



March 19, 1982

update 82

Polynesian Cultural Center

Laie Stake Dedicated New Building

Several members of the Center staff including General Manager William Cravens, were present at last Saturday's dedicatory services for the new Laie Stake chapel located on Naniiloa Loop, in Laie.

The new facility houses the Laie Fourth, First, and Sixth Wards, as well as the Kahuku Ward. Many hours of donated labor went into the building from members of the Stake, and the new facility is already well used by the four wards who share it.

Stake President William Cravens, presided and conducted and offered the dedicatory prayer. Counselor Sione Feinga gave the invocation, and Counselor Willard Kekauoha remarks to the congregation.



Members of the stake "family" gather for photographs to mark the historic occasion.

General Conference Broadcast

KITV Channel 4

Saturday, April 3rd
7 am - 9 am (live)

Sunday, April 4th

10.30 am - 11.30 am (live)

KGMB Channel 3

Sunday, April 4th
2.30 pm - 4.30 pm

(Saturday tape delay)

RADIO

Saturday, April 3rd
4.00 pm - 6.00 pm

Priesthood direct wire
to Stakehouse



Photos by Kerry Pere

NEWS

Stay Well With Us

Below are listed several of our favorite ways for improving physical and mental well-being. Try one or two of these and see, as we want you to stay well with us and appreciate your health and your jobs here in the Center:

- 1) Celebrate life. Breathe in deeply and exhale slowly. Feel how great it is to be alive.
- 2) Drink two extra cups of H2O using your favorite glass.
- 3) Look in your mirror and smile - it will make you feel better.
- 4) Then give that smile to someone else.
- 5) Repeat something nice about someone.
- 6) Say a prayer of thanks every day, no matter how brief.
- 7) Put more of your problems in the Lord's hands.

**Tele Hill
First Aid Department**

"Service" by Sam

**By Sam Langi
Operations Division**

Customers are a very different kind of people - they only like to do business where they are treated right. When they are neglected, or get a bad deal, they simply take their business somewhere else. They also spread the word (good or bad) among their friends. That's why employees who are customer-conscious are so valuable to the Polynesian Cultural Center. Their good work helps protect everybody's pay check.

NOTICE

The Center is in dire need of a student employee with sound agricultural background.

Please contact Kalili Hunt at ext 3134, or Lucky Fonoimoana at the same extension. The pay rate is negotiable. Hours: 20 - 30 depending on marital status.

Many of us do not meet or speak to our customers because of the nature of our jobs. However, that should not be an excuse for us to lose sight of them completely. We do not have to meet them face-to-face to please them. How we do our jobs will have a positive or negative effect on them.

The word "customer" should mean the whole world to us. In the final analysis, "It is the customer who pays our wages and not the comptroller - he only handles the money." Each employee, by doing his or her job well, has an opportunity to give our customers value for their money.

While in Utah last fall, I saw the following quotes in a store window in Salt Lake City. I took them down and kept them in my wallet.

"Customers' good opinions cannot be bought - they are freely given in response to good value and good service."

"Customers bring us their needs and wants. Our job is to fill them profitably - to them and to us."

"Customers are affected by the way each of us does our work - no matter how far away they may seem."

"Customers' good opinions of us and our work are our most valuable assets."

"Customers expect value for the money they spend with us. If we don't give them good value, they will go elsewhere to get it."

We are blessed to be employed at this time while thousands of people are being laid off due to the condition of our economy. Our job should mean a great deal more to us than just a job. As our General Manager puts it: ". . . we need to think of employment at the Polynesian Cultural Center as the source of the food we put on the table for our families." Where would we be without this employment? Could we continue to pay for our education without it? Well, don't only think about it - do something about it.

Another PCC Missionary

Fua was born in Upolu, Western Samoa, and is a graduate of the Farrington High School (1979). She started BYU-HC that fall. In 1979 she started working at the PCC first in the Gateway Restaurant and then as a Tour Guide and performer in the matinee and night show.

In December 1980 she transferred to the Waikiki Sales Office to "earn money for a mission". Her interest in a mission was sparked while she was performing with Showcase Hawaii. The group performed for non-members in Kauai. So great was the response that she determined to go on a mission.

After her mission she plans to attend BYU in Provo.

Fua also worked as part of the Center's promotional team performing about three times a week.



Photo by Mike Foley

Afioga 'Fua' Faumuina of the Center's ticket office in Waikiki, has received a mission call to the Arizona-Holbrook "Navajo" mission. She left March 9th via United Air Lines on the 11.25 pm flight.

Heartwarming Response to Tonga's Needs

Now You See Them

Photos by Tapae Haurua



Center helpers who prepared the shipment take a break in their work.

Now You Don't



Boxes of clothing are stacked outside the wardrobe department prior to shipment to Tonga.

