



Center Halau, Hui Ho'oulu Aloha, Participates in Merrie Monarch Festival



Members of the Wahine group of the halau during the 'Auwana part of the Festival

meals gulped on the run, climbing the mountains of Hilo in search of lei ferns, fingers sore from making leis, discipline, frustration, hope, and joy.

The "why" includes a magnificent cultural event resplendent with hula, the fragrance of thousands of flowers, stunning costumes, enervating Hawaiian music, chants, new found friends, lifetime lessons, a sense of accomplishment, winning awards, and sharing in the love of something esteemed.

The Women were one of 19 halaus represented. Their performance was well executed accomplishing all that they sought to portray.

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"Given a big enough why, people can bear almost any how."

Neitzche's concise observation resounds with truth. Individuals will do almost anything if there reason for so doing is worthy.

For 29 individuals, the "why" was representation at eh 1990 Merrie Monarch Festival. The "how" was more complex.

Polynesian Cultrual Center's hula halau, Hui Ho'olulu Aloha, under the direction of kumu hula Cy Bridges, have learned after ten years that their "how" requires hours of tiring rehearsal, missing movies with friends, time away from families, sewing costumes,

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Deadline for the next UPDATE is Tues. May 8

Quality Service Corner

Three L's of Service

A survey was recently taken as to what people thought about the Three L's of Quality Service. During the poll the following responses were given:

Sione Pasi, Tech. Services:

Looking to Serve: Find things within or outside your responsibilities to improve your service to your fellow employees, guests, and the company as a whole.

Listening to Serve: Being able to listen and collect information and interpret them in such a way to improve communication and service in your department or the company as a whole.

Loving to Serve: Being able to do your job with no reservations, meaning, going the extra mile whether it is your job or not.

Elisa Teriipaia, Wardrobe

Looking to Serve: Always there to serve others.

Sione Moleni, Lights Supervisor:

Loving to Serve: Loving to Serve should become a part of one's life. No matter what the situations are or what the people might say. Do your very best in fulfilling your responsibilities. The idea of how much I get paid or will I have a pay raise should be totally eliminated in order to experience Loving to Serve..

Tasele Tiatia, Stagecrew Supervisor

Loving to Serve: Always willing to serve. Look forward to do anything that comes up. Be able to enjoy while you're serving.

These comments all show the importance of the three L's of Quality Service. As we try to implement Looking to Serve, Listening to Serve, and Loving to Serve into our jobs we will better serve the needs of each other and fulfil the purposes of the Polynesian Cultural Center.

EMPLOYEE MENU

Friday, April 27

Salisbury Steak
w/onion & gravy
Seasoned Corn
Steamed Rice
Cold Drink

Monday, April 30

BBQ Chicken
Peas & Carrots
Steamed Rice
Cold Drink

Tuesday, May 1

Fried Hoki Fish
W/Tartar Sauce
Tossed Salad
Steamed Rice
Cold Drink

Wednesday, May 2

Deep Fry Chicken
W/ Gravy
Buttered Corn
Steamed Rice
Cold Drink

Thursday, May 3

Beef Curry Stew
Potato Salad
Steamed Rice
Cold Drink

Friday, May 4

Teriyaki Pork
w/ Natural Sauce
Seasoned Peas
Steamed Rice
Cold Drink

Monday, May 7

Chicken Stew
Macaroni Salad
Steamed Rice
Cold Drink

Tuesday, May 8

Fish Newberg
Tossed Salad
Steamed Rice
Cold Drink

Wednesday, May 9

Pork Chop Suey
Straw/Parfait
Steamed Rice
Cold Drink

Thursday, May 10

Salisbury Steak
w/onion & gravy
Seasoned Corn
Steamed Rice
Cold Drink

Friday, May 11

Teriyaki Wings
and Drumsticks
Mixed Vegetables
Steamed Rice
Cold Drink

**** This menu is subject to
changewithoutprior
notice.**

Village Operations Announces!

