



Polynesian Cultural Center

UPDATE '90

Employee Newsletter

Friday, March 16, 1990



Brass Band Tours Kauai

The Polynesian Cultural Center/BYU-Hawaii Brass band toured to Kauai. The Band, under the direction of Professor Gary Sorensen, performed at Kapaa Elementary / High school, Waimea High School, at the Kukui Grove Shopping Center and at the Kapaa Stake Center. A crowd estimated at over 3,000 enjoyed the music presented by the band.

While on Kauai, band members stayed at the homes of ward members of the Hanalei & Kapaa wards. The trip was also highlighted by a fireside for the Kapaa Stake, put on by members of the band.

Also traveling with the band was Herman Paleka, Kauai BYU-HI Representative. Mr. Paleka wrote a letter of thanks to the Center in which he said:

"This past weekend was the first occasion that the people of Kauai have heard them outside the Cultural Center. . . These fine young, talented members of the band were excellent representatives of the Polynesian Cultural Center. Please express our appreciation to Gary Sorensen and the members of the Brass Band.

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**Deadline for the next
UPDATE is Tues. MAR. 27**

Going the Extra Mile

Submitted by Wayne Yoshimura, Housekeeping Dept.



Toiva Lake

On the night of Thursday, March 8, 1990, custodian Toiva Lake was checking the restrooms after the intermission of the night show. She came across a guest who had soiled her clothing badly. She was sitting in the restroom perplexed not knowing what to do.

Toiva tried to convince the guest to come to the Maintenance Building for a shower where it would be private but the embarrassed guest did not want to move. Toiva gave the guest her own towel, a pair of shorts and a t-shirt to wear back to the Hotel. Toiva then took the time to track down the Van Driver and told him that the guest was not feeling well. The sympathetic driver appreciated the information. This was done less than 30 minutes before the conclusion of the show.

Toiva's quick action was exemplary and reflects what the Polynesian Cultural Center stands for. Toiva went beyond the call and we thank her for her unselfish act of charity.

Junior Guide Gets Response



The Junior Guide program has been going on this year since January, since then, more than 3,000 students have visited the Center. This represents an increase over last year already. From time to time we receive letters from the teachers or from the students giving us feedback on the program.

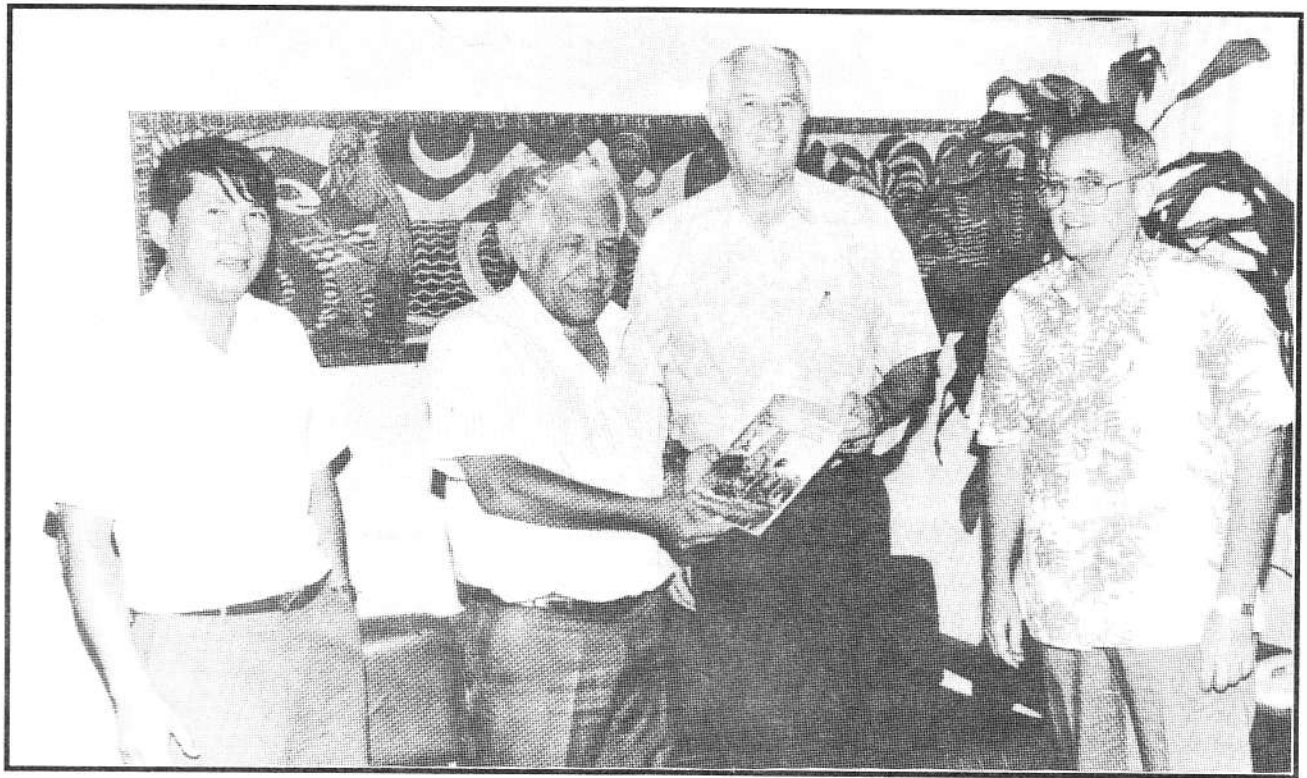
Recently, we received a thank you letter from one of the groups from Moanalua Elementary. This response came from a Mrs. Amy Kunihisa who teaches at Moanalua Elementary. Her group visited with the January 26th Jr. Guide tour. She writes:

