



Polynesian Cultural Center

UPDATE '90

Employee Newsletter

Friday, March 30, 1990

New Luau Experience!



Joe Ah Quinn serenades Ali'i Luau guests in the Imu area adjacent to the Tongan Village.

In an order to make it the most unique in the islands, the Center has recently upgraded the Ali'i Luau to include many new and exciting activities.

The Luau now begins in the Imu area near the Tongan Village. The new location has been furnished with benches for the guests to relax while they watch the presentation. Joe Ah Quinn hosts the show and after a medley of songs, the guests are treated to a special history of Laie and the Center. Along with this comes an explanation of what a Luau really is and how the whole family is involved. When it comes time to talk about the pig and how it is prepared the guests are taught a Marquesas chant about hunting the pig. It goes like this:

TAKI UKA E
group response:

E!

TAKI UKA E

E!

Mm, Mm, Mm, --- (repeat)

Mm, Ha! E --- (repeat)

Vehe Um E --- (repeat)

Vehe um, Vehe um, Vehe um E!

Vehe um, Vehe Um, VEHE UM E!!

After the chant, and with the help of the boys, the pig is uncovered and the guests are invited to come forward for photographs. At this point, all of the various foods served at the Luau are described to

the guests. The boys place the cooked pig into a Koa bowl and carry it to an awaiting canoe. Needless to say, the hungry guests are not far behind. A new canoe landing has been added across the water from the Maori Waka Taua.

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**Deadline for the next
UPDATE is Mon. April 9**

Theater Corner

Promo Team Update

Submitted by:
Jack Uale
Theater Manager



During a recent eight week period, our Lale and Waikiki Promotional Musicians and dancers have been flying in and out of Hawaii, taking turns criss-crossing parts of the nation, Kansas, Iowa, Missouri, Colorado, New Mexico, Texas, Utah, Arizona, Minnesota, Illinois, and New York - extolling the beauty and charm of the Polynesian Cultural Center and the versatility of American West Airlines.

This did not include a recently completed Promotion to Washington D.C. for five days and another scheduled for March 28 - April 1, to Denver, Colorado, and still another from April 4-14 to Korea.

We're certainly grateful to our strong Cultural Specialists, Ellen Gay, Regina Pasi, Val, Nikki, and Joe Tulele, who prepare our young dancers, Larry Rels, our Music Coordinator, our Technical Director, Sione Pasi, who prepares all our logistical needs for trips and our costume preparation by Elisa Terilpala, our Wardrobe.

I am proud we're able to take care of these important publicity activities off island - while still covering our duties here at home, the early morning promotional to the airport, assist musically at the imu uncovering and Luau, daily Canoe Pageants, mini dinner music assignments for VIP Dinners, sporadic Waikiki conventions, and our major evening performance. It's a lot of hard work, but exciting.

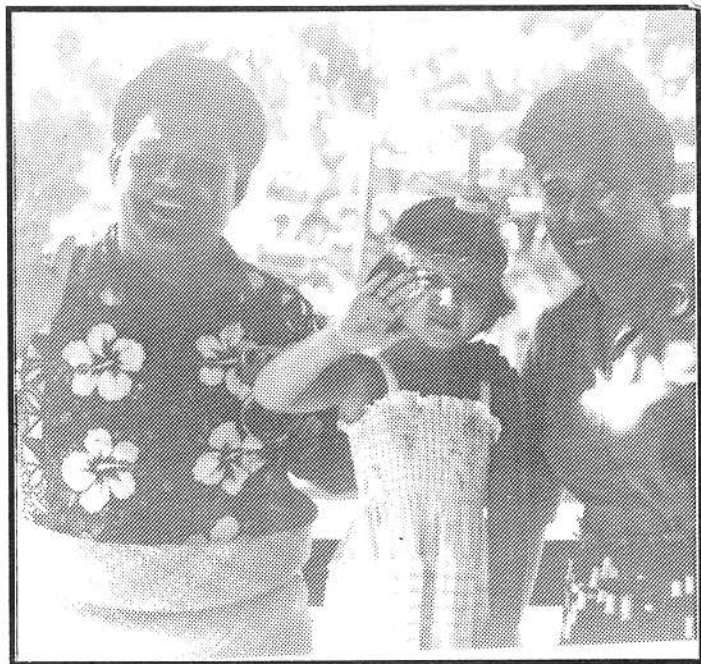
We also salute our Security Dept. for the continual early morning courtesy "Wake Up" calls, in making available our entrance to and from the Center at odd hours - our Fleet service for the availability of transportation, our Village Operations for their generous use of musical and cultural demonstration props; and other departments for sharing and making available a few of our dancers who also labor for them in Reservations and Maintenance.