"Behind-the-Scenes" Bunch

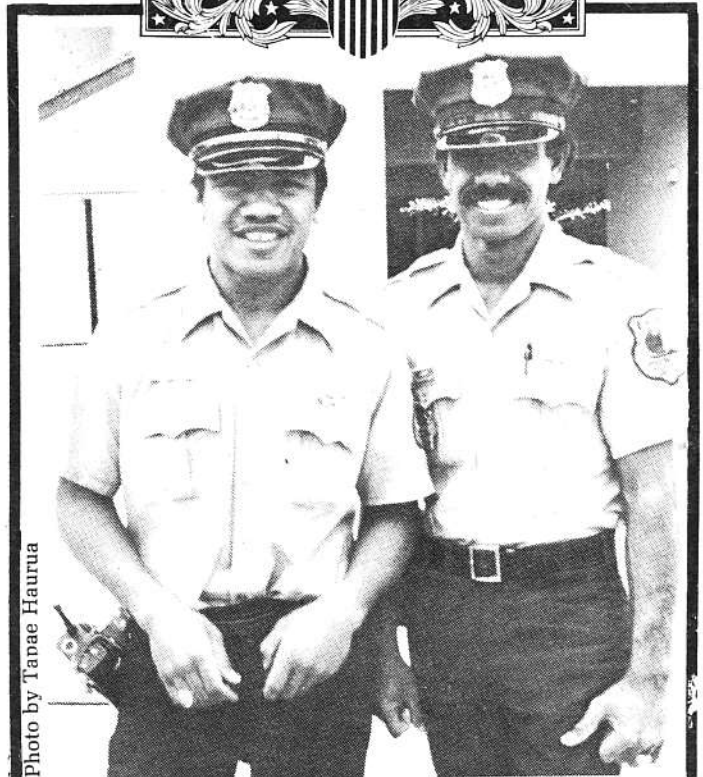
Photo by Vernice Pere



This week we print a photo of one of the many "Behind-the-Scenes" groups who serve the Center with vital work that contributes to the up-front comfort and entertainment of our guests. This group prepared and served the food to the Royal Party from Japan when they lunched in the Samoan Village. To all the "Behind-the-Scenes" gangs in the Center we extend a genuine "Mahalo!"



Photo by Tapae Haurua



Two of the Center's "Boys in Blue", Hans Brown (left), a Freshman majoring in English, comes from Samoa. Iafeta Sao (right), is also a Freshman from Samoa majoring in Auto Mechanics. Both men comment that their jobs are made easy by the fact that other students are helpful and cooperative.

Village Operations "E"



**William Ernestburg (Canoe Pageant)
Sophomore, Majoring in Music**

"I enjoy working with my fellow workers and also the chance to do a little bit of missionary work."



**Larry Au (Carvers)
Majoring in Fine Arts**

"I am learning a great deal about carving from a great carver. My job has helped me to face people and talk to them. I'll be leaving for my Mission on May 6 for Utah, Salt Lake City South Mission."



**Lester Fung (Hawaiian Village)
Senior, Majoring in Political Science**

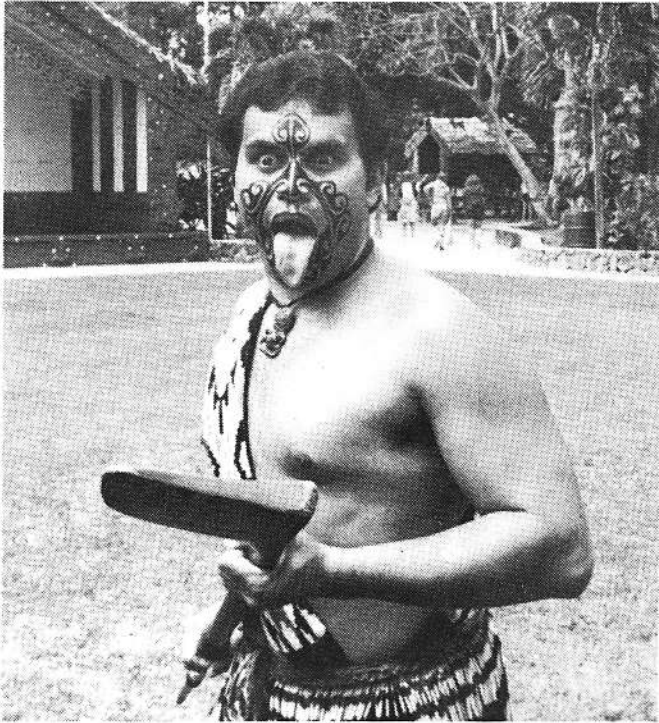
"Meeting people and telling them about my culture are some of the things that help me enjoy my job."



**Finiasi Matilda (Fijian Village)
Freshman, Majoring in Travel Management**

"I enjoy sharing my culture with others."

