



Polynesian Cultural Center

UPDATE '89

Employee Newsletter

Friday, March 3, 1989

Grand Aloha Shared

PCC Receives Distinguished Visitors

President and Sister Hinckley

On Friday, Feb. 17, 1989 President & Sister Hinckley visited the Center. They were accompanied by President & Sister Christensen, Brother & Sister Herb Horita.

They were welcomed in a truly authentic Polynesian custom. They boarded a decorated canoe and enjoyed a canoe ride while briefly visiting each village. Warm words of love and appreciation were exchanged by all who met with President & Sister Hinckley.

The visit culminated with a wonderful dinner at the Ali'i Luau and the evening show "This is Polynesia" where President Hinckley met briefly with the performers after the show.

They truly enjoyed their visit to the Center and were appreciative of the love and hospitality shown to them.

Thank you to all who helped to make their visit a heart warming experience. You are all appreciated.

Cook Islands Prime Minister Henry

Last Thursday, Feb. 16, the Prime Minister from the Cook Islands, Mr. Geoffrey Henry visited the Polynesian Cultural Center. He and his entourage enjoyed a canoe ride while briefly visiting each village where gifts were presented to him.

A traditional Maori welcome was extended to him upon arrival at the Maori village. On hand also was the Cook Island club. Students from the Cook Islands entertained their Prime Minister and had the opportunity to meet with him afterwards. The Prime Minister spent the rest of the evening for dinner at the Ali'i Luau and the evening show "This is Polynesia."

He expressed high praises for the Center and its employees. He thoroughly enjoyed his visit and will always remember the love and friendliness shown towards him.

Marie Osmond and Family

Marie Osmond, well-known TV star, entertainer, singer, and only sister of the Osmonds visited the Center during the month of February. She was accompanied by her husband and several friends. Her Center escorts, Vice-president David Hannemann, PCC's unofficial Ambassador of Hospitality, and V.I.P. guide, Autasia Autele, who where both

President and Sister Christensen accompany Cook Island Prime Minister, Geoffrey Henry and companions on recent PCC Tour

(See related photo page four)



PCC's Hospitality General, David Hannemann extends traditional Aloha welcome to Marie Osmond and family

charmed by her graciousness and friendly manner, reveal that it was a pleasure for them to accompany her group.

Autasia reports that Marie's husband was especially taken with the Center. According to her he repeatedly declared how he was touched by the outpouring of aloha especially from those in the villages. One of the activities the group enjoyed was the Villages Farewell. As they watched from the canoe along with the Center General Manager, Jim Christensen and his wife Metta, they were delighted by the aloha extended by the Farewell participants.

Employee News Notes

O'Rand Joins PCC Sales & Marketing Division

Terry O'Rand has just joined the Polynesian Cultural Center family as public relations assistant in the Sales & Marketing division.

Terry, who graduated in public relations from BYU-Provo in 1987, is originally from Dumas, Texas, and now lives in Laie with her husband, Marc Myer, director of graphics at BYU-Hawaii.

Before moving to Hawaii, Terry worked for the University Relations department at the "Y" as a photography assistant and is also an experienced writer.

"I really like what the PCC is doing to help preserve Polynesian heritage," Terry says, "and I'm very happy to be working here."



CPR CLASS

Learn CPR through ABC!!!

Better yet, you can be a Certified CPR for FREEEEE.

Our next class will be on next Saturday March 11, 1989, from 8:00 a.m. to 1:00 p.m. at the Training Room.

To sign up, call First Aid at Ext. 3016 after 11:00 a.m..

Sorry, we can only take the first 10 people so call now.

February Good Month For Gateway

The month of February has been a busy one for the Gateway crew -- and we wanted to express our Mahalos.

In addition to the regular restaurant and Ali'i Luau operations we have presented 22 lunches and dinners this month!!!

Thanks Gateway people -- You're hard work doesn't go without notice!!!

You're the BEST!!!

Employee Discount Coupons

All PCC employees, who haven't already, may now pick up their 1989 employee discount coupons from the Personnel Office

Prescriptions...