Marquesas Cultural Week

April 30 - May 5

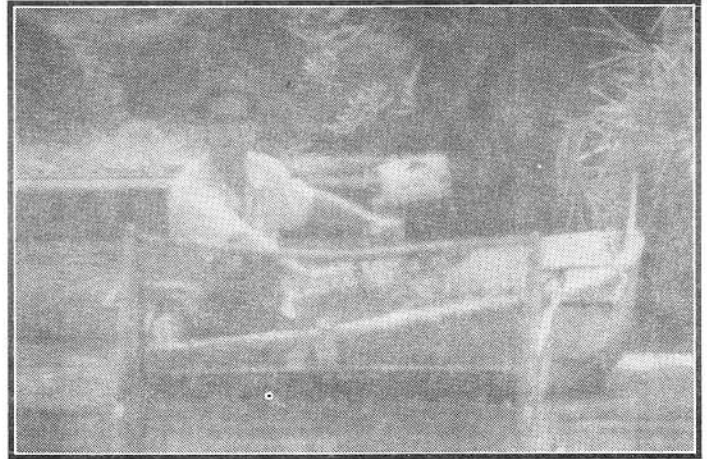
The Marquesas Village workers will be celebrating their cultural week with special activities throughout the day with food preparation, weaving demonstrations, games, displays of the different stages of coconuts, fashion shows and village cultural exchanges

May Day

Lei Competition is open to community for May 4th, 1990. Last entry should be in by 12:00 noon. Everyone who is interested needs to register for the competition no later than May 3rd at 4:00 p.m. Anyone registering after 4 p.m. will not be included in the competition, but can displayed if desired. All leis entered will remain at the Center until Saturday, May 5th, for the Saturday guests to view. If you are interested, please call 293-3121 between 8:30 - 4:00 p.m.

Houskeeping Corner

Employee of the Month!



Michael Aki

Congratulations to Michael Aki of the Grounds department for being chosen the Housekeeping Department's March Employee of the Month for March.

Michael is a local Laie resident and was hired as a Groundskeeper on December 11, 1979. You can always see Michael working hard cleaning the Hauula side of the front parking lot, picking up rubbish and sweeping the Lagoon in the small boat. Throughout his years at the Center, Michael has continually shown outstanding work performance in his area as well as excellent attendance. Michael is well liked by his co-workers and always follows through on his assignments.

We congratulate Michael Aki on his winning this award, and we thank him for the continuous good work he does and the fine example of an employee that he is.

Special Projects
has
Interisland coupons
for
Aloha Airlines
only \$36.00
(Cash Only)

No expiration date
PCC Employees Only.

Also Some Movie Tickets purchased from Special projects will Expire in June. Make sure that you use them before they expire... No exchanges are allowed!



Merrie Monarch Cont'd

The men, one of nine men's halau, achieved an impressive standing placing third in both kahiko and 'auana competitions giving them third place over-all.

As an extra punctuation to this year's performance, President and Sister Christensen were on hand to offer their support of the halau and of the art of hula. The Merrie Monarch Festival is a major cultural event in Hawaii receiving such importance that it yearly pre-empts nearly twelve hours of prime time television on the local ABC affiliate. It is only fitting that the President of the Polynesian Cultural Center should be represented at this premier event.

The Polynesian Cultural Center received statewide recognition on television when President and Sister Christensen were asked to stand and be recognized. The Center couldn't have paid for more positive publicity.

As people lingered at the conclusion of the Festival savoring the event, the Christensens took time to visit with Dorothy Thompson, co-founder of the festival as well as several of the kumu hula -- many of whom are members of The Church of Jesus Christ of Latter-day Saints reminding us that the Gospel teaches us a respect of family lineage and culture. Kumu hula Howard and Olana A'i, Al Barcase, and Beverly Muraoka are all members of the Church.