To VP Peter Kaanapu, Waikiki Sales, Marketing and Convention Representatives who head these mini off island junkets insuring the success of the trip, itinerary, flights, and comfort of our teams; Al Grace, Mike Foley (Publicist), Francis Ho Ching, Delsa Moe, Fia Mau (Reservations), Russell Kaniho, Osamu Ozaki (Far East Sales), Scott Bradshaw, and Teryl Soren.

If our attendance in the evening performance for March thus far averaging over 2,100 guests per evening is any indication of our exterior publicity work, were doing great. Congratulations to all!!!

Village Corner

Employee of the Month



Sione Latu

Village Operations is proud to announce that Sione Latu has been chosen their department's Employee of the Month. A Cultural Leader in the Tongan Village, Sione was cited for his excellent daily performance especially in scheduling the workers and seeing to his fellow villager's needs. Sione was also commended for his fine musicianship, his support of his chief, and exemplifying the hospitality of his Tongan culture. The department is very grateful for employees such as Sione who promote the best qualities of a Center employee.

In the picture above Sione poses with a guest who wrote the following note:

February 20, 1990

Dear Friend,

Our trip to Hawaii last August was very special, and you helped to make it so. Your concern that Sarah have a headband was greatly appreciated. In fact it was the single nicest thing anyone did for us on our trip, and we'll enjoy and we'll always remember your going out of your way to locate materials to make it. The headband continues to hold place of high regard in our living room.

Cordially,

Deb, Don & Sarah

New Luau Cont'd

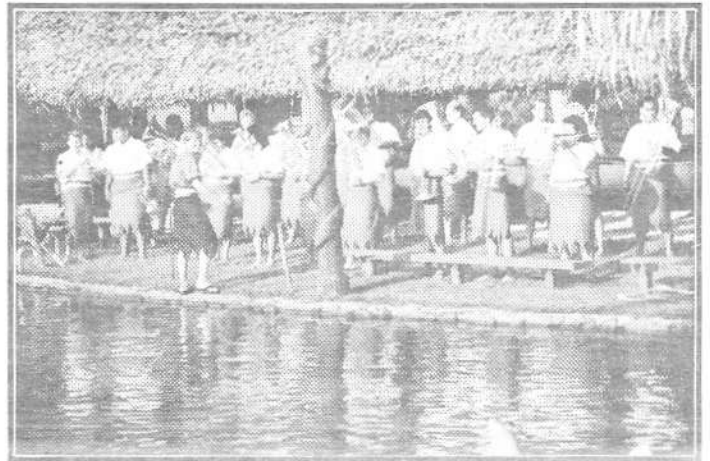
Guests board the canoes. Directly across the water the Brass Band sends off the canoes with lively music. The canoes filled with hungry guests wind their way throughout the lagoon just in time for the village finale.

As the canoes arrive at the Ali'i Luau there are guides waiting to help them get out of the canoes. Waiting at the top of the stairs a host/hostess is there to determine how many people are in the party and where the best seating would be.

The food has a new look as well. The food is attractively placed and enhanced with fresh fruits. It is obvious that both quality and quantity are priorities at this Luau.