The North Shore Pharmacy recently agreed to fill all drug prescriptions for PCC employees who suffer job-related sickness and or injury on charge basis. The charges will be made to the PCC which will take the burden off the employee from having to cough up money he/she does not have and then wait for two weeks or so to be reimbursed.

In order for the above procedure to be implemented and be kept under control, the following steps must be followed by all who are qualified or covered under the workers' compensation program: 1) The employee with a prescription to be filled must report to the personnel office and see Helen "Maka" Obina (with the prescription(s)); 2) An authorization letter will be issued to the employee; 3) When Maka is out of the office, please see Sam, for your authorization letter; 4) the authorization letter will be honored only at the North Shore Pharmacy.

We are presently working out an agreement with the Pay and Save Pharmacy on the same program. We will notify everyone when it is completed and ready to be implemented.

We hope that this system will make it a lot easier for all who fall in this category to fill their medicinal needs.

Overtime Pay Eligibility

There have been several questions raised this past week as to who is eligible to receive overtime pay and who isn't. This article will hopefully clarify any misunderstandings that may exist.

Generally speaking, all employees of the PCC that work in positions lower than that of manager are eligible for overtime pay. According to Federal and State wage and hour laws, overtime pay is that pay earned for any hour, or fraction on an hour, worked over 40-hours per week. It is calculated at 1.5 times your regular rate of pay, and cannot be exchanged for time off the following week. It makes no difference whether you punch a timecard, are timeclock exempt, or are paid a salary. Being eligible for overtime pay is determined by your job, not by how your work hours are recorded.

All employees who are eligible for overtime pay should check their paycheck every pay day to ensure that payment was made for any overtime worked during that pay period. Should you notice that you have not been paid for overtime hours worked, please contact your department and Personnel immediately so that the necessary pay adjustment can be made. If you don't know whether you are eligible for overtime pay, please contact Rose (ext. 3040) in Compensation for verification. Mahalo.

SIXTH ANNUAL PCC EASTER EGG HUNT



*March 25, 1989 (Saturday morning) 8:00 a.m. at the PCC farm
(Hauula side of the Support Services bldg.)*

Children 3-12 years, can hunt for eggs hidden at the farm.

*Pick up tickets (egg-shaped badge) at Special Projects from
Monday, March 13 - Friday, March 24, 1989*

PRIZES! PRIZES!

- (5) \$Easter Baskets filled with goodies
- (5) \$10.00 gift certificates to McDonalds
- (5) Sets of 2 tickets to Laie Holiday Theater
- (5) Cases of soda
- (5) Medium-sized PCC T-shirts
- (5) See's Candy Easter boxes
- (5) 25-pound bags of rice

THE FOLLOWING RULES APPLY:

- 1: Child must be SON/DAUGHTER of current PCC EMPLOYEE
- 2: Ticket (egg-shaped badge) must be worn by child for purposes entrance and identification.
3. No parents will be allowed inside to help children hunt for eggs.

- To be fair to all parents and children, please abide by the rules. If not, a child may not be eligible for the prizes.



UPCOMING COMPUTER USERS COMMITTEE MEETING

Hey all you computer buffs, come out to our Computer Users Committee Meeting which will be held March 17th (Saint Patrick's Day), from 9-10 am in the Training Room.

We will discuss some new PSI enhancements as well as new training classes for PSI users. We'll also pass out the new microcomputer training schedules, so don't miss out on this meeting!

All PCC employees are welcome to attend!