My students and I were overwhelmed by all the well organized activities! The canoe show was fantastic - the Village tours were extremely informative and the guides were most appreciated. Not only were they well informed, they all possessed wit and humor and kept us in stitches. The tour was literally an outdoor classroom.

We sincerely thank all the wonderful staff for welcoming us so warmly. It was like traveling in another world. I, as well as my students, feel that it was one of the most meaningful fieldtrips we have been to.

Gratefully and Mahalo,

Mrs Amy Kunihisa
& The Students of P-3 Grade 6



President Christensen's Voyage to the South Pacific

President Christensen has recently returned from a quick trip to the South Pacific. He went as a member of one of two teams sent from PCC/BYU to recruit students to attend BYU and work here at the Center.

Traveling with President Christensen from BYU-Hawaii were Dean of Admissions, Nolan Reed and Business Manager, Gene Crismon. The second team that covered the other half of the south pacific included Vice President, John Muaina who traveled with Larry Oler and Charles Goo. These two teams traveled to the various islands in order to recruit young people to attend BYU-Hawaii. In all, over 240 students were interviewed as prospective candidates.

In many ways, this was also a chance for leaders of the various islands to meet with Center representatives. In the picture above the mayor of Papeete greets President Christensen and Nolan Reed. President Christensen also presented the mayor with a

book about the Center. Many times throughout their travels the leaders would comment on the students that are sent here.

On a trip to Easter Island, President Christensen and his wife were greeted by the Governor of Easter Island. He is an archeologist, and the first native governor of the island.

Also, while in Samoa, VP John Muaina was able to present a cash donation to Lt. Governor Galea'i for the victims of Hurricane Ofa. The Governor expressed his gratitude and how overwhelmed he was that the Center, and more importantly, the Church would rush to the aid of the Samoan people. (The Church sent 4 jumbo jets full of relief supplies immediately after the hurricane).

At the presentation, the Lt. Governor said, "This is an unusual gesture. . .truly Christian. . .Thanks to the leaders of your church!"

Sales & Marketing Corner

Center Goes High Fashion

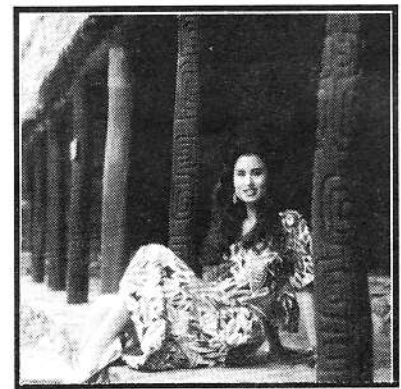
submitted by Scott Bradshaw, Sales & Marketing

A popular fashion magazine in Thailand will be using PCC as a backdrop for an upcoming issue. On Monday, March 5, 1990, a troupe from Bangkok, Thailand, visited the Center to do a photo shoot for a popular women's fashion magazine. They were interested in using the beautiful grounds as a setting for the fashion magazine.