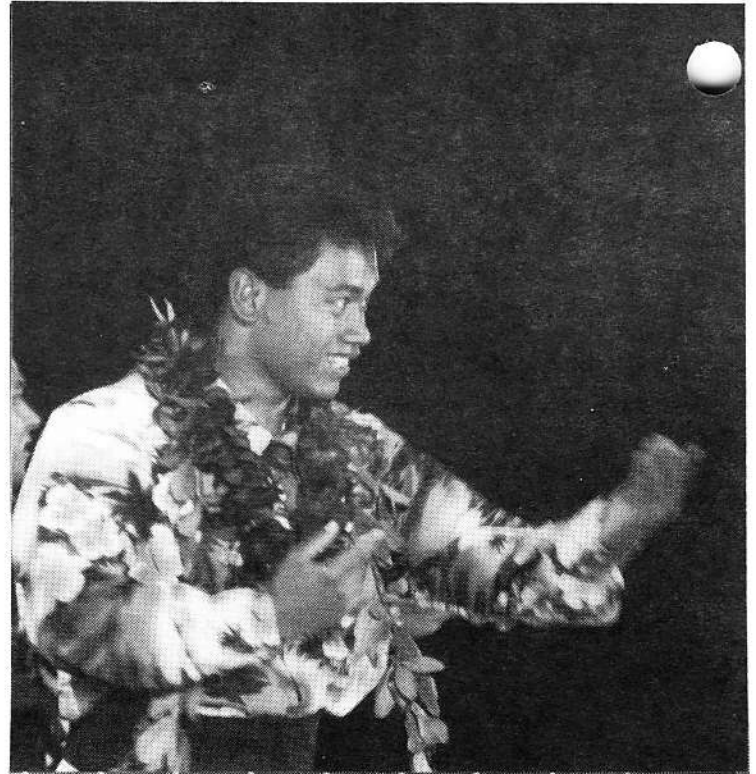
Brother and Sister A'i, for example, after successfully winning first place in keiki hula competition for several years have now competed for the past three years at the Merrie Monarch Festival placing two of those festivals. This year their women placed 4th in kahiko competition and 3rd in 'auana competition. In addition to this outstanding success, their daughter, Natalie Noelani, was named Miss Aloha Hula after an evening of stiff competition against 14 other dancers.

In addition to the masterful direction of Cy Bridges, several other Center employees participated in the event. Jay Akoi, Bobby Akoi, and Harry Brown's musical ability were vital to the success of the halau. Josie Kahiapo and Sophia Turaga cooked for the large group as well as making leis and kupe'e. Jenny Navalta, Cecelia Napohaku, Stewart Choi, David Kelekolio, Linkoni Uhi, Ken Macatiag, Nga Vainerere, and Wayne Takemoto comprised about 45% of the dancers.

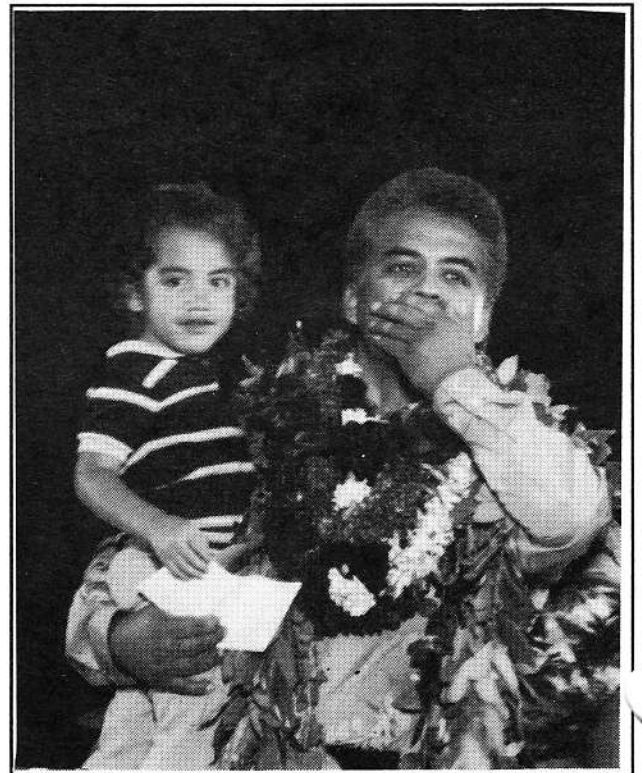
This group of fourteen employees actively demonstrated PCC's commitment to perpetuate the cultures of Polynesia.

We wish them well as they now begin preparations for June's Kamehameha Hula Competition followed by the not-too-early preparations for Merrie Monarch 1991 -- and so it goes . . . year after year.

When you take time to congratulate any of this dedicated group, they will tell you "why" is worth every minute of struggling through the "how!"

