Polynesian Cultural Center's Employee Newsletter Friday, April 12, 1985

DDATE

The Gateway's General Helpers Are The Best

his week the UPDATE spotlights the Gateway's daytime general helpers, under the direction of So'o Tufaga. These 6 employees are responsible for cleaning and maintaining the Gateway restaurant and do all of the cleanup which involves any of the facility with the exception of pots and pans, and other direct food items. During the day they can be found scrubbing, moping, vacuuming, polishing, wiping, gathering, dumping, and cleaning almost every square inch of the restaurant. With the recent renovation they also do the same at the Lanai snackbar. One of their biggest responsibilites is the cleanup of the back garbage areas of the Gateway, and according to General Manager Ralph Rodgers, they have done an excellent job. "Of all the improvements at the Center since I have been here, the ondition of the back garbage area in the restaurant is among the biggest, and So'o and his crew are responsible." Vice President Vernice Pere added that she considers them to be among the most valuable of all the Food Services Employees, and appreciates the work that they do.

Often times the work they do is overlooked by the rest of us at the Center, and yet they deserve recognition and credit. Working with Lead So'o Tufaga are General Helpers Feagiai Tuaitanu, Peka Mahoe, Pela Tapusoa, Charles Bridges, Foster Uluave, and Stormy Fonoimoana. Gateway Manager Max Purcell mentioned that these employees will do anything that they are asked to do, and will do so without complaining, and with a good attitude. Often times their duties include extra projects which come up, and they always get these done along with their other daily responsibilities.

The UPDATE salutes these employees for their hard work, and their good attitude. Take some time out this week to tell them that they are doing a good job, because they really are. Here are their photos for you.







HAPPENINGS...



The Easter bunny saw plenty of action last Saturday as he hippity—hopped his way through the 2nd annual PCC Easter egg hunt. Over a thousand eggs were hidden on the farm grounds, 5 of which were worth \$50 each in bonds. The 5 lucky bond finders were Setu Tapusoa, Alma Alisa, Esther Faauale, Caress Purcell, and Blight Lefau (pictured here). For the rest of the kids, eggs, candy, and ice cream treats were the order of the day. The hunt lasted for a little over an hour, with everyone on their way home by 10:00am, happy and well fed. Special thanks to our special guest, the Easter bunny, for his important appearance.



PCC Employee
Dean
Howell
Honored
At College

Art Show

Hawaii's Annual College Art Show opened Monday, April 1st with several works from BYU-HC art students. Included in this prestigious exhibition were 3 pieces by PCC's own Dean Howell.

Dean recently joined PCC ranks as our first caricaturist. He loves cartooning in pastel and ink for the guests but his entries into the College Art Show were serious paintings — two in acrylics and one in oil.

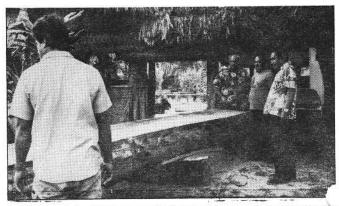
Although they didn't claim awards in the show, the fact that one artist could

have all of his entries accepted is an honor and testament to the high quality of his work. The oil painting is a representational work called "Cloud Shadows," which depicts the Diamond Head skyline. "Fong's Market," done in acrylics, is also a representational and "Cockroach Hell," the other acrylic, is somewhat lighter and more abstract employing cockroach traps in the design. Dean currently has these works priced between \$200 and \$800 but is willing to negotiate. They can be viewed up until the end of theis week at the Amfac Building in downtown Honolulu.

Congratulations to Dean on his great achievement. Those caricatures are getting to look more like Rembrandt's everyday.



It only took about 20 minutes, and then the phones started ringing. The three mystery eggs were found, and the lucky finders spent the rest of the day munching on the candy. The clues printed in last weeks UPDATE about the hidden Easter eggs, and the people they were hidden with, were correctly figured out by Ofa Talakai, Nona Werner, and Paula Taosoga. The first mystery person was Lucy Unga, the second was Judy Kapu, and the third was Jack Uale. Pictured here are two of the winners Nona Werner and Ofa Talakai, along with the other seamstresses who we're certain helped devour the candy.