Employees of the Month''



Charles McCarthy (Maori Village)

Freshman, Majoring in Hotel & Restaurant Management

"My job is helping me to learn more about my culture and the gospel. I enjoy sharing them with them who visit the Maori Village."



Tema Faaoso (Tongan Village)

Sophomore, Majoring in Office Management

"I like to associate with new people everyday."



Heitiare Tuairua (Tahitian Village)
Freshman

"Working for the Center is giving me an opportunity to improve my English by talking to tourists."



Talaave Liaga (Samoan Village)
Junior, Majoring in Business Education

"Working for the Center has given me an opportunity to portray my culture to those who visit the Center."

Governor's PCC Birthday a Happy One!



Photos by Vernice Pere

George Ariyoshi, Governor of Hawaii.

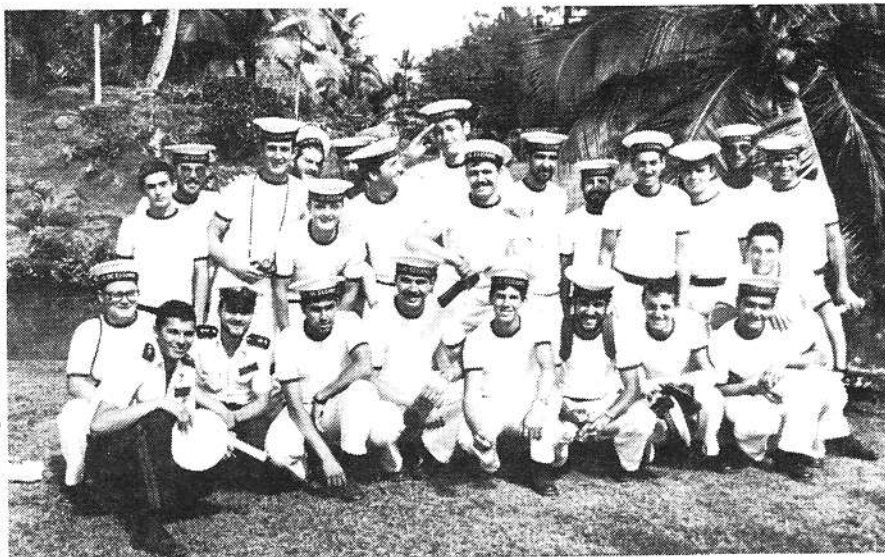


Photo by Tapae Haurua

Although the rain came down in torrents on Governor Ariyoshi's PCC birthday celebration, no-one's spirit was dampened. The occasion was a joyous one as Center personnel gave gifts, sang, and danced to wish him a "Happy 56th!"

A traditional Samoan kava ceremony was the highlight of the day, as the governor, accompanied by his wife and son, responded warmly to the expressions made to him by village chief Toilolo as well as others.



No, these aren't the new security guards! Mariners from the J.S de Elcano of the Spanish Navy were Center guests recently.

NEWS

Guest From South Pacific Commission

The Deputy Director of the South Pacific Commission, Mr. Tamarri Pierre, was honored as a Center special guest recently.

The customary Center welcome was held on the Maori marae, and gifts were presented to him by the village chiefs.

Chief Cleo Smith, Carl Fonoi-moana, and Patoa Benioni were the speechmakers for the day.

In his response, Mr. Pierre said that he was very impressed with the activities within the Center, and offered his help in building a Cook Islands village! He will be involved with the organizing of the next South Pacific Festival of Arts to be held in New Caledonia.

Visiting Church Leaders

Visiting Church leaders from Asia and the Pacific will be in Laie soon on their way to General Conference. They will meet with school officials and also with students from their areas. They will also take time out to visit the Center as special guests with us.

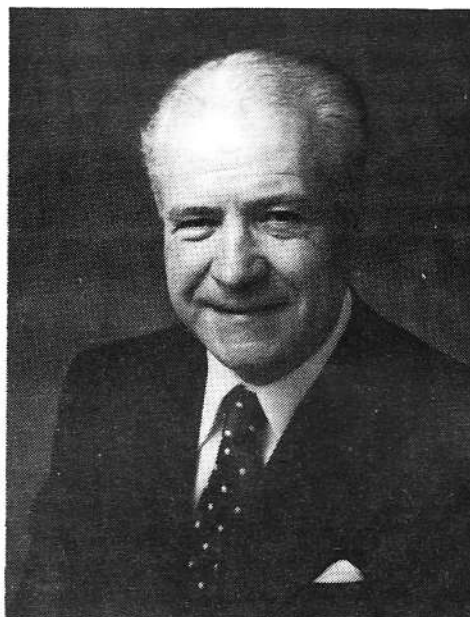
Included in the "International Week" offerings is an "International Song Fest" to be held on Thursday, March 25 in the main theater, PCC. Participating in the song fest, which is an annual event, will be the major cultural clubs on campus. The event will begin after the evening's night show and members of the Center family and community are invited. There will be no charge for the evening.



