



Polynesian Cultural Center

UPDATE '91

Employee Newsletter

Friday, July 19, 1991



Mana has arrived. This new show replaces the world famous "This is Polynesia" which played for eight years to approximately 6 million people. Mana brings a new feel to the evening show. Previously, many of the numbers and shows were almost completely produced by non-polynesians. Mana has been created in majority by polynesians. Some of the exciting things that you will see during the show include:

- The impressive and dangerous flaming poi ball dance number from New Zealand. It was first performed here at the Center in 1963.

- New staging, lighting effects and new sound system.
- Completely new costuming in exotic colors
- New compositions of song and dance created especially for Mana.
- A rousing finale of "Bula Laie" (shown above), composed by Isireli Racule of Fiji.

The cast of more than 100 performers also get you to feel the *Mana*. In a special tribute to these performers, turn to the center section and you will see some of the reasons this show is already so well accepted.

Devotional Address

The PCC Ideal: Change and Perfection

A devotional address was given to all Center employees on Tuesday, July 1, 1991. The speaker was acting president, Eric Shumway. In this address he let Center employees know that this appointment (as Acting PCC President) was "as much a surprise to me as it was to many of you. I did not seek it, I did not expect it. Had the position been advertised, I would not have applied for it. However, I have accepted the appointment with all my heart and with a full commitment and enthusiasm as if it were the job I had always wanted. My purpose is to guide the Center properly with the help of competent colleagues (namely all of you) and our Heavenly Father, until such time as the process for the search and selection of a "permanent" president is completed."

Shumway affirmed that although he had never actually worked at the Polynesian Cultural Center before, he has been close in spirit to the ideals of the Center.

His first remarks stated that the Center is still strong and beautiful and generally healthy, although it is not perfect.

In fact, "No one of us is perfect, but the goal is perfection, our striving is toward perfection. The Polynesian Cultural Center ought to be the one business in Hawaii where perfection in what we strive for -- in principle and in performance; in attitude and in commitment -- should be written into every job description as the major goal of our employment at the Center."

We were challenged to remember that we are not simply working for the Center, but for the Lord. Even though the Center is the best in Hawaii it still has problems. In speaking about how we will solve the problems that we have Shumway suggested, "We will stand on the shoulders of the giants of the past and we will improve."

Through the remainder of his talk, President Shumway suggested several ways in which we can improve. He said, "First, we must establish honesty in all we do, instantly, today. Honesty with a flower lei of compassion around her neck..."

Besides honesty and Christ-like conversation and courtesy, could I also emphasize the need to be chaste and modest and constantly respectful. Because you are so beautiful and clever, many of you have become the darlings of an already romantically inclined clientele. People come to Hawaii for romance... We work so closely with each other. If we are not careful, we may fall into compromising relationships. "Be ye clean that bear the vessels of the Lord."

If you are already married, you love your spouse "with all of your heart and cleave to him or her and to none else." Resist and flatly reject every possibility of unfaithfulness to your spouse by way of noticing or thinking about anyone else. Blast forever from your mind the image of anyone else in that favored position...

Another ideal that must always be enthroned at PCC is consistent, on-going hard work. Not only is this the key to the Center's success, it is also the key to our own happiness. Will you please believe that almost all happiness is linked some way to the ability to engage in sustained, productive work. A tendency to relax, to do less and less, and to complain more and more that we are working too hard or more than others, will eventually ruin us as individuals...

There is a need to upgrade salaries, particularly for those who truly merit an increase. That need is under serious discussion right now. My feeling is the great worker and the great leader at the Polynesian Cultural Center will never be paid what she or he is worth simply because neither the PCC

nor any institution could afford it. An excellent worker is simply without price...

Finally, I want to return to the ideal of the entire Polynesian Cultural Center operation being a study in perfection, and imbuing in each of us the desire and the will to do our best, every time, no matter how we feel, or how many times we have done it...

Now I'm sure that most of you have noticed I have been talking about things of the heart, and not much about the financial realities of running the Center; the economic pressures; the decline in tourist numbers to Hawaii; the increased heavy competition for fewer tourist bodies; and less tourist money. Everyone in Hawaii is feeling the pinch. We are feeling that pinch at the Center. We must do some things differently. We must do all we do now better...

But I do know this, that whatever challenge we have to face at the Center, they will have more to do with the heart and the attitude than with any particular business strategy...

Now where do you think all I have said needs to start. Where does it begin. I'll tell you where -- at the top with the president and the vice presidents, the directors, managers, and supervisors. But don't wait for anyone, let's all do it immediately. Let's each one be a leader in the study of perfection in our particular stewardship, whatever it might be.