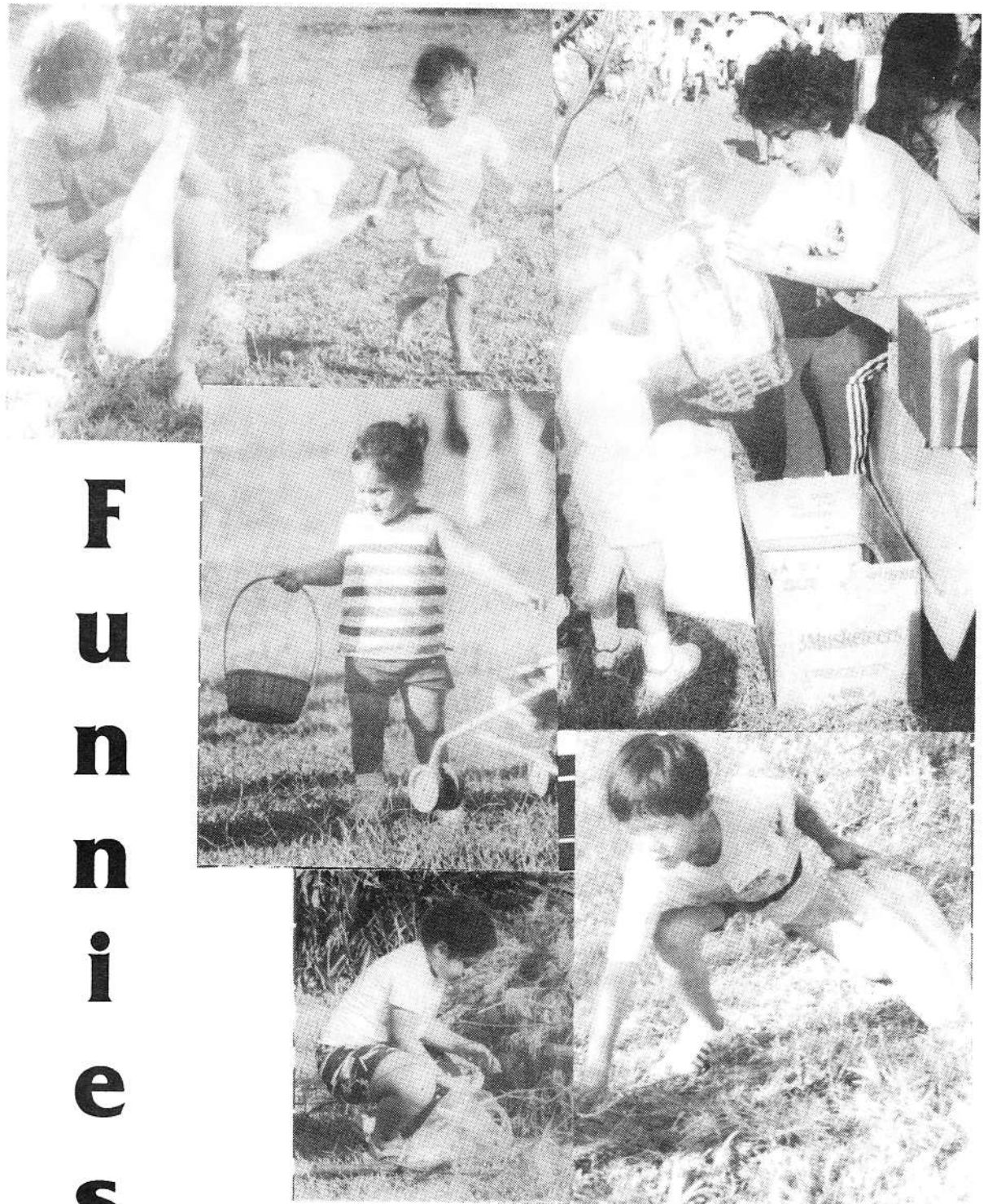


Employee/BYU-Hawaii Student
Linconi Uhi during the Kane 'auwana



Kumu Hula Cy Bridges

E a s t e r B u n n y



F u n n i e s

As you can see from the above pictures, the Easter Egg hunt was a great success. The kids had a great time searching for prizes, eggs, and tons of candy. Of course one of the highlights was having the Easter Bunny there with the children.

Special Projects would like to thank all those who helped to make the Egg Hunt such a success.

Village Corner

Employee of the Month



Stewart Choi

Village Operations is proud to announce that Stewart Choi has been named their employee of the Month for March. According to his supervisor in the Hawaiian Village, Keith Awai, Stewart was cited for his excellent attendance and promptness, for his cordiality towards guests and fellow workers, for the willing performance of the tasks assigned to him, and for the mature decisions and common sense in doing the assignments given to him. Congratulation Stewart!

Birthdays!