The imu is uncovered to reveal the cooked pig.



The Brass Band gets ready to "send off" the canoes to the Ali'i Luau area.

TAFFETA MATERIAL FOR SALE!

\$2.00 per yard
Monday, April 2
8:00a.m. - 12 Noon

Place: Old Training Room

Many colors available

CASH ONLY

* Sold only in 5 yd. pieces
or more.



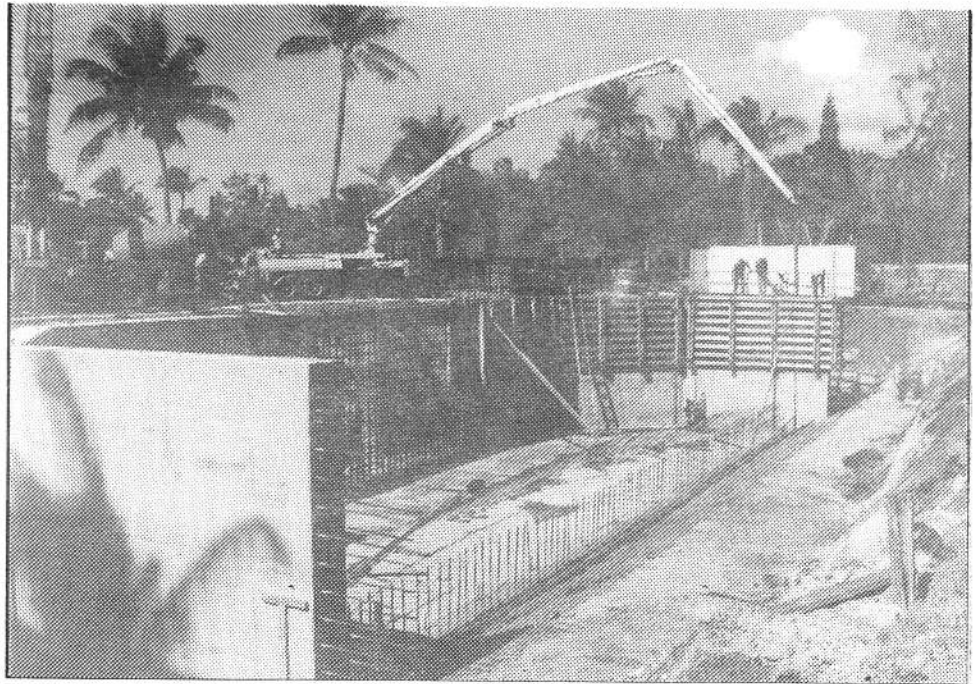
The procession to the Ali'i Luau area begins with the dinner!

IMAX® UPDATE

submitted by Robert Heywood
Project Representative

Many exciting things have been happening since the last update. The footings are 50% complete. The first footing pour was 512 cubic yards.

Waterproofing will be continuing (70% complete) with backfilling the earth directly behind. The Imax equipment is scheduled to be delivered on August 14, 1990.



BYU-Hawaii Crime Prevention Week Working Together for a Safe Campus

Seminars and Workshops:

- Drugs, Substance, Abuse, Violence Reduction & Stress Management
- DUI & Traffic Laws
- Date Rape & Sexual Assault

Tuesday, April 3 -

10:00 am Opening Ceremony (Aloha Center)
 Displays/Video Presentation

Amnesty Day: Go to Security and receive a 50% reduction on BYU parking tickets.
This Amnesty will end at 9:00 am Wednesday, April 4th.

