it is more expensive. In the meantime, the Ladies in the office do whatever they can to find the owners and have their property returned to them. They recently had a very expensive video camera turned in, and after several weeks of searching, they mailed it to Saudi Arabia to a man who had visited the PCC a month earlier.

Karla Lombard explains that "When people come in the see if their lost item has been found, they are so dejected, and then when we find the camera or wallet or whatever it is, there is such a change in the person, and they become so excited." Sis. Lombard mentions that once a month the lost and found file is purged, and the items not claimed go to those who found them, or to charities. She recalls that the most interesting item ever found and not claimed was a man's pair of pants, which were turned in on a very hot day.

The Update salutes the employees of the Laie Reservations office for their honesty, and their desire to help our visitors have a great experience during their day with us.

It's a Girl!

Joe & Lee Po'uha Jan. 6 "Nicole"

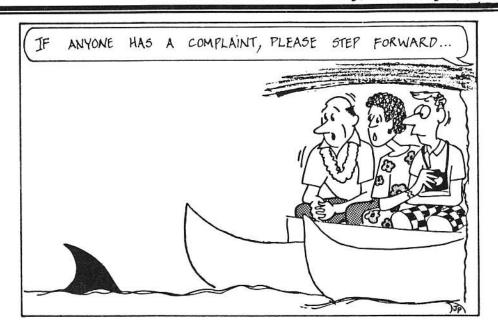
Piko & Pat Johnson Jan. 7 "Stacey"

Brent & Tagi Schwenke Jan. 17 "Cherish"

Miller & Kathy Soliai Jan. 18 "Danielle Violetta"

Vai & Salu Laumatia Jan. 29 "Jasmine"

Lata & Anne Pikula Feb. 4 "Mele"



"The Great PCC Trivia Marathon"

The Polynesian Cultural Center is pleased to announce "The Great PCC Trivia Marathon," sponsored by the UPDATE. Beginning with the questions in this issue of the UPDATE, each employee's points will be totalled weekly, adding up to a grade total on March 29. That gives you 7 weeks to begin accumulating points.

Here's the way our contest will work: Each week 5 questions will be published in the UPDATE. Some questions will be worth 1 point, others requiring 2 answers will be worth 2 points. Answer the questions, write your name and department at the top and turn in the completed form to Tammy Au Meyers at the Special Projects office. Your answers will be tabulated and your total points listed. Each week that you participate, your points will accumulate. If you are stumped by some of the questions, answer the rest and turn in your form—all points will be added to each employee's grand total.

OUr grand prize (to be announced in a coming issue of UPDATE) winner will be announced in the April 5 issue of the UPDATE. There will be weekly winners and those prizes will be announced in each respective issue. The prize for this week is a **Family Pass for 4** to the Holiday Theater in Laie and a **\$4.00 Gift Certificate for munchles at their snackbar** during the movie. In the result of a tie, the weekly winner will be determined by a drawing.

The first five questions for this week are:

137 50	
1. How high is the volcano that erupts during the evening show?	ft.
2. A freak incident occurred shortly after the end of the Polynesian Cultural evening show. What was it?	al Center's first-ever (Oct. 13, 1963)
For 2 points 3. How many performers were there in the original evening sho featured here now?	ow at PCC and how many are
4. On an average, based on January's sales figures, how many sh	ave-ices are sold on any given
What is the best selling flavor?	
5. What was the size of the PCC when it opened and what is the	e size today? (in acres)
Head to the Special Projects office today with your completed forms.	The big winner could be YOU!



What time is our 1:00 show?



Who's our Manager this week?



Im sorry Sir, you can't pass for under 5 years old...



President Mauno Koinisto and daughter Mrs. Assi Komulainen being escorted through villages by Center employees.



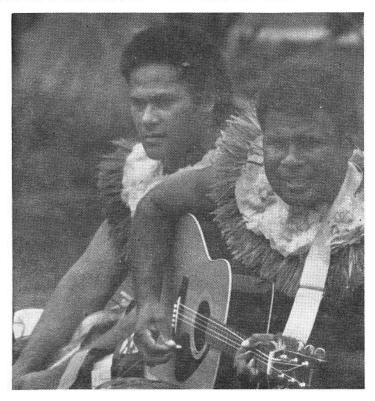
Ready for rainy weather ...

Tuesday January 31, 1985 the Polynesian Cultural Center was honored by the visit of His Excellency Mauno Henrick Koivisto, the President of Finland. President Koivisto was accompanied by his daughter Assi Komulainen, and several important aides. The group was treated to a special show in the Maori village, and then were invited to the home of President and Sis. Rodgers for an elegant dinner. The President was very appreciative of the hospitality and friendliness of those at the Center. He was impressed with the operation and remarked how wonderful it is for students to be able to work in such an atmosphere. His Excellency concluded his visit with the night show, and was clapping and enthusiastic throughout the entire performance.