Pulefano Galea'i	April 4
William Ah Quinn	April 17
Solomone Voi	April 8
Stewart Choi	April 15
Mark Clawson	April 12
Sela Feinga	April 17
Lokeni Siilata	April 15

Mission Call

Tia Murray of Tahitian Village has been called on a mission to Okinawa, Japan. She will leave Hawaii in July 1990. Congratulations!

Tahitian Village Cultural Presentation at the Hilton Hawaiian Village for the month of April.

The Tahitian Village employees have been traveling to town each tuesday for the past four weeks on a promotional tour at the Hilton Hawaiian Village Hotel. They put on 3 shows from 3:00 to 5:00 p.m. There were three groups of demonstrations for each show.

One group is headed by Tipa Galea'i to introduce the islands of French Polynesia, its people, and their culture. Following Tipa's



At the Hilton Hawaiian Village Hotel, the Tahiti Village/Village Operations promo group.

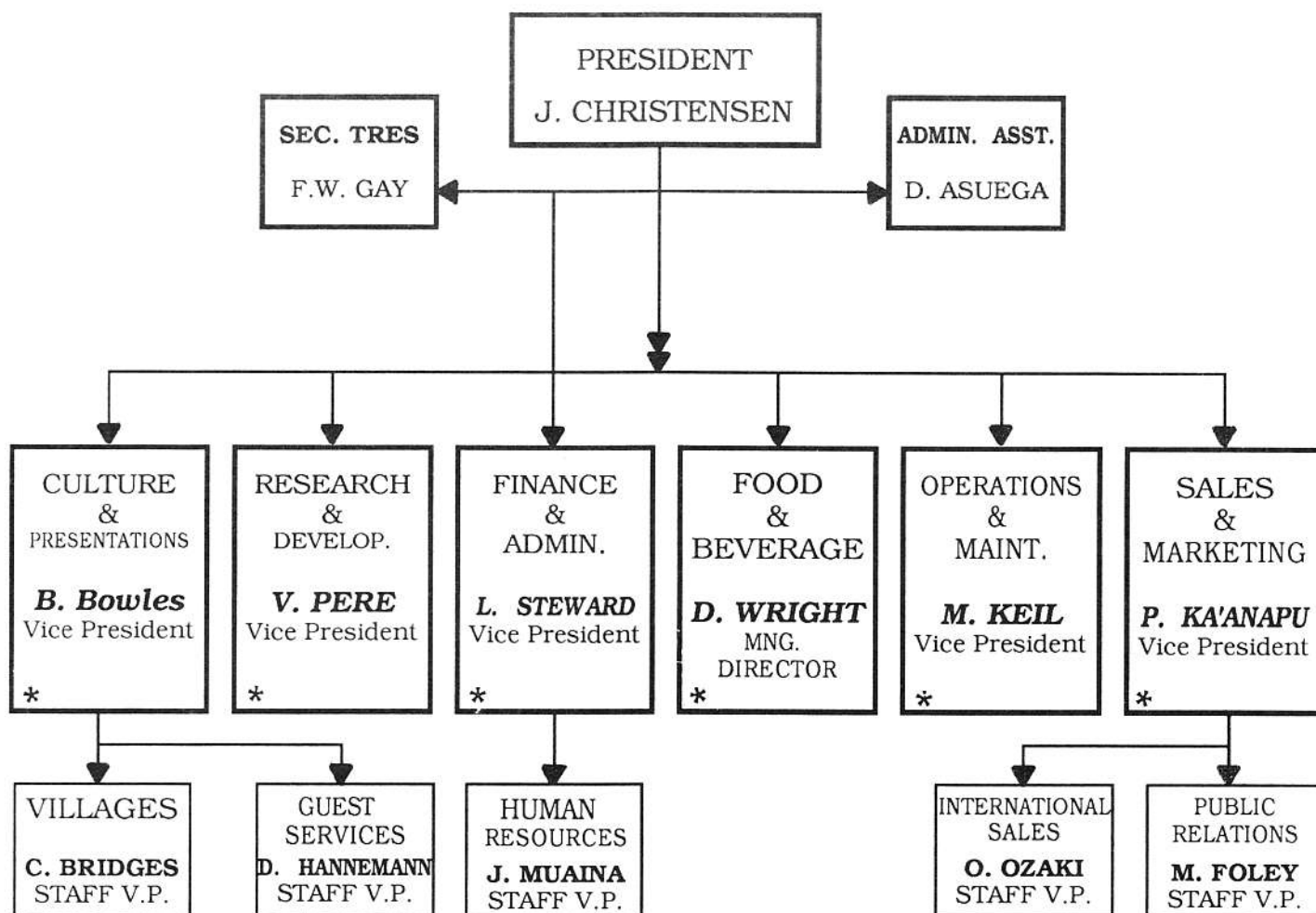
presentation the three main dancers, Tia, Ravai, and Rotahi, teach and entertain their audience the tamure to the fast beating of the toere. As the drum beat dies down teh crowds turn to Malelega and Sofia to participate in the coconut weaving demonstrations.

