



POLYNESIAN CULTURAL CENTER

UPDATE '88

Employee Newsletter

Friday, July 8, 1988

Welcome Special Guests Today

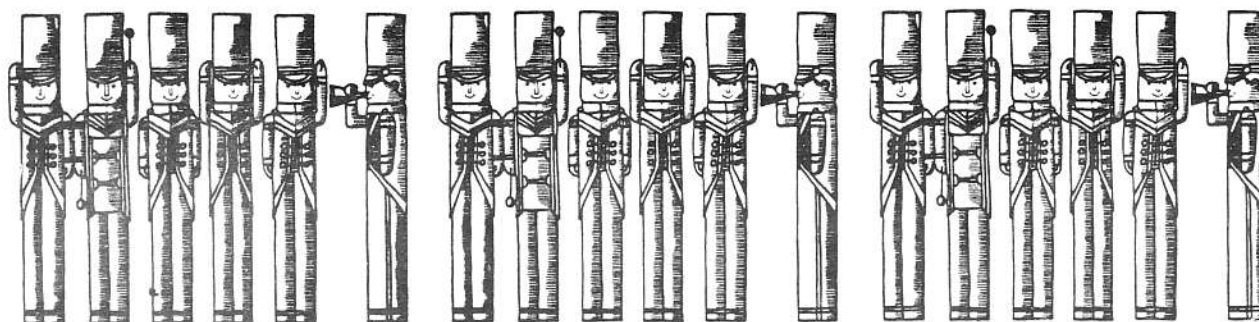
Employees today welcome several special guests who are long-time friends of the Center:

Elder Thomas S. Monson of the First Presidency of the Church, Elder Marvin J. Ashton of the Council of the Twelve Apostles and Chairman of the Center Board of Directors, and Elder Dallin H. Oaks and Joseph B. Worthlin, also of the Council of the Twelve.

All Management Team members are reminded that they are invited to the Motivational Meeting in the BYU-H Choir Room tomorrow morning at 9:30 a.m. when the Board members address subjects assigned by Elder Ashton around the theme of 1 Samuel 16:7 "The Lord Looketh at the Heart."

The meeting is one that always provides a wealth of information and encouragement in both business and personal life, and should not be missed. The Board of Directors also includes D. Arthur Haycock, F. W. Gay, George Q. Cannon, Fred Baker, Jeffrey R. Holland, and Sterling Colton, a newly appointed member who earlier this year was named to replace Bill Marriott Jr. James Christensen and Ralph Rodgers will also participate on the program.

Management Team members are also invited to bring their partners to the Sunday morning Devotional in the Samoan Fale at 8:00a.m.



Temporary Disability Insurance Notice

The law requires that employers provide minimum standard sick pay benefits for all off the job illnesses and/or injuries.

All employees must meet eligibility requirements, whether hired on a part-time or full-time basis. Each employee must have worked for 20 hours or more per week for 14 consecutive weeks, and earned at least \$400 in the four completed calendar quarters preceding the first day of his disability. No student is eligible.

Benefits are payable after a seven-day waiting period at a rate of 55% of the employee's weekly wage to a maximum amount which is computed each year. TDI is payable for a maximum of 26 weeks.

The employee comes to Personnel and picks up a Temporary Disability Insurance form, fills out Part A (Claimant's Statement), then takes the form to his/her doctor to have him fill out Part C (Doctor's Statement). The doctor returns the form to Personnel for further processing. An employee must file for disability benefits within 90 days after the commencement of the disability.

If you have any questions, please contact **Maka Obina** at ext. 3191.

Beautiful Tonga!

Looking like it has always been there, the re-located Tongan Village will be dedicated today by Elder Marvin J. Ashton, Chairman of the Center's Board of Directors.

The village, with the Queen's House now lined with soft fine mats and all of the houses repainted, is beautiful. Many thanks are due to the 100 workers from maintenance, landscaping, and many other crews who worked round the clock to have everything ready for today.

Be sure to stop by and visit this afternoon.

Aloha Week on the Way

The Center will again participate in the annual Aloha Week as a North Shore distribution point for the official Aloha Week ribbon.

The ribbons will be on sale the first week of August and will be available to PCC employees, students, and others in the community for \$3.00 each through Special Projects.

The ribbons can be worn during Aloha Week to demonstrate your Aloha Spirit. In addition, by wearing a ribbon you may enjoy a variety of special discounts offered by Aloha Week participating sponsors. As a sponsor, the Center will extend a 10% discount off a regular Voyager admission to anyone wearing a ribbon at the time of their purchase.

Celebrated every year in Hawaii, Aloha Week offers a week-long schedule of special events and performances in recognition of Hawaiiana and our unique cultural heritage.

Remember, the dates for Aloha Week this year are September 16-25. The 1988 theme is "Pulama - We Cherish".

"By losing present time we lose all time."

Aloha 'oe, President Rodgers:

President Ralph Rodgers and family: our appreciation and love to all of you. We appreciate working for PCC and have enjoyed the work and challenges of the Center. We have enjoyed your leadership and your love for the people of the Polynesian Cultural Center.

May you have joy and success in your new assignment. God bless and aloha!

Newman K. Lake

Marketplace Exports Employee:

Responding to a request from the County of San Bernadino, California, for an "authentic conch shell trumpet", the Marketplace staff mailed one off in the spirit of public relations. The shell was used in a trumpeting contest at their employee picnic/luau.