Wednesday, April 4 -

7:30 pm Drugs and Substance Abuse/Violence Reduction
and 8:15 pm Gangs/Bomb Threats (Multi Purpose Center)

Thursday, April 5 -

8:00 pm - Family / Spouse / Child Abuse / Stress Management
 (Multi Purpose Center)

Friday, April 6 -

9:30 pm- Dance (Aloha Center Mall)
12:30 pm Announce Winners of Poster Contest

Poster Contest Deadline: Monday, April 2
First Prize \$30, 2nd Prize \$15, 3rd Prize \$10

Seventh Annual PCC Easter Egg Hunt



April 14, 1990 (Saturday Morning) 8:00 a.m. at the PCC Farm (Hauula side of the Support Services bldg.)

Children 3-12 years can hunt for eggs hidden at the farm.

Pick up tickets at Special Projects from
Monday, April 9 - April 13, 1990

PRIZES!

- * \$50 Savings Bonds
- * Easter Baskets filled with goodies
- * \$10 gift certificates to McDonalds
- * Six packs of soda
- * PCC T-Shirts
- * Chocolate Macadamia Nuts
- * \$25 gift certificate to Pay & Save
- * BYU Snackbar food coupons

Rules

1. Child must be SON/DAUGHTER of a current PCC EMPLOYEE
2. Ticket must be worn by child for purposes of entrance and identification.

- * To be fair to all parents and children, please abide by the rules. If not, a child may not be eligible for the prizes.



MIS Corner

Computer Notes


by Lei Cummings

 WordPerfect 5.1 is here? What's it about??

WordPerfect 5.1 has some new features that you may want to get to know such as tables as well as some other improved features. Join us:

Friday, April 13, 1990
9:00 a.m.

All WordPerfect users are invited to attend to attend this special meeting.

 Interested in improving your computer skills? Sign-up today for a computer class at MIS. **See Calendar on last page.** Classes are every Tuesday (and sometimes Thursday) at 9:00 a.m. Send your class registration to Lei Cummings at MIS or call her at ext. #3161 to reserve your seat at training! Please schedule at least one day in advance

 MIS Computer Training Calendars are available. We can even print one for your Franklin Planner or Day Timer! Give us a call.

 **PSI Mailbox Tip:** New MB Feature
The mailbox system (MB) is an excellent office automation tool that makes communication between users easier to manage. Sometimes your mailbox can get cluttered with a lot of important mail that you don't want to delete. One way to separate the urgent notices from the rest of your messages is to "Mark" the message to another file (OLD file). To do this in the MB-MSG-I, simply type "M" at the action line to "Mark" the mail you would like to be moved into the OLD message file. To select all of your old messages, simply type "SO". If you would like to look back at your new messages again, type "SN". This should help you keep your more important messages organized and accessible. When you first use MB-MSG-I, the system will automatically select your NEW messages first.

If you have any questions or comments about this enhancement, please call Chris Wilson at MIS.



THE LOGO SHOP
EMPLOYEE STORE

SPECIALS!

**Consolidated
Movie
Tickets!
\$3.50**



Available now at **The Logo Shop**
located upstairs of the Marketplace.
Monday through Friday.
8:00 a.m. to 5:00 p.m.

Special Projects
has
Interisland coupons
Aloha Airlines
only \$36.00
Hawaiian Air
only \$34.00
Tickets are one way
(Cash Only).
PCC Employees Only.

Also, If Special Projects is not in the office and you need movie tickets or Airline coupons they are also available from Wilda at the PCC Business Office

Editor's Corner

An Honest Fool??

The UPDATE has featured many fine examples of honesty on our employees behalf, e.g. returning a wallet full of money and other examples that we read about how grateful and appreciative a guest was.

The other week, I myself wore the shoes of a person who lost a very expensive item. I had to put down the item I was carrying in order to help our guests. When I returned, the item was gone. Needless to say, anxiety, panic, frustration, fear and all those other "good" feelings overcame me. I immediately began to search for the item. The last place I thought I would find it was exactly the place that I did find it.

A guest had turned the item in and remarked, "I'm a fool for turning this in."

He said that because he was no one's fool. He knew that he had found a gold mine and could have walked off into the sunset with the item.