In between shows Tivoli and his plantation boys steal the show with their coconut tree climbing, coconut husking and fire making.

At the end of each promo day, when the crowds leave, the promo group heads for the Hotel restaurant to get their treat for a hard day's work, a delicious meal.

Maruru Tahiti!

Polynesian Cultural Center 1990 Executive Committee



* = Coordinating Council

Board Announces Changes

President Christensen has just recently returned from the quarterly Board Meetings held in Salt Lake City and reported that the Board is pleased with the accomplishments being made by the Center.






The Board of Directors spent much of their time discussing the future plans for the Center. One of the items they discussed was the need to update the operating By-Laws of the company.

President Christensen announced that the By-Laws adopted by the Board now allows for the following corporate officer titles: President, Vice-President, Staff Vice-President, Previously the Titles were: President/General Manager, Senior Vice-President, Vice-President, Assistant Vice President.

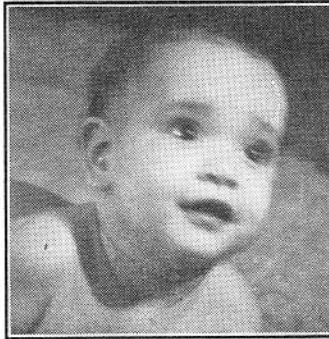
President Christensen's new title is now that of President.

As a result of the new By-Laws the President has reorganized and has selected the following officers to report to him and to accept overall responsibilities for the areas as found in the diagram above. The organization was presented to the Board whereupon it was accepted and approved effective March 29, 1990.

May MIS 1990

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday		
		9:00 PSI Basic Operator Training 	1	2	3	4	5	
6	7	9:00 Introduction to Harvard Graphics 	8	9		10	11	12
<i>Mother's Day</i> 	13	9:00 Introduction to MacWrite, MacPaint 	14	15	16	17	18	19

Trivia

1. Name at least 5 secretaries in the Center:
 2. Identify this week's mystery picture:
Hint: Great MC!
- 
3. Name at least one performer from each of the night show sections
 4. What two events are being held in conjunction with BYU this Saturday.
 5. List at least two locations in the community that the Laie Tram tour takes our guests:
 6. Who is the supervisor over the Housekeeping crew?

Rules

- First Prize - Two consolidated Movie Theater Tickets
- Second Prize - 1 Box of Chocolate Macadamia Nuts
- Open to all current PCC Employees
- Entries must be mailed/turned in to Special Projects by **Monday at 5:00 p.m.**
- Judges decisions are final.

Trivia Results

Congratulations!

Fa'i Sauni who works in the Gateway, She was the only entrant who answered correctly all the Trivia from the last UPDATE. Fa'i wins two free Consolidated and a box of Chocolate covered Macadamia Nuts.



Here also is a photo of last Update's winner, Mildred Cashman.



The correct Answers for last week were.

1. **What colors are the uniforms worn for the following departments?**
 Gateway - **Pink, Green, White**
 Reservations - **Green, White**
 Guides - **Pink, white, Blue**
 Marketplace - **Blue, White, Purple**
2. **Name all the night show cultural instructors?**
 Joe Tulele, Regina Pasi, Fasi Tovo, Ellen Gay Delarosa, Vai Fa'amaligi, Nickie Wallace
3. **Identify this mystery picture (Hint: Managerial Attributes)**
 Security Manager, Newman Lake
4. **What special event is being held on Saturday?**
 Easter Egg Hunt
5. **Name at least three employees on staff with the Auto shop. - Colln Shelford, Fetuu Faleval, Aumua, Davina**
6. **What special week is upcoming at the end of April.**
 Secretaries Week