This week the Villages received a huge Koa wood log which will be used to make a new Samoan canoe. The log was delivered to the Weavers hut, which will now be used to house the demonstration. Carving the canoe will be Bro. Tumu Purcell, an experienced canoe maker, and the length of the project should take about a year. The UPDATE will include photos from time to time to show the canoe's progress. This photo shows it being delivered.

"HOW TO TALK TO GUESTS ABOUT THE CHURCH WITHOUT GOING OVERBOARD"

Each week the UPDATE together with the Training Department will sponsor this continuing series titled "How To" which will be based on employee contributions. Articles submitted should be approximately 50—150 words in length, and must include personal experiences. Articles for the week's UPDATE should be submitted by the Tuesday of that week before 5:00pm

Usually at the Center we get a great number of guests who are curious about the Church, and who really don't have any real knowledge about what we believe, and what the Church teaches. I'm sure that each employee has had many experiences with these customers, and it's important to handle these situations correctly. Recently while I was bringing a tour back from the Temple (a situation which always prompts questions), a man asked me about several things which he had heard of the "Mormons" and was wondering about, and if I would mind answering a few questions. He asked me the standard questions we get on missions about polygamy, tithing, and the Church's financial success. Being a returned missionary I was able to correctly answer these questions briefly and completely, and then added that I was extremely grateful for the Church, and especially that it has provided a place for me to work while I'm in school, and for helping to preserve my Polynesian culture. This was all the answer that was necessary to help the man understand what he wanted to know, and even though he probably didn't go home and immediately call the missionaries, I believe that he left here with a more favorable impression of the Church and its teachings. When guests come on the Laie tour, our goal is to have them leave with a good impression of the Church. Sure the referrals and the sold Book of Mormons are nice, but that's just the fringe benefits. When employees in the guest areas are questioned by visitors about the Church, it's easy just to simply answer their questions, or if you don't know, tell them, they can appreciate that, and there is bound to be someone nearby who can help them. Whenever a guest shows a curiosity about the Church, BYU, or its members, invite them to take the Laie tour. The Visitor's Center is equipped to answer people's questions about the Temple, the Book of Mormon, and other topics. Most

important in any discussion with a guest is to always tell them how grateful you are for what the Church has done for you, or in otherwords, bear a very simple testimony. We're not here to teach discussions, but we certainly can have a positive impact. **Eric Beaver**

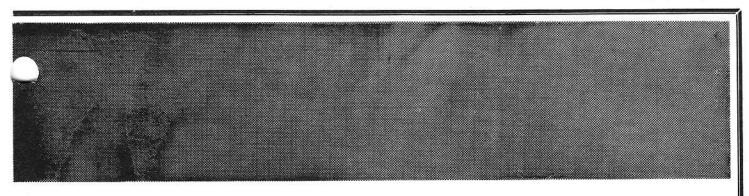
At Photo Polynesia, we are always getting guests who will ask us questions about the Church. Many are interested in the mission I served, and many just have simple questions which just take a little time. Some of the most common questions involve the Word of Wisdom, and why we abstain from using these things. I'm sure that almost every employee at some time in their Church membership has had to answer this question, and yet it is so important to take the time and answer it again. This goes for all of the common questions we get - take the time to answer them. and then ask if they understand. It's not necessary to get involved in a doctrinal discussion, I know of few questions which couldn't be answered very simply, and when you answer them with the attitude of friendship toward the guest, they will almost always appreciate your sincere answer. Brian Rueckert