I now sit back and wish I could meet this "fool" face to face and express my feelings of elation and gratitude for his honest act. As an employee of the Center it certainly was nice to hear that a guest had turned the item in. My thanks go out to all employees who are honest and who encourage others to be honest as well.

Honesty benefits everyone, let's continue to shine as honest employees of the Center, for the good deeds we do to others will always return unto us.



EMPLOYEE MENU

Friday, Mar. 30

Teriyaki Pork
W/ Natural Sauce
Seasoned Peas
Steamed Rice
Cold Drink

Monday, April 2

Fried Hoki Fish
W/ Tartar Sauce
Tossed Salad
Steamed Rice
Cold Drink

Tuesday, April 3

Baked Chicken
W/ Mushroom Sauce
Peas & Carrots
Steamed Rice
Cold Drink

Wednesday, April 4

Sandwiches
-Turkey
-Bologne
-Salami
Chicken Soup
Lettuce & Tomatoes
Macaroni Salad
Cold Drink

Thursday, April 5

Beef Stew
Potato Salad
Steamed Rice
Cold Drink

Friday, April 6

Deep Fried Chicken
W/ Gravy
Buttered Corn
Steamed Rice
Cold Drink

Monday, April 9

Salisbury Steak
W/ Onions & Gravy
Buttered Corn
Steamed Rice
Cold Drink

Tuesday, April 10

Spaghetti Sauce
W/ Noodles
Garlic Bread
Tossed Salad
Steamed Rice
Cold Drink

Wednesday, April 11





Pork Chop Suey
Staw/Parfait
Steamed Rice
Cold Drink

Thursday, April 12

Chicken Curry Stew
Macaroni Salad
Steamed Rice
Cold Drink

**** This menu is subject to change without prior notice.**

April MIS 1990

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
General Conference <div style="text-align: right;">1</div>		9:00 a.m. PSI Basic Operator Training  <div style="text-align: right;">3</div>				
		9:00 a.m. Introduction to the Macintosh  <div style="text-align: right;">10</div>		Payday!  <div style="text-align: right;">12</div>	9:00a.m. WordPerfect Users Meeting (5.1 Update) <div style="text-align: right;">13</div>	PCC 7th Annual Easter Egg Hunt <div style="text-align: right;">14</div>
Easter  <div style="text-align: right;">15</div>						

Trivia

Its Counting that counts!

1. How many box offices are there at Reservations?

2. How many steps to the employee lunch area from the front laundry entrance?

3. How many tikis in front of the Gateway?

4. How many ice cream flavors at Concessions?

5. How many paydays left in 1990?

6. How many employees in the PCC Graphics Department _____
7. How many huts are in the Fijia Village

Rules

- * First Prize - Two consolidated Movie Theater Tickets
- * Second Prize - 1 Box of Chocolate Macadamia Nuts
- * Open to all current PCC Employees
- * Entries must be mailed/turned in to Special Projects by **Monday at 5:00 p.m.**
- * Judges decisions are final.

Trivia Results

Congratulations! **Ula Rama** who works in the Business Office, She was chosen by the judges as the winner for the Trivia from the last UPDATE. Ula wins two free Consolidated Movie Tickets.



Second place goes to **Diana Hummel**, who works at payroll. Diana receives a box of Chocolate covered Macadamia Nuts.

The correct Answers for last week were.

1. What is Syd Frasure-Wheat's (Personnel) son's name and what is the correct spelling.
ZAQUARI QUAID
2. How many children does Lanae Ngatuvali (Maintenance) have? **5**
3. Who is Tausilinu? **T. DAVID HANNEMANN**
4. In the Gateway Office, whose initials are F.M.
FULISIA MAIWIRIWIRI or FEALOFANI MOORS
5. Which secretary has been with PCC the longest? **JOSEPHINE MOEIAI - VILLAGES**
6. What is Delsa Moe's middle name? **SAINI**