MIS TRAINING SCHEDULE FOR MARCH:

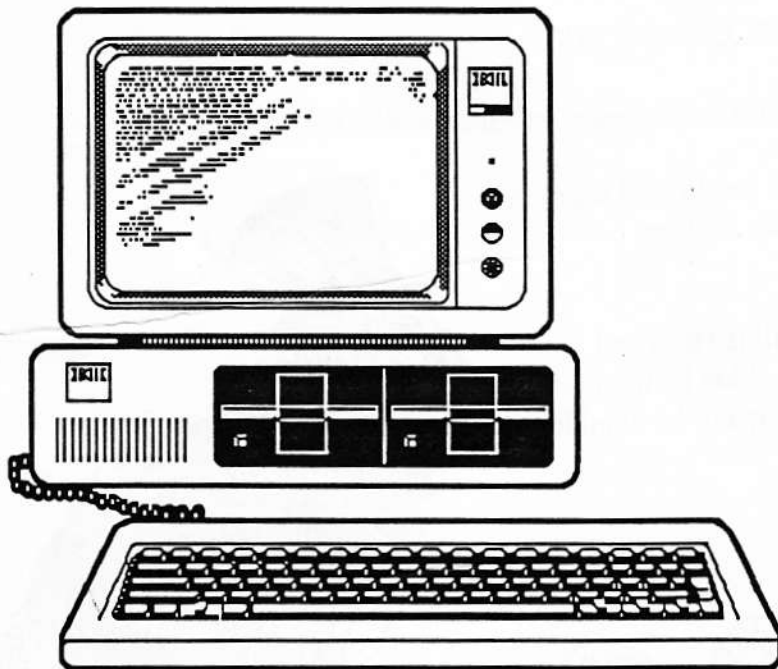
Here's a list of the classes we'll be offering in March:

March 7th

HARDWARE MAINTENANCE will teach you some tips on preventing those hardware disasters that happen so frequently. Learn how to troubleshoot PC problems and perform some simple diagnostics. All PC users encouraged to attend.

March 14th

WORDPERFECT REVIEW will take you back to parts of the previous classes we've held on WordPerfect to make sure you have a good understanding of this powerful word processor.



March 21st

HARVARD GRAPHICS is an exciting graphics package that can do all kinds of charts for your presentations, including organizational charts and fancy lists.

March 28th

PSI REQUEST (REPORT GENERATION) will show you how to generate the reports you want and the way you want it on the PSI system.

Two of a Kind

Christy, Walk, Receive "Employee of the Month" Honors

Marge Christy, who serves currently as the Museum's main demonstrator/guide, is Village Operations

Employee-of-the-Month for January. Born in Ponsonby, Auckland, New Zealand, 65 years ago, Marge has lived in a variety of places such as Gisborne, Nuhaka, and Hamilton in Aotearoa.

A Center employee since 1973 (16 years) Marge reveals the following reasons for loving her work: the opportunity to grow with BYU-Hawaii stu-

dents, the daily learning she acquires each day, and the mingling experiences she has with guests. She says that in a few minutes she can share other people's lives, home towns, and special places and activities in their individual countries.

Cited for her wise use of in-between lecture periods, Marge was also praised for her neatness in her dress as well as in the Museum upkeep, her willingness to continually see to the well-being of Center guests, but particularly for her equanimity--her balance and calm are much appreciated by her co-workers and leaders.

Congratulations, Marge!



Rick Walk was recognized recently by Village Operations for being their Employee-of-the-Month for December. A dem-

onstrator/guide in the Schoolhouse, Rick was lauded for his contributions to the success of the Mission Complex Christmas celebrations. According to his supervisor, Rubina Forester, Rick was invaluable in the decoar-tion of the build-ings, in the setting up of special activi-ties and in his sup-port of Village Auxiliaries programs.

A BYU-Hawaii graduate (1987), Rick currently takes Hawaiian language classes at the University of Hawaii-Manoa, thus strengthening this aspect of his heritage.

He is 3/8ths Hawaiian. Rick has the opportunity as a Schoolhouse employee to share the Hawaiian language and traditions with Center guests. In a conversation he is quoted as saying that he enjoys being able to share this knowledge of something very special to him. He is proud to describe the intelligence of ideas in Hawaiian meanings and the beauty of Polynesian expression.

Rick currently teaches a Hawaiian language class at BYU-Hawaii.