Many people in the United States and throughout the world don't know very much about the LDS Church. Guests are often getting us mixed up with other religions, and mistaking our doctrines and teachings. Recently I was approached by a woman who insisted that our Church was the one which wouldn't allow its members to accept blood transfusions, and she was ready to defend the moral "rightness" of receiving someone else's blood. It must have taken me 10 minutes to help her understand that she had us mistaken with someone else. It seems to me that one of the best impressions a guest could have about the Church is that we are a Christian Church, which believes in Jesus Christ, and teaches clean living. In all of the questions I receive I try to emphasize that point, and often I find my answers to have more of an impact. We can point out that we celebrate Easter and Christmas. and believe that Christ was the Son of God, and that he died for our sins and was resurrected on the third day. These things are things that most other people will relate to and accept. It's important to leave guests with a good impression of the Church as they leave the Center. Gisele Childers

OUR HOW TO CHECKLIST:

- 1. Answer their questions simply and straightforwardly. You don't need to get into a heavy doctrinal discussion concerning the Church.
- 2. Refer the curious guest to the Laie Tour.
- 3. Emphasize the fact that the "Mormons" are Christians.
- 4. Always point out positive aspects of the Church, such as what it has brought to you in your life.
- 5. Be sure you take the time to answer any questions thoroughly.

Next week the UPDATE and the Training Department will feature the article "How To Motivate A Fellow Employee". If you have any suggestions as to future "How To" articles, the UPDATE welcomes the suggestions. Submit these suggestions to the UPDATE editors at the Graphics Dept., or drop them of at the Special Projects office.





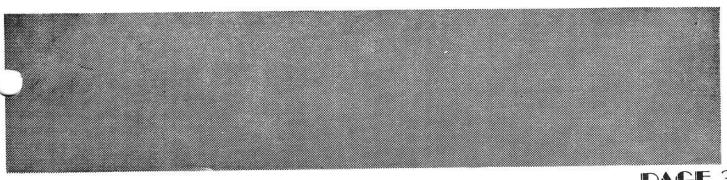
Mosese Latu Makaafi, employed with the grounds Dept., June 26, 1979, born in Tonga and passed away March 25, 1985. He is survived by his widow and (9) children.

A Tribute To Mosese

Farewell to a friend, Mosese Makaafi was his name A genteel wisp of a man, not large in physical stature but a giant in spiritual assets. He took pride in his family, and his quiet strength pronounced his love of God and Nature. He took such beautiful care of the surrounding areas of the Gateway Restaurant, and he was often complimented, but his only reaction, was a smile and an uttered "malo." Mosese was conscientious and how he excelled in his labors. He daily clothed himself with a happy countenance, never a harsh word, never a complaint, only the continual acknowledgment of others with a wave, a smile and "malo."

Mosese, an epitome of gentleness and honesty, his conduct above reproach. The ideal friend, the ideal employee Mosese, indeed was a rare commodity "A Diamond in the rough"

by mary fia redera



Mr. Rodger's Neighborhood By David Rodgers

In all of the Church activities, its programs, its structure, and its areas of influence, there are only 3 things which it is trying to do. The 3 purposes of the Church are well known by us all, and have recently been emphasized a great deal by the leaders of the Church. They are:

1. To preach the gospel to all people and bring them to repentance and baptism.

2. To perfect the saints, and

3. To do the ordinances for those who have passed on before (Temple work).

We at the Polynesian Cultural Center are very much involved in doing the first of these purposes, in that we help out in the missionary process of the Church. Many people don't understand this because when they think of missionary work, they think of teaching investigators the discussions. The truth is that very seldom do people join the Church when what they start with is the first discussion. Almost all converts have had some previous experience with the Church, either through its members, its missionaries, or one of the many activities which the Church sponsors throughout the world such as visitor centers, and of course the PCC. We can relate this to an iceburg. The discussions are only the tip of the iceburg, and there must be a base of experience and information for non-members to draw upon before the discussions will bring them to the waters of baptism, just as there is a much greater mass of ice under the water than above it. A recent study of the converts to the Church showed that each new member had an average of 4-5 contacts with the Church and its members before they finally got baptized. Many times the best way for us as members to do missionary work is to just help our friends and neighbors to just be aware of the Church, its programs, and the fact that we are members of it.