Elder Howard W. Hunter, his wife, and two of their sons and their wives visited the Center on Monday, July 1, 1991. Elder Hunter, President of the Quorum of the Twelve Apostles, was in Hawaii for the Beneficial Life Insurance Convention on Kauai but said that "I simply couldn't stay away from our beloved Polynesian Cultural Center." Elder Hunter was the Center's very first Chairman of the Board of Directors.

Laie Pioneer Days Celebration

FUN FUN

July 22-27, 1991 Events Schedule

FUN FUN

**FUN FUN
FUN FUN**

Mon, Tue, Wed (22, 23, 24)
Sports Tournament
(Basketball, Volleyball & Softball)

**FUN FUN
FUN FUN**

Thur (25)
Variety Show

Fri (26)
"Hale Halawai" Ball
(Aloha Center Ballroom & Mall)

Sat (27)
Activities
6:30 a.m. - Fun Run
8:00 a.m. Flag Raising Ceremony
9:00 a.m. - Parade
10:00 a.m. - Penny Carnival,
Entertainment, Food Sales and Arts &
Crafts Booths Begin

3:00 p.m. - All Star Games

6:30 p.m. - Family Movie

8:00 p.m. - Youth Dance

Sponsored by Laie Community Association, BYU-
Hawaii, Polynesian Cultural Center, & Zions Securities

*Other Activities Include Baby Contest, Mini
Preparedness Fair, Baking Contest and Art Show*
For Details Call 293-3545 or 293-5874

Hana!

THE SPIRIT
OF OUR PEOPLE.

Photos by
Mike Foley & Norm Shapiro





Help Sell a PCC Video Earn \$1.50



Every single guest should have an opportunity to purchase the video "Portrait of Polynesia". The Video Sales department need the help of all employees to make this goal a reality.

To make it even easier for employees to help with the sales effort, we are offering a **\$1.50 commission to any employee who contributes to the sale of a video.** Here's how it works: The Video Sales department has booths at the following locations:

- Tahiti Canoe Landing
- Gate 4 Entrance
- Maori Village Snack Bar
- Next to Photo Polynesia

When you talk with a guest, tell them about our award winning video and how proceeds go toward scholarships, if the guest expresses interest then escort them to one of these locations where the salesperson will take down your name and ID number. It's that easy!

Also, if you have never seen this great video or you would like a copy for yourself we are offering each employee the opportunity to purchase the video for **only \$5.00!** (One per employee) *The \$5.00 price applies only to English language VHS, Beta, and PAL tapes.* Foreign language tapes are available at a discounted price to employees also.

If you would like to become directly involved with the Video Sales department we have commission-only positions available, Contact Joe Berardy ext. # 3017.

SOUTH PACIFIC STUDENTS ARRIVE!



Our newest arrivals. Welcome one and all!

We would like to welcome our new students from the South Pacific, who have joined our ranks at the Center. They are presently undergoing their orientation program with BYU-HC and the Center.

This is a first-ever joint venture between BYU-HC and the Center in regards to a combined orientation program between the two institutions. This program was coordinated by Center VP Bryan Bowles and Theresa Bigbie, BYU-Hawaii Continuing Education Director. In the past Continuing Education from BYU-HC has conducted a month long Summer Orientation Program to help our new students from the South Pacific assimilate into their new environment of school, and work.

This new orientation program is here to help our new students settle into the Polynesian Cultural Center family. Already they have been assigned to the villages, which has really helped boost our numbers in the village area. They were edified and inspired by President Shumway's counsel and guidance. Theresa Bigbie, who is the coordinator for the Continuing Education Department at BYU-HC, said President Shumway's words of council and advice were just what the new students needed to hear.

This Friday, the new students from both the Polynesian Cultural Center and BYU-HC will be accompanied by John Muaina and Theresa Bigbie on a tour through the Center which will include village welcomes, Hawaii max, luau, and the viewing of Mana! The Spirit of Our People.

Once again we would like to welcome our new students and let them know how happy we are to have them with us as they bring their Mana from the islands to complement our mission here at the Center.

We would also like to thank Theresa Bigbie and her staff at BYU-HC for being so accommodating, and allowing us to participate with them in the Summer Orientation Program. We hope this will be the first of many combined Summer Orientation Programs with BYU-HC.

Congratulations
to all of us!

THE CHURCH OF JESUS CHRIST OF LATTER-DAY SAINTS
OFFICE OF THE FIRST PRESIDENCY
SALT LAKE CITY, UTAH 84150

July 15, 1991

Mr. Eric B. Shumway, Acting Director
Polynesian Cultural Center
55-370 Kamehameha Highway
Laie, Hawaii 96762

Dear Brother Shumway:

Frances and I, together with our granddaughter Sarah, wish to express our appreciation to you and your associates for making our stay in Laie so memorable.