PCC Promo Team Returns From West Coast Blitz

Our Promo Team has returned from a successful two week promotional tour of the West Coast, that was a smashing success. Escorted by Al Grace, Account executive at the Waikiki Office, the Promo Team represented good quality entertainment from Hawaii. Along with the Hawaii Visitors Bureau & various tour attractions and hotels, the Center's Team took every city by a storm. Hawaii's finest was represented at the trade shows, and they were so impressed with our Team's performance and unity that each of our members were

called to give ohana prayers at the beginning of each trade show. Many good comments came from the people who represented Hawaii about the PCC group, that the relationship that was built will be a tremendous asset to the Center's future.

All those who participated in the Promo need to be rec-

ognized and commended for another job well done. They are: Al Grace, Bobby Akoi, Harry Brown, Dorothy Faasou, Aurie Kekauoha, Bobby Crowell, and Kawai Kekuaokalani.



Aloha and "Hongi"

Junelle Toroa shares the traditional Maori hongī - or three presses of the nose, signifying greeting - with Geoffrey Henry, Prime Minister of the Cook Islands, during his recent visit to the Polynesian Cultural Center. The Prime Minister and his party enjoyed a canoe tour of the villages with the traditional presentation of gifts. Then, after landing in the Maori village, Henry was feted by a host of PCC villagers, and the BYU-Hawaii Rarotongan Club.



Office Windows Get New Headings

Effective today there are no longer numbers over the front of the box office windows. Fia has had signs made and placed over each window which describes what sort of services are offered at each window. The new labeling is as follows:

Side Window: "Guest Relations."

Window 1: "Special Arrangements."

Window 2: "Prepaid Tickets."
Windows 3 & 4: "Ticket Sales."

Window 5: "Tour Agency."
Window 6: "Tour Groups w/ Agency voucher."

Windows 7 & 8: "Customer Services."

Please do not refer a window number when telling guests which window to go to. This may cause confusion. As well, the ticket message will be changed also for the prepaid statements. Thanks!

Keiki Tahiti Fete

Annual Youth Dance Festival Coming to the North Shore

The Kalihi-Palama Cultural & Arts Society, Inc. (KPC&A) will be hosting the Fourth Annual Keiki Tahiti Fete on Saturday, March 4th, 1989, at the BYU-Hawaii Cannon Activities Center.

The festivities will begin at 10:00 a.m. with artisan displays of Tahitian handicraft, Tahitian music to welcome guests and a ceremonial opening observing customary Tahitian protocol which will be conducted by representatives of Laie's Tahitian community.

Highlighting the festival will be a young people's Tahitian dance competition featuring talented youngsters 5 - 12 years of age colorfully attired in traditional costume sharing their accomplishments in the art of 'Ote'a, Aparima Himene and the Ori Tahiti stylings of native Tahitian dances. The upcoming Fete promises a showcase of some of the finest keiki Tahitian dancers representing such reknown Polynesian dance academies in Hawaii as Patricia Wilson and Lucie Fonoimoana's Moemoea Production's "Te Here No Patitifa," Rene Te-tuanui's "Tamarī Tiare Tahiti" from Laie, Kapu Alquiza's "Atooi Marama" from the

Island of Kaua'i, Dennis Kia and Denise Ramento's "Aloha Pūmehana O Polynesia" of Waipahu, Shona Lam Ho's "Ho'omaika'i Hula Studio" from Kaneohe and a host of others.

Also participating in the program will be some of the top professional show groups in Hawaii performing an entertainment extravaganza in celebration of Tahitian culture, music and dance.

In sponsoring this event, the Kalihi-Palama Culture and Arts Society, Inc., hopes to encourage our island youngsters to develop an appreciation of Hawaii affinity with the peoples of Tahiti and enjoy this affiliation as expressed through the universal languages of music and dance.

Advance sale tickets are available for purchase at \$4.00 per person at the Society's office located at 357 N. King Street in Honolulu, or at the Hawaiian Polynesian Cultural supply store in the Laie Shopping Center.

Tickets purchased on the day of the event will be \$5.00 per person. The special student w/ID rate is \$2.50.