



MESSAGE FROM THE PRESIDENT

One of the exciting and ongoing aspects of the Polynesian Cultural Center through the years has been the ongoing visits of official delegations from foreign countries.

Many of you have been here as we have welcomed the Premier, Vice Premier, President and other dignitaries of the People's Republic of China. We have all been excited together by visits from the President of Finland, the King of Tonga, the Prime Minister of Samoa, Mrs. Anwar Sadat, Justices of the Supreme Court of the United States, Governors of States and official delegations from almost every country on earth. We have been so proud to have them visit and to experience the unique spirit of the Polynesian Cultural Center. In all of these cases these visits have been official visits coordinated between the Polynesian Cultural Center and at the request of the leaders of the various countries and our own government.

The administration of the Cultural Center feels that it is very important that all of our employees (and our community friends) understand that it is impossible to accept every group or every visitor from other countries or from the U.S.A. as official delegations receiving free entry or costly welcomes from the Center. As everyone is aware: our stated purpose is to provide work opportunities for students to work their way through the University and to showcase the cultures of Polynesia. Almost daily we receive some kind of request from people regarding some traveling group or person who they feel should have complimentary entrance, etc., at the PCC. These requests are for hundreds of groups: bands, dancing groups, touring groups, family reunions, etc. It is important for everyone to understand that if the group is large a discount rate for entrance to the Cultural Center can

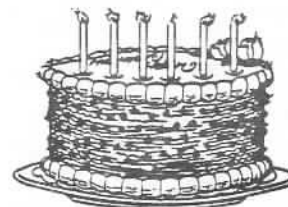
be arranged through our Sales and Marketing Department. This discount can be for our village admission or for the total wonderful package. However, if such a group is not an official group from a country or organization who have made previous contact with the Center and for whom we have a need to have contact then they would be treated as any tourists coming to our grounds. We need to make all the sales necessary to carry on our heavy commitment to BYU and to the students. If we give away all tickets of requests that are received from the various groups and individuals coming to the Center we would not be able to meet commitments as we should.

We are sure that all groups coming to Hawaii are deserving and worthy of consideration. However, as stated above they should pay for the wonderful experience of the Cultural Center just as all of our guests are expected to do. This policy is the same whether the groups comes from the U.S.A., England, New Zealand, Tonga, or the South Pole.

We would appreciate it if all employees, and our friends in the community, would understand this policy and help us by doing everything possible to have more and more guests and touring groups come to the Center and paying for this wonderful experience - just as they pay for airline tickets, hotel rooms, food and for other attractions they visit while in our islands. You - our employees work hard and provide a first class and quality product. We feel that our entrance fees are not high and are totally in line with other prices and attractions in Hawaii and in fact are a better buy than other attractions.

Thank you all for your understanding and help in these matters - We look forward to a wonderful and exciting Summer.

*Happy Birthday
David Hannemann*



Summer Schedule

Please see the Summer schedule for village activities in this issue of UPDATE. You will need to clip this for reference in answering guest inquiries.



PCC SUMMER SCHEDULE

EFFECTIVE 6/7/88

- 11:30 -- Adventurer Packages Starts (Gate 4)
Main Box Office Opens
- 12:00 -- Main Gate Opens for FITs
Kaukau Snack Bar Opens
Round-trip canoe rides for FIT
- 12:10 -- Laie Tour
- 12:25 -- Last round-trip canoe ride
- 1:00 -- Canoe Pageant
- 2:00 -- Canoe Pageant
- 3:00 -- Canoe Pageant
- 4:00 -- Canoe Pageant
- 1:30 -- Villages Open, Regular Canoe Tours Start
- 1:40 -- Regular Laie Tour Starts
- 4:30 -- Gateway Restaurant Opens
- 5:30 -- Canoe Landings Close
- 6:00 -- Farewell Program Begins
Canoes Boarded in Villages

SINGLE SHOW DOUBLE SHOW

Keiki Fashion Show	6:00 (Gazebo)	6:00 (Whaling Wall)
Band Concert	6:30	6:45
Last Laie Tour	6:30	7:00
Gateway Closes	7:00	8:00
Night Show	7:30	6:00/8:00

Villages open until 6:30 p.m. daily

Summer Reminders

All employees are reminded that dress and grooming codes will be strictly enforced through the summer. Please be aware of these standards as you arrive at the employee gate for work.

All employees are also reminded that it is against company policy to pass anything over the perimeter fence surrounding PCC. This policy covers EVERY item from I.D. cards to uniforms, chairs, food, drinks, flower, notes, paychecks, keys, etc. Immediate disciplinary action will result from ignoring this policy.

Once again it is the time of year to remind all employees that there should be no visiting with friends during work hours. Your friends, whether they are employees or not, will jeopardize your job if you allow them to stand around and visit with you when you are supposed to be working.



Guides Graduate

High School guides who graduated this month are: Brandon Bangerter and Kevin Greer of the Canoe Guides.

Kevin is a double achiever as he also graduated (at age 18) from BYUH with a degree in Accounting, thereby pulling a hat trick by completing both high school and college in the same year!

Congratulations are also in order for Tupou Ofahengaue of Laie Tours who earned a degree in Travel Mangement from BYUH, and to Calvin Paleka of the Canoe Guides who is called to the Fukuoka, Japan Mission.

Vacation Packages

If you plan on visiting Sea World, Knott's Berry Farm, Universal Studios, Magic Mountain, Sea Life Park, Waimea Falls Park, Paradise Park or any of the Walt Disney parks, including Tokyo Disneyland this summer be sure and stop by the Personnel Office for information on discount tickets.

PCC employees also qualify for discount rates in some hotels and restaurants. So, if your summer includes a visit to any of these resorts, remember, you can save yourself some money by making the Personnel Office the first stop on your vacation.

Attention PC Users

If you use a PC and you have not backed up the entire system within the past 7 days. **DO SO NOW!!!**

If you don't understand why, how, or what this means, please, please, PLEASE contact Alan Decker, MIS ext 3160 immediately.

Major problems could have been avoided if some PC users who have recently had system problems had completed a recent backup.

Its Pizza Please!



Check out the new pizza product at the Kau Kau this month. Almost every guest survey comes in to Marketing Research with a guest preference for pizza. Accordingly, the Concessions Department has a new, tasty item on the menu.

Check it out today!