Jay Akoi received a letter this week with the following notes:

"Our contestants ranged from fairly outstanding to a lot of air and no sound...thanks so much for your donation (even the live cockroach in the box made for lively conversation)."

It is reported that Jay is checking the Vacation Request forms to see who was absent from work that weekend!

"Hospitality is making your guests feel at home, even though you wish they were."

Welcome Paul Greco

Paul S. Greco has been named to a newly created position of account executive to assist **Osamu Ozaki**, Managing Director of International Sales.

Currently a BYU-H sophomore in International Business, Paul is a graduate of Highland High School in Salt Lake City, Utah. He recently served a two-year mission in Tokyo, Japan, where he learned the language through daily conversation.

He has been a Japanese tour guide at the Center since July 1987, guiding groups of 30 to 100 throughout the grounds.

Paul, who will assist Osamu in servicing the many agencies and tour companies which bring large numbers of foreign visitors to the Center, enjoys working in Waikiki with the Chinese and Japanese companies.

Welcome, Paul.

RIMPAC 1988

Beginning July 15, thousands of military personnel will meet in Hawaii to participate in annual RIMPAC exercises.

In order for us to aggressively capture a good portion of this market, a special discounted Voyager rate of \$29.50 per person is being offered to those purchasing a ticket through a military recreation desk and/or on board ships participating in the exercises.

In the event that any dependents accompany RIMPAC personnel to Hawaii, and have the appropriate ID, they also qualify for the special rate.

The Importance of Character

An executive in the Midwest, known for his ability to hire good people, explained his method this way: "The criteria I use to pick good men are first, character, then intelligence, and third, experience.

"Most people reverse the order. But a really bright person will pick up experience quickly. And the people we need most in important jobs are those with character sufficient to resist many kinds of pressure when the going gets rough.

"We find, then, that character is the most important ingredient of all, particularly if the person is to be responsible for policy making. An executive can buy brains and can buy experience, but character is something he must supply himself."

Congrats, Elder Soliai!

Congratulations are in order to Malaki Soliai who is called to the Seattle, Washington mission. The Gateway Gang wishes him much aloha as he reports to the MTC on July 13th. His farewell is Sunday July 10th.

Auxiliary Services Notes:

Happy Birthday to **Tala Faa-moe** of the Laundry (Fourth of July!), **Ofa Talakai** (July 9th), and **Theresa Warner** (July 26th) of the Seamstresses Department. (How old are you, ladies?)

Our condolences to **Kuini Asuega Jr.** whose father passed away in Los Angeles June 25th. Our love and aloha to Junior and his family.

Thanks from the Receiving Department to **Pele, Danny, Bill,** and **So'o** for the extra work you do in helping our department out when we are short of manpower. We appreciate you!

"Never trust a man who is Dr. Jekyll to those above him and Mr. Hyde to those under him."

"When a man repeats a promise again and again he means to fail you."

PCC Greeting Cards

Blank greeting cards featuring four different color photos of employees in the Center are now available for sale through the Waikiki Marketing office.

The cards, which were sent to each employee as an invitation to President Rodger's farewell lunch, allow room for personal messages inside and come with four different photos to a set and complete with envelopes.

They sell for 50 cents per card in the series of four. Managers and employees are invited to use them for informal, handwritten messages to outside contacts. They will make excellent personal Christmas cards this year as well as serving as advertising material to your business contacts.

To order, please call the Waikiki Sales and Marketing office, 923-2911.

New Assignment

Teryl Soren, an account executive in the Waikiki Sales office, has been appointed manager of group, convention, and incentive sales. She replaces Aggie Wolfe.

Teryl has been with the Center for 2½ years most recently serving several of the Center's major travel agent accounts such as Gray Line, Enoa Tours, Roberts Hawaii, Pat Kelley Tours, and Diamond Head Tours.

Prior to coming to the Waikiki Sales office in January 1987, she worked as retailer in the Market Place. She has also worked as a merchandiser and display artist in Honolulu stores for many years. Because of the growth potential inherent in the area of group sales, Teryl is enthusiastic and confident about her new responsibilities.

Congratulations, Teryl!

"Good enough is not enough. It is ever the enemy of the best."

Check out the Children's Fair

If you are considering taking your keikis to this year's Hawaii Children's Fair, be sure to plan your visit around two performances by our own promo team.

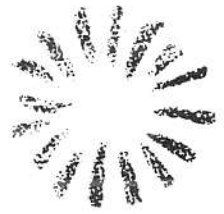
PCC will be represented in dance and music from 1:00 to 1:30p.m. on Friday, July 8, and from 1:30 to 2:00p.m. on Saturday, July 9. In addition, the Center is also participating as an exhibitor, operating out of Booth 111 adjacent to the entertainment stage.

The fair continues from July 7 through July 10 at the Blaisdell Exhibition Hall.

Thanks a Bunch:

Much Mahalo to our Gateway Gang for "hanging in there" through our manpower shortage. You are really appreciated.
- Salu Afalava.

Fireworks Mark Celebration



Watch the skies on the night of Friday July 8th for our 25th Birthday fireworks!

The event is scheduled to coincide with the dedication of the new Tongan Village and the visit of our Board of Directors headed by Elder Marvin J.

Ashton of the Council of the Twelve Apostles.

The large fireworks display will be set off around 9:10 p.m. and should be visible over the Center from most vantage points in the community.

Happy Birthday to us!