PCC provides one of the best contacts with the Church a person can have. When a non-member visits the Cultural Center, he is seeing the Church in action as it provides jobs for its members, shows an interest in education, and makes the facilities available to preserve the Polynesian culture. People can be positively influenced, and with over a million visitors a year, that's quite a contribution to the overall missionary effort of the Church.

The Polynesian Cultural Center provides one of the best contacts with the Church a person can have

So how do we "talk to guests about the Church without going overboard"? We work on that base of the iceberg. The people who come to the Center are not coming to get the discussions, and it's not our job to provide them with every doctrinal answer that they need. The finest way in which we can be missionaries is to follow the Savior's instructions when He said, "Let your light so shine before men that they may see your good works and glorify your Father in Heaven." If we are living the gospel in our daily lives, if we are loving our neighbor and obeying the commandments, the visitors who come here will see it in our faces and our attitudes. Our guests will leave here thinking and asking themselves, "What makes them so different?" What a great impact and influence it must have on a guest to have a guide or a dancer say, "I'm so grateful to belong to a Church that will provide me with a way to gain an education and also preserve my cultural heritage."

This is the way in which most of the Church's converts are made, and the way in which the Lord is bringing many souls to salvation. Let us do what we can to build a strong base in the lives of the guests who visit us here, so that the tip of the iceberg may begin to appear.

Cultural Corner

From the Institute for Polynesian Studies

Of Sauerkraut and Concentrated Soup In his book The Great Age of Discovery Paul Hermann asserts that although geographical textbooks still credit the exploration of the Pacific to the invention of the *chronometer* and *sextant* early on in the 18th century, the thanks should real-

Before the 1700's the deadly enemy of

ly be extended to sauerkraut and concen-

trated soup.

sailors on extended voyages was *scurvy* which caused suffering and misery on many ships—some men would die emaciated and thin, others blown up like fat balloons: some men had such severe dysentery that they passed nothing but blood, others so weak that they were unable to walk but could only slide along the decks on their buttocks.

Cook on his first voyage across the Pacific lost not a single man to scurvy proving to the British Admiralty that eating un**CALENDAR**

Friday, 12

Ward 2 Dinner, Ballrm. 7—12pm Ward Night Deep Fried Chicken, Chicken Gravy, Steamed Rice—Fried Veg. Cold Drink

Saturday, 13

Swap Meet, Laie Stake Y.C.
Dinner/Dance Ballrm. 6:30pm
Movie: Tess, AUD. 6:30, 9:30pm
Beef Stew, Steamed Rice, Pineapple
Chunks, Cold Drink

Monday, 15

Library Week
Finals Week
Salisbury Steak w/Tomato Gravy,
Mashed Potato — Rice, Seasoned
Peas and Carrots, Cold Drink

Tuesday, 16

Finals
Grill Beef Liver w/Onions and Gravy,
Steamed Rice, Seasoned Corn, Drink

Wednesday, 17

LAST DAY OF THE SEMESTER!!

Finals

ASBYU Dance, Ballrm. 9:30pm Braised Beef and Noodles, Steamed White Rice, Salad w/Dressing, Cold Drink

Thursday, 18

Kahuku Hi. Band Concert AUD. 7pm. Teriyaki Chicken, Hot White Rice, Seasoned Peas and Carrots, Cold Drink

Friday, 19

Movie AUD. 10pm BBQ Beef Cubes, Steamed Rice, Buttered Mixed Veg. Cold Drink

cooked sauerkraut, stored in the holds by the barrelsful, was effective as an antiscorbutic. Also an important addition to Cook's crew's diet was portable soup. Made from fresh meat, usually beef bones and offal which are cooled until they become jellified, the "soup" was moulded into small cakes which if protected from moisture could be kept for many years. Portable soup was the forerunner of our modern meat extract cubes.

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