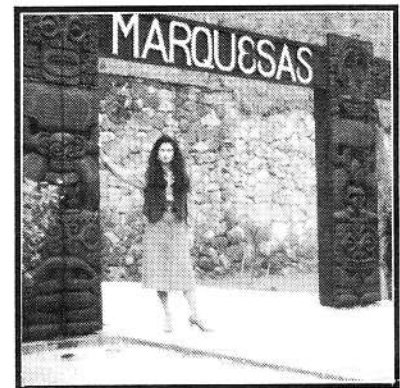
The leader of the group, Noannapa Tosnaitada, Executive Editor for the magazine "JUNS" (CHAN), told me that this magazine is published monthly, with a circulation of about 30,000 copies. The issue shot at the Center should hit newsstands in June of this year, with an 8 page layout featuring the Center.

The magazine featured a local model Lisa Meier, from the Kathy Muller Agency in Honolulu. Lisa is very experienced in this field, modeling on and off for the past 8 years. We spent the whole afternoon taking pictures at various places throughout the Center.

I would like to thank everyone for their Aloha and hospitality, especial Billy, John, and Max, who work at the canoe pageant for being stand in models.



*(above and below)
Model Lisa Meir,
shown here in the
Marquesas Village.*



Compliments From Waikiki Tourist Attraction

Recently, President Christensen received the following letter from the CEO of Windjamer Cruises. In the letter, the Center receives a great deal of praise on the "individual attention" that we give our guests. This letter is not a compliment to just one department, on the contrary, it is a pat on the back for each of us as we represent the Center in the best way possible.



WINDJAMER CRUISES

2222 Kalaheua Avenue, Suite 600, Honolulu, Hawaii 96815 • (808) 926-1566

30 January 1990

EEB > -

Mr. James P. Christensen
President/General Manager
Polynesian Cultural Center
55-370 Kam Highway
Lale, Hawaii 96762

Top o' the mornin' Mr. Christensen:

Recently after nearly a nearly fifteen year hiatus, there was an opportunity to visit your excellent center and I wanted to take a moment to acknowledge the extraordinary progress that has occurred at the Polynesian Cultural Center. Many people have mentioned that in the last year or two your attraction, staff and enhancements were noteworthy. Obviously, they were well informed.


There is something special about visiting PCC these days. The staff and people seem to have the ability to make each and every person feel like a special guest. The park is immaculate, in fact, in matters of cleanliness or staff behavior, Polynesian Cultural Center rivals attractions like Disneyland.

Mr. Christensen, in any endeavor it is a pleasure to see professionalism demonstrated; the Polynesian Cultural Center is a professionally run operation in which Hawaii, the tourist industry, and your church should all be proud.

We at Windjamer are going to do everything in our power to make sure we proselytize the good news about PCC and encourage our guests to make that "a must see" on their trip to Hawaii.

Mahalo nui loa.

Respectfully,


Patrick Brent
Chief Executive Officer

HAWAII'S WORLD FAMOUS FLEET OF SAILING SHIPS
Sunset & Evening Cruises Featuring Cocktails, Dinner, Entertainment & Dancing • Charters, Weddings & Conventions

Sterling Scholar Also
Provides benefit for
Homeless on Maui

Sterling Scholar District Judging

Saturday, March 10 marked the day that the Sterling Scholar Awards program held District Judging at six separate locations throughout the state.

At each location were representatives of the Center:

Honolulu	Delsa & Paki Moe
Central	Allen Kroff & Pulefano Galea'i
Leeward	Scott & Jolene Bradshaw
Windward	Losa Moors & Sia Maiwiriwiri
Kauai	Terry & Mark Meyer
Maui	Paul & Luana Benzmler
Hawaii	Palauni MaSun & Andrew Autele

These representatives proctored the judging of the 250 nominees. At each location, a set of 24 judges, two judges for each of the 12 categories, would arrive and read the portfolio of each entrant in their division. A little later the students arrived. All the students were at least a little nervous as they had to have a 15 minute interview with the judges.