It was a privilege to be with you at the assembly commemorating the hundredth anniversary of missionary work by the Church to the people in Tonga. It was a pleasure, as well, to participate in the feast which followed and the other activities throughout the evening and to meet with the dignitaries who assembled before the presentation.

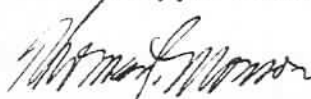
I wrote to Dallin Oaks indicating that I am very pleased with the new show. I think it is our best yet.

Eric, would you please express our profound gratitude to the lovely brothers and sisters who worked so diligently in preparing the gifts which arrived at my office this last week. Our thoughts are with them and our prayers also. Please convey to them our sincere appreciation.

I am currently reading your new book as a basis of preparation for the remarks I plan to deliver to the Tongans and their friends here in Salt Lake City as we celebrate events pertaining to the commemoration of the hundredth anniversary of missionaries going to Tonga.

May our Heavenly Father ever bless you and yours.

Sincerely your brother,



Thomas S. Monson

TSM/cv

Operations Department
Employee of The Month



George Kalili

Congratulations to George Kalili for being chosen the Operations Department May Employee of the Month.

George is a full-time groundskeeper and has been working with the Center since 1974. You can always find him working hard in the Front parking lot, Kahuku side and along Laniloa Loop. He does a terrific job in keeping his area looking up to par and is well liked among the Grounds Crew.

George just celebrated his 65th Birthday too so we would like to wish him a Happy Birthday and congratulate him again for being chosen for the Employee of the Month.

HAPPY BIRTHDAY!

George Kalili	7/2
David Valdez	7/10
Tulaga Faasalai	7/12
Kim Nae'ole	7/28

Welcome Aboard to:

Custodial

Koi Ozu
Todd Whetton

Grounds

John Savea

20%

Discount on America West Airlines for PCC Employees!

As a *Mahalo* to the Center for working closely in Promotional experiences, America West Airlines is pleased to offer a **20%** introductory discount to all employees of the Polynesian Cultural Center. In order to qualify for this discount you must travel by **December 15, 1991**.

The employee must provide America West with a company I.D. or a letter verifying their employment. The employee must travel. Immediate family (spouse, children, parents, and grandparents) may travel with the employee with a letter verifying family relationship.

To get this great discount follow these simple steps:

Do NOT call a travel agent for this fare

1. **Call in your reservations normally to the America West Reservations office at 1-800-247-5692.** You do not need to tell them you have a discount.
2. Obtain the **record locator number** for your reservation.
3. **Call the Honolulu Ticket Office 971-2810,** and advise America West of your employment at the Center and of the record locator number of your reservation.
4. **Follow instructions from America West** on ticket payment and pickup.

Conditions

- * Travel must originate in Hawaii
- * The 20% discount applies to any published fare available on America West Airlines; discount fares, full coach, business class or first class (where applicable). Discount is not available to interisland flights.
- * All rules governing the applicable fare apply, regarding advance purchases, payment requirements or other restrictions.

July 1991

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	Deep Fried Wings and Drumsticks, M/Potato, Rice, Drink 1	Beef Curry Stew, Toss Salad, Rice, Drink 2	Breaded Pork, Gravy, Peas, Rice, Drink 3	**Closed Independence Day**  4	BBQ Chicken, Peas & Carrots, Rice, Drink 5	6
7	Deep Fried Chicken w/Gravy, Corn, Rice, Drink 8	Pork Chop Suey, Strawberry Parfait, Rice, Drink 9	Salisbury Steak w/Onions, M/Potato, Gravy, Corn, Rice, Drink 10	Baked Chicken, Potato Salad, Rice, Drink Baked Chicken, 11	Fried Mahi w/Tartar Sauce, Potato Salad, Rice, Drink 12	13
14	BBQ Chicken, Peas & Carrots, Rice, Drink 15	Beef Stew, Toss Salad, Rice, Drink 16	Teriyaki Pork w/Natural Sauce, Peas, Rice, Drink 17	Baked MahiMahi w/Tartar Sauce, Salad, Rice, Drink 18	Deep Fried Wings and Drumsticks, M/Po 19	20
21	Baked Chicken, Peas & Carrots, Rice, Drink 22	Salisbury Steak, M/Potato, Gravy, Rice, Corn, Drink 23	Lamb Curry Stew, Toss Salad, Rice, Drink 24	Breaded Pork, Gravy, Peas, Rice, Drink 25	Chicken Stew, Toss Salad, Rice, Drink 26	Laie Day Celebration 27
28	Deep Fried Mahi w/tartar Sauce, Salad, Rice, Drink 29	Salisbury Steak w/Onions, M/Potato, Gravy, Corn, Rice, Drink 30	Fried Mahi w/Tartar Sauce, Potato Salad, Rice, Drink 31			

Special Projects

Now has
Aloha Airlines