



UPDATE '91

Employee Newsletter

Wednesday, April 3, 1991

Message from the President

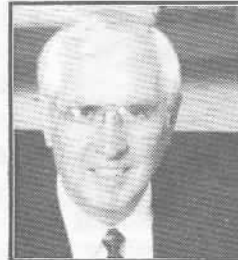
People helping people. People caring about people. People loving people.

The very impressive manner and spirit in which the community of Laie — including hundreds of PCC employees — responded to the worst flooding ever experienced here last week was a sight to behold. It was one many of us may never forget.

It was a perfect illustration of how adversity strengthens and draws us closer to each other. It was a demonstration of love, aloha and compassionate service many people have never seen nor experienced before.

You may not realize the full impact your actions had on television viewers and newspaper readers throughout the state, but it portrayed our community and Church in a very, very positive light. KITV4 News even awarded the Church, the Laie community and BYU-Hawaii its special "HANA HOU" award during its regular newscasts last Sunday.

We should all be proud of ourselves and I feel particularly proud to be a part of this community. I know it is this same spirit that has made the Polynesian Cultural Center the success it is today.



I am even more convinced the secret of the PCC is people. Specifically:

- The people who sacrificed much in the beginning to build the Center.
- The people who were willing to work without pay in the beginning just to make certain the Center would survive.
- The thousands of people who have given their heart and soul to educate, inform and entertain millions of guests who have passed through our gates.
- The millions of people who have experienced the Center and are now walking advertisements for us, encouraging friends and family NOT to miss the Polynesian Cultural Center.

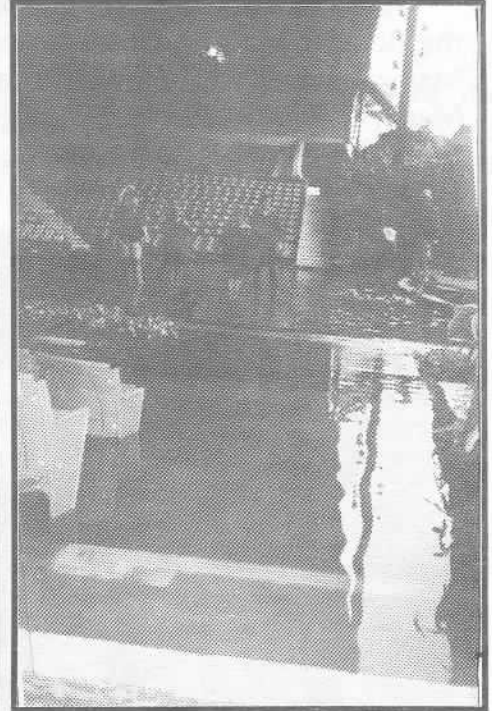
People. People. People. We live in a society that measures success in numbers:

- Over 22 million visitors have been hosted at PCC over the past 28 years.
- More than 25,000 students have supported their education through PCC employment since 1963.
- The Polynesian Cultural Center has contributed over \$100 million toward educating students at BYU-Hawaii since 1963 — making the Center perhaps Hawaii's largest corporate sponsor of education.

As impressive as these numbers may be, they simply represent individual people; each person has their own story to tell about their experiences at — and feelings for — the Polynesian Cultural Center.

My hope is that we will recognize the contributions we EACH make as PCC employees and know that we DO and CAN make a difference. It could be to the one lonely guest you spoke to wandering aimlessly through one of our villages. The time and attention you gave that one guest could have been the highlight of their visit. If you take the time to care about each person who visits the Center, the joy and satisfaction you experience is a tremendous feeling of having done some good.

Indeed, "Going the Extra Mile" is one of the true principals of success. If you exercise this trait in all your dealings with people, you will certainly achieve joy, happiness and accomplish many of your goals in life. This principle of service is the Lord's way. I applaud and commend you all for your individual examples of "going the extra mile".



FLOOD!

Torrential rains all throughout the week of March 17-21 caused severe flooding in the Center, Laie and Kahuku. Tuesday evening the Pacific Pavilion was closed before the show due to the large amount of water on the stage and in the first three rows.

Several times throughout the next two days Kahuku and Laie were cut off from the rest of the Island.

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FLOOD!

Many homes in Lae and Kahuku received damage from the floodwaters, which at times reached up to 7 feet deep. Many of the BYU-Hawaii classrooms were also flooded. Many homes in the community and about 40 of the Temple View Apartments were flooded during the heaviest rain on Tuesday night and Wednesday morning.