On the basis of the portfolio and interview combined, the judges have narrowed the field from 250 nominees down to 84 finalists. This represents one entrant from each category for each district.

These finalist will gather at the Center in early May for the Final Judging and the Television Broadcast.

During the district judging, many of the coordinators had interesting experiences. Paul enzmiller related the following experience about their trip to Maui:



My wife and I recently had the privilege of being District Coordinators for the upcoming Sterling Scholar Program. On the day of the judging, various food items were provided by the Center and Pizza Hut for the students and judges to enjoy. After the competition, we found that we had a number of items left over. Instead of throwing the food away, we searched and found a homeless shelter not far from where we were. We took the food and drinks to those in need at the shelter. It was a humbling experience to say the least. This particular shelter had about 60 people living there, including as many as 10 children, as young as 1 month! We felt an incredible sense of joy, being able to give what we had for others. The young lady in charge graduated from Hawaii Loa just two months ago with a degree in Social Work. She explained that she felt she could do more for people in this type of setting than in any other.

A Christ-like example, indeed. . .

Let us not forget those around us who are in need of what we might have to offer. People might have financial difficulties, hardship at home or in their marriage, a loss of self-esteem, whatever. . .we can help in a number of ways. Remember the gifts which we have been given through those we come in contact with here at the Center. We can make a difference in people. Whether it is an extra portion of food, a place to stay, or just a hug and an encouraging word, let us look for the opportunities to help and lift others.

MIS Corner

Computer Notes

by Lei Cummings

- ☞ DRAWPERFECT is WordPerfect's newest Graphics program and John Gleve, Hawaii's new WordPerfect Representative will be at our next Computer Users Committee Meeting to demonstrate this amazing new program:

**Friday, March 23, 1990
9:00 a.m.
Boardroom**

All WordPerfect users are invited to attend to attend this special meeting.

- ☞ Interested in improving your computer skills? Sign-up today for a computer class at MIS. Classes are every Tuesday (and sometimes Thursday) at 9:00 a.m. Send your class registration to Lei Cummings at MIS or call her at ext. #3161 to reserve your seat at training! Please schedule at least one day in advance.
- ☞ MIS Computer Training Calendars are available. We can even print one for your Franklin Planner or Day Timer! Give us a call.
- ☞ **Productivity Tip:** Reusing Symphony Spreadsheets

Here's a tip on reusing spreadsheets with new data. Instead of using the F10 Erase command, or the F10 Delete Row command (which will also erase some of your formulas), try this method instead: Retrieve the file you want to reuse. Put the cursor in the cell A1 and press commands F9 F(ile), C(ombine), S(ubtract), E(ntire-File), I(gnore), F(ormulas). Choose the file again to combine and press return.

This subtracts the file from itself, leaving all values set to zero and all formulas intact
(PC Computing, March 1990)

Gateway Corner

St. Patrick's Day Limrick



An Irish Wish:

*May you have warm words
on a cold evening,
A full moon on a dark night,
And the road downhill all the way
to your door.*

Happy St. Patrick's Day from
the Gateway gang!
Don't forget to wear your GREEN!!!

Special Projects has

Interisland coupons

Aloha Airlines
only \$3600

Hawaiian Air
only \$34.00

Tickets are one way

(Cash Only).
PCC Employees Only.

Editor's Corner

To Be . . . Or Not To Be A PIG

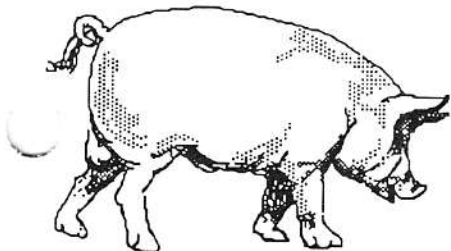
"Why is it," said a rich man to his minister, "that people call me stingy when everyone knows that when I die I'm leaving everything to the church?"