We were also honored to have two of HPD's top officers here to join with our secuity in ensuring the safety of our important visitors. Our thanks to them, and to all of the Center's employees who worked hard in helping our Finnish visitors have such an enjoyable visit.

EXTRA MILE AWARD WINNERS





We would like to congratulate Walter Peters who has been nominated for the EXTRA MILE AWARD because of his consistent crowd pleasing performances here at the Center.

According to the Theater Manager, "Walter is a very good dancer and always exciting to watch, he shows his enthusiasm on the Fijian Canoe and in the Fijian and Samoan sections of the Night Show."

Thank you Walter, keep up the good work.



The Finnish connection - Pirjo and President Koivisto

You Might Ask

Who was the cute blond "Ask Me" guide our visitors noticed stationed at her "Ask Me" booth during a recent downpour answering questions with a friendly smile and a "This is fun!" attitude? That's Pirjo Seipajarvi a recent hire in our guides department from Finland.

Always patient and smiling, Pirjo answers guest's questions and gives them interesting information about PCC and the cultures here.

Pirjo recently had the opportunity of serving as a VIP guide for the President of Finland and his party, a task which she carried out with grace and ease.

Look for Pirjo this week and see for yourself why she wins our Extra Mile Award!

Mr. Rodger's Neighborhood

by David Rodgers

This week the Update spotlighted the lost and found. The whole idea behind this service is that we are an honest people, and live in an honest environment. What a great tribute to our employees for us to be able to say "If it's found, it'll be returned," and be sure that that's what will happen.

Joseph Smith wrote "We believe in being honest, true, chaste, benevolent..." What does this concept of honesty include? Are we truly honest? Here are some examples of honesty which we have all seen at the Center:

Doing honest work for honest pay.

Smiling and doing your best when your boss isn't around.

Picking up paper when you're clocked out.

Not being negative.

Not criticising fellow employees when they're trying.

Standing up for Church values even though it maybe unpopular. Being loyal to those you work with, both superiors and subordinates. Taking the time to try and understand someone's problems even

though they don't speak your language.

Turning in all of one's costume at the end of the day Clocking in and out on time.

Turning in found wallets with all the money in them.

Not saying anything that would hurt anyone.

Honesty in the broad sense is much more than returning money and not telling lies, it is a way of life. We should commend ourselves for our honesty, but we need to always try to do better. Honesty brings excellence and pride, which we have, but should improve. Let us strive together to become more honest so that we may have great success in this year of 1985.

Too shy to come right out with those feelings you have for a special someone?

Now's your chance to give him or her the hint.



The UPDATE will be accepting personal ads in the form of valentines for our February 15 issue. If you have trouble getting the words right come see us - we'll help you! Stop by the UPDATE office by Wednesday, Feb. 13 with your valentine for a co-worker, boyfriend, girlfriend, spouse, boss, or the "he-doesn't-even-know-l-exist" friend.

The most original valentine will be awarded dinner for two to share with the one you love.



ATTENTION...

"I.D. REPLACEMENTS: In the event that you lose your PCC I.D., the Personnel Office will be available between the hours of 9:00 and 10:00am ONLY for replacement I.D.'s. There will be a \$5.00 charge for the new I.D. This new procedure will be effective on February 18, 1985."

Mahalo Sam Langi

CALENDAR

Friday 8 Ward Night

Saturday 9

WAITANGI DAY EVENTS in the Maori Village

11:00 am Devotional

1:00 pm Aloha Festival

2:00 pm Wero & Opening of Imu

2:30 pm Fashion Show

3:00 pm Maori Show

3:20 pm Tongan Show

3:40 pm Fijian Show

4:00 pm Competitions

& Demonstrations

5:00 pm Canoe Fashion Parade

6:00 pm Sunset Parade

Swap Meet BYU Aloha Cntr. Mall 8:00am - 12:00pm

Rugby BYU-B/Sea Bird 9:00am BYU-A/Diamond Head-A 12:00pm

CLUB FOOD FESTIVAL 6:30 pm

MOVIE "Willie Wonka" 6:30, 9:30 pm

Tuesday 12

WA FILM "Australia" LT 7:30pm

Wednesday 13

David O. McKay Lecture David Chen, Aud. 10:30am

Thursday 14

Satellite Broadcast BBall BYU/Colorado State 4:35 pm

Club Night

Friday 15

Devotional 10:30am CAC

ASBYU Dance, Ballroom 9:30pm

MOVIE "Heaven Can Wait" Aud. 10:00pm