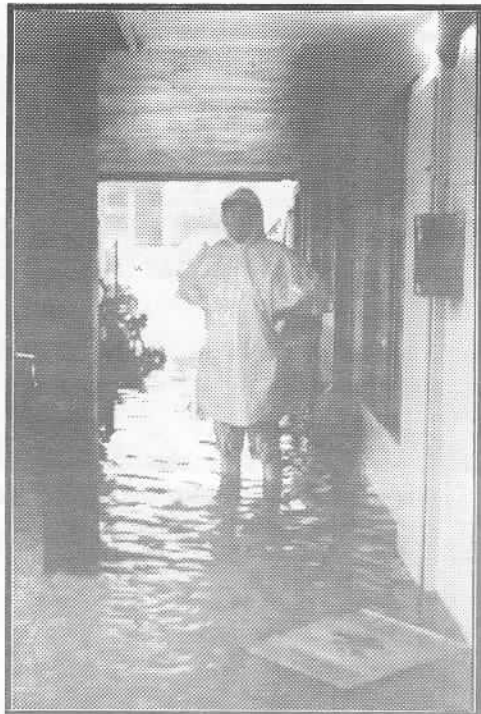


Photo courtesy of Tim Hodgins

Center Missionary, Elder Owen Ford shows just how deep the water was at about 8:00 a.m. wednesday.

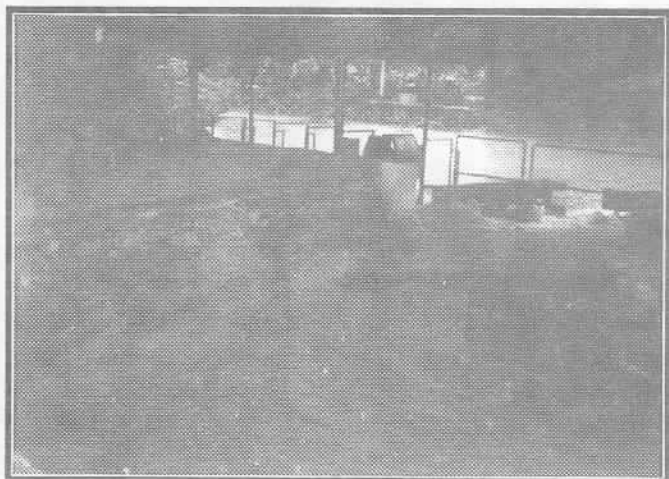


Photo courtesy of Rubina Forrester

Above: Water rushes through the Center flooding the Canoe Landing by the Hawaiimax Theater.

Below: In the Villages flooding occurred with water coursing from the Villages to the already flooded lagoon.



Photo courtesy of Tim Hodgins

Above and Right: Residents of the Temple View Apartments ball out their apartments as they recover from almost 3 feet of water that came rushing past their homes.

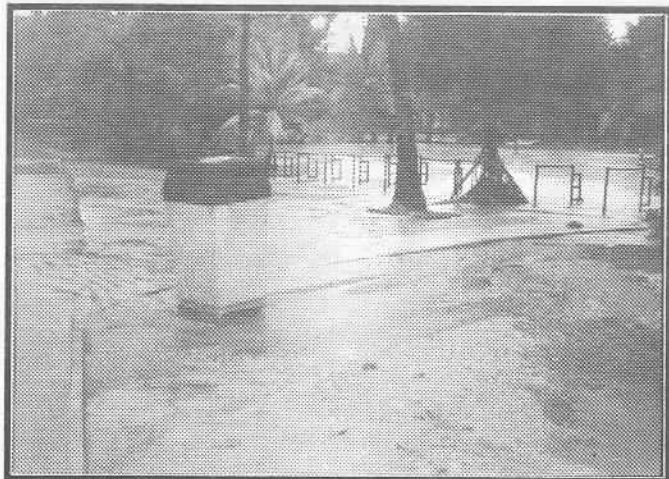


Photo courtesy of Rubina Forrester

Congratulations

Willie and Taiho Kwansing
on the birth of their baby girl:

Moira Marcie Kwansing
Born: 11:40 p.m.
March 28, 1991

Francis and Lynette HoChing
on the birth of their baby girl:

Keisha Ho Ching
Born: 3:00 a.m.
March 28, 1991



HUMAN RESOURCE HOTLINE

Jury Duty Leave

What is Jury Duty ?

It is a random selection by the State (Hawaii) or Federal (U.S.) courts to all qualified citizens to serve as jurors when summoned by the courts. (Reference, Sec. 612-1, Hawaii Revised Statutes).

Do we have a choice when summoned to Jury Duty?

That will depend upon the courts, under certain circumstances one can be disqualified because:

- not a citizen of the U.S., or is not eighteen years of age.
- Is unable to speak, read, and understand English language.
- Or, because of physical or mental disability.
- Convicted of a felony in state or federal court and not pardoned.

If I am selected to serve on a Jury, will I still receive my regular pay?

The employee will receive full pay for the first five days of service. However, after five days, the regular salary or wage of the employee is paid, for days of service, minus the amount of payment for services received from the court.

Can I Use my vacation to make up the difference, if any?

No. Only the difference of what one receives from the court will be afforded the employee.

Is there a procedure to follow to make sure I am reimbursed properly?

Yes. The court will provide the employee with the court receipt for days he/she performs Jury duty. Failure to provide the employer with the court receipt will result in a loss of wage or salary.

If I am subpoenaed for the purpose of appearing as plaintiff or defendant in a court action, can I qualify for Jury Duty pay?

No. Jury Duty pay is only afforded to those who serve on a state or Federal court jury.

Next Issue: Marriage Leave

REMINDER!

Please help us conserve
ENERGY!

Please shut off all unnecessary
office equipment and lights
when you leave.

Mahalo!

Remember

Special Projects
is your source for:

Movie Tickets \$4.00

and

Airline Coupons \$39.00
(Hawaiian Air)

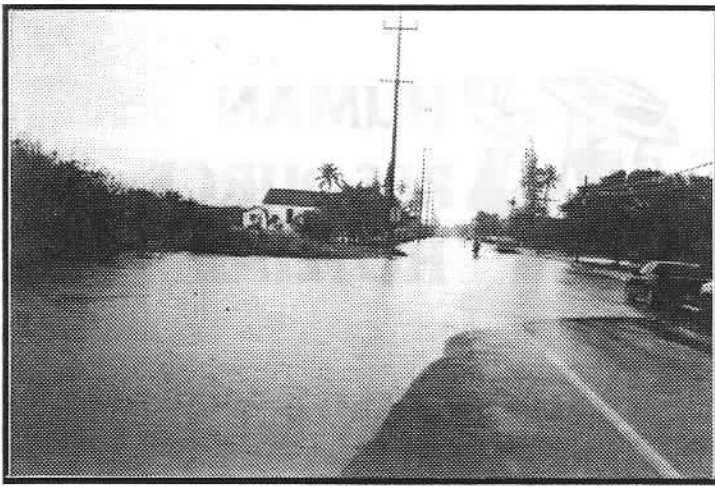


Photo courtesy of Rublna Forrester

Above: Kahuku was also victim of the unusual amounts of rain. Several times the roads had to be closed to maintain safety.



Photo courtesy of Rublna Forrester

Above: BYU-Hawaii Faculty were even recipients of the floodwaters. This view of Moana street shows the extent of the flooding.

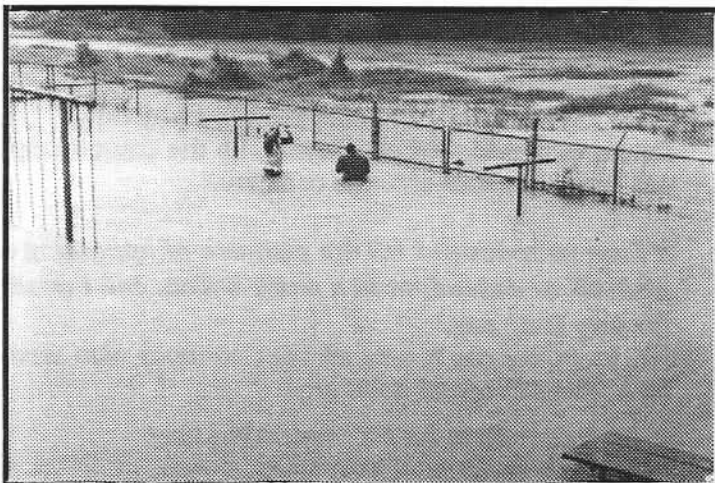


Photo courtesy of Tim Hodgins

Workers from BYU-Hawaii, Zions Security, and the Center were all out in the rain helping deliver sandbags, helping people secure their homes and helping clean up the huge mess afterward. In fact, about 2,000 BYU students went out in groups into the community to help clean up.

A Red Cross center was located at the Cannon Activities Center on the grounds of BYU were as many as 70 families sought shelter from the water.

The rain literally came down in "buckets" on Tuesday and Wednesday dropping some 20 inches in a 24 hour period.

Many people who were not flooded out pitched in and helped out those who were. In many cases these "helpers" were anonymous good samaritans who would come and help out and then leave.

Many thanks to those who helped make this terrible situation a little more bearable by helping salvage property and by helping victims of the water clean up the mess.



Photo courtesy of Tim Hodgins

Operations Department
Employee of the Month



Congratulations to TALAAVE LAULU for being chosen the Operations Department February Employee of the Month! Talaave has been working with the Center for the past five years. She is a full-time Custodian on the Day Shift and you can always find her working so diligently in the Front Entrance. Talaave believes in hard work and doing an excellent job. By looking at her area, you can tell she demands perfection. She has outstanding attendance and is a fine example to her co-workers. She is married to Faimafill Laulu of the Gateway/Laundry area and together share the job of their many children. Congratulations again to TALAAVE LAULU for being chosen the February Employee of the Month.

We would like to Welcome the following employees!!

Day Shift Custodians
 Anitilosl Finau

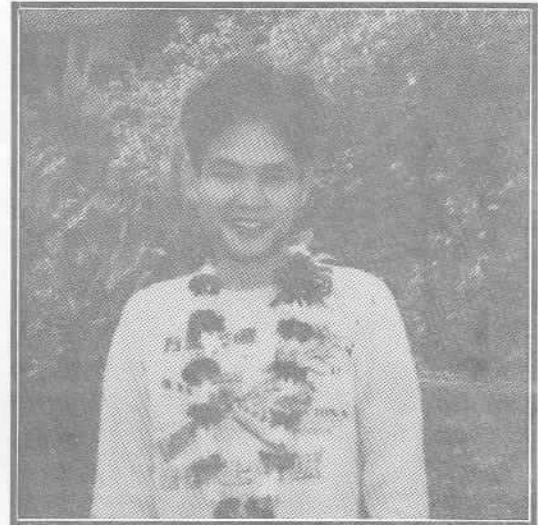
Night Shift Custodians
 Young-O Son
 Jeffery Jessee

Grounds
 Harold (Hal) Johnson
 Alsake Cava

Employee Birthdays!
 Siatima Tapusoa 4/2
 John Kaina 4/7
 Jeffrey Jessee 4/15
 Lufia Masoe 4/16
 Bob Willes 4/17
 Luisa Kinikini 4/25

Operations Department
Student Employee of the Quarter

Congratulations to LINUS KWONG of the Custodial Night Shift for being chosen for the Student Employee of the first quarter! Linus has been working in the department since mid January.



He has excellent attendance, works very hard and always shows a great attitude towards work. His supervisor and fellow employees enjoy working with him and appreciate his eagerness to work. Linus is originally from Hong Kong and now attends BYU-Hawaii full-time. Congratulations again to Linus Kwong for being chosen the Student Employee of the quarter.

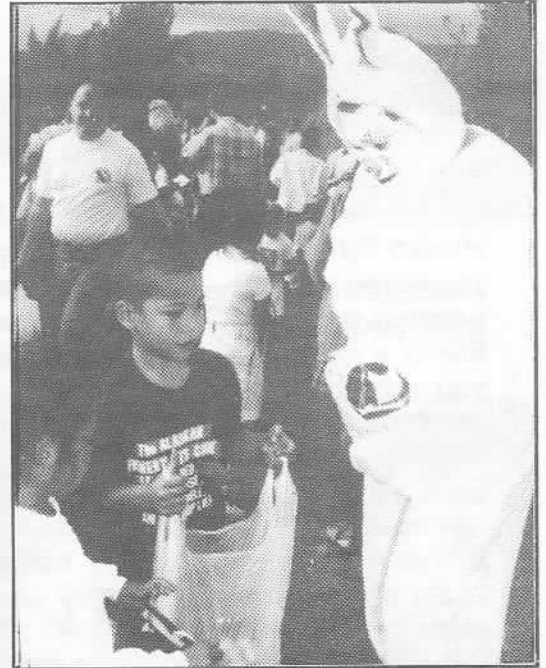
Security Corner

Employee Notes

Happy April Birthday To:

Sue Ann Pualoa 4/4
 Alaiva'a Leapai 4/13

Easter Bunny Funnies!



Saturday, March 30 was the day that children of PCC employees look forward to each year... The PCC Easter Egg Hunt. This year, close to 300 children (and parents) participated. The kids hunted for Easter eggs, candy and special treats like Bunny Banks, and Savings Bonds. Many mahalos to those pictured below left who helped make this one of the greatest Easter Egg Hunts ever!