"Let me tell you the story about the pig and the cow," said the minister. "The pig was unpopular and the cow was beloved. This puzzled the pig. "People speak warmly of your gentle nature and your soulful eyes," the pig said to the cow. "They think you're generous because each day you give them milk and cream. But what about me? I give them everything I have. I give them bacon and ham. I provide bristles for brushes. They even pickle my feet! Yet no one likes me. Why is that?"

"Do you know what the cow answered?" said the minister. "She said, 'perhaps it's because I give while I'm still living.'"

Moral of the story:

It matters not how much money or possessions you will "give" to others when you die, what matters is that you "give" while you live.



EMPLOYEE MENU

Friday, Mar. 16

Pork Chop Suey
Staw Parfait
Steamed Rice
Cold Drink

Monday, Mar. 19

Fried Hoki Fish
W/ Tartar Sauce
Tossed Salad
Steamed Rice
Cold Drink

Tuesday, Mar. 20

BBQ Chicken
Peas & Carrots
Steamed Rice
Cold Drink

Wednesday, Mar. 21

Teriyaki Pork
W/ Natural Sauce
Seasoned Peas
Steamed Rice
Cold Drink

Thursday, Mar. 22

Beef Curry Stew
Potato Salad
Steamed Rice
Cold Drink

Friday, Mar. 23

Deep Fried Chicken
W/ Gravy
Buttered Corn
Steamed Rice
Cold Drink

Monday, Mar. 26

Fish Newburg
Tossed Salad
Steamed Rice
Cold Drink

Tuesday, Mar. 27

Chicken Curry Stew
Macaroni Salad
Steamed Rice
Cold Drink

Wednesday, Mar. 28

Pork Chop Suey
Staw/Parfait
Steamed Rice
Cold Drink








Thursday, Mar. 29

Salisbury Steak
W/ Onions & Gravy
Buttered Corn
Steamed Rice
Cold Drink

**** This menu is subject to change without prior notice.**



March MIS Training

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
					Pay Day! 	St. Patrick's Day 
18	19	9:00 a.m. Introduction to Word Perfect 	Spring Begins	9:00 a.m. WordPerfect Intermed iate 	9:00 a.m. PCC Computer Users Mtg WordPerfect	17
25	PRINCE KUHIO DAY	9:00 a.m. WordPerfect Column/ Graphics 		9:00 a.m. WordPerfect Outline/ Macros 	Pay Day! 	16
		20	21	22	23	24
		27	28	29	30	31

Trivia

Congratulations!

Tali Galea'i who works in the Corporate Adm, She was chosen by the judges as the winner for the Trivia from the last UPDATE Tali wins two free Consolidated Movie Tickets.



Second place goes to **Andrew Autele**, a Laie Tour Guide. Andrew receives a box of Chocolate covered Macadamia Nuts.

The correct Answers for last week were.

What are the Adult prices for the following packages?

1. Ambassador Passport VIP Service **\$71.37**
2. Admission/ Buffet/ Show **\$39.99**
3. Admission/ Luau / Show **\$46.24**
4. Dinner / Show **\$36.41**
5. General Admission **\$24.95**
6. Name the newest team member of the Waikiki Sales Acct. Execs. **Francis Ho Ching**

We would like to thank the following participants:

Dianna Hummel	Payroll
Grace Lee	Payroll
Ottley Wright	Canoe Guide
Benjamin Schwalger	Laie Tour Guide
Lisita Niutupulvaha	Accounts Receivable
Slaosi Lautaha	Accounts Receivable
Syd Wheat	Personnel
Jeannette Ott	Guides

Trivia

It gets a little tougher

1. What is Syd Frasure-Wheat's (Personnel) son's name and what is the correct spelling.

2. How many children does Lanae Ngatuvai (Maintenance) have?

3. Who is Tausilinnu?

4. In the Gateway Office, whose initials are F.M.

5. Which secretary has been with PCC the longest?

6. What is Delsa Moe's middle name?

Rules

- **Prizes:**
First Prize - Two consolidated Movie Theater Tickets
Second Prize - 1 Box of Chocolate Macadamia Nuts
- Open to all current PCC Employees
- Entries must be mailed/turned In to Special Projects by **Monday at 5:00 p.m.**
- Judges decisions are final.