Photo by: Iapae Haurua

Mr. Tamarri Pierre, of the South Pacific Commission, responding to his welcome in the Maori Village recently.

Introducing



Elder G. Homer Durham

Dr. G. Homer Durham, renowned educator and author, is a member of the Presidency of the First Quorum of the Seventy of The Church of Jesus Christ of Latter-day Saints.

Dr. Durham was born February 4, 1911, in Parowan, Utah, to George Henry and Mary Ellen Mardsen ("Nellie M.") Durham. He married Eudora Widstoe, and they are parents of two daughters and a son.

Dr. Durham retired in 1976 after seven years as the first commissioner and chief executive officer of the Utah System of Higher Education. He returned to the University of Utah where he had served as vice president (1953-60), director Institute of Government (1946-53), and chairman, Department of Political Science (1948-53).

For nine years, from 1960 to 1969, he was president of Arizona State University at Tempe.

During his tenure, university enrollment jumped from 10,640 to some 26,000; professional programs in engineering, architecture, law, and nursing were accredited; and centers for advanced study were established in urban studies, American studies, Latin-American studies, Asian studies, higher education, meteorite studies, and public administration.

Earlier he was a faculty member at Utah State University and Swarthmore College and visiting professor at University of California, Los Angeles.

A graduate of the University of Utah he received his doctorate in political science at UCLA.

Dr. Durham has given extensive service on government and education committees at home and abroad. In 1967 he was chairman of the National Association of State Universities and Land-Grant Colleges, the nation's largest and oldest organization on institutions of higher education.

viewpoint

vernicepere

The past few weeks have been fraught with unusual events. As such, they have drawn unique response from all of us. Those of us who live in the Pacific have been keenly aware of Tonga's plight in the wake of the hurricane which devastated much of four major islands in the kingdom leaving 90% of its people homeless and without food or clothing.

Laie Stake joined others in Hawaii and the International Red Cross association to provide those two basic needs within hours of the news. The commodities were not gifted from some large central welfare facility within the community but came, rather, from the closets and kitchens of individual families in the wards of each stake.

Within days, enough food and clothing was donated to completely fill Tonga's needs and the call went out for other items such as batteries, laundry powder, radios, and rubber thongs. Living as we do on an island ourselves, we appreciate how tenuous the line is between having and not having material goods in the Pacific.

In the islands, wealth can be stripped from the trees and taro patches and from the lives of all of us overnight. Our immediate response, therefore, was to share what we had, and those who had two bags of rice gave one. About the same time, we were aware of vague warnings of tidal waves and earthquakes expected in the wake of planetary activity. Few of us prepared in any way, preferring to wait and see what happened, and bowing to the knowledge that there is little that individuals can do to combat such natural forces.

Fortunately, such fears were not realized as the "doomsday" date of March 10 came and went with the unusual planetary lineup unobserved by almost everyone. However, few of us did not sometime ponder the possibilities in our minds and review the meaning of our places in the order of a changing world.

Our responses were varied. We joked about settling important matters before the due date. We answered our children's questions with off-hand comment designed to convey lack of faith in the prophecy. We spoke of the fact that the Lord must first come before any major destruction of the planet on which we live.

One young Tongan student bore testimony in her ward to the possibility that "the Tongan people needed to be humbled before they could have the temple among them." It was a classic Polynesian response to catastrophic events. Owning little to begin with, Polynesia has always known that even that much is required in sacrifice for greater blessings. Also classic is almost everyone's acceptance of that view.

One fact is now clear: There is no doubt that Tonga is ready for its beautiful and long-awaited temple. Our prayers now follow those lesser donations we have been privileged to make.

BYU-HC Calendar

Music Man

Happy Birthday!

	March
Edgardo Dela Leleste	12
Thomas Apo	12
Ken Ichi Ushijima	13
Tangikiama Malu	13
Vaionita Foketi	13
Esther Amano	13
Selena Requiman	13
Siaosi Ikakoula	15
Osaiasi Tuakalau	15
Ullisi Sanft	15
Barbara Benight	17
Jintana Boontangma	18
Shannon Brown	18
Margo Howlet	19
Linda Calistro	19
Wayne Yoshimura	20
Mulivai Taala	20
Kasey Au	20
Rene Kapu	20
Auomanu Moe	20
Va Santiago	21
Jose Lao	21
Amor Doria	22
Paineti Ngatuvai	22
Mele Lautauami	23
Jeanette Delgadillo	23
Kenan Kanahale	23
Brandon Page	23
Daniel Conklin	23
Fakasiieiki Tovo	25
Guillermo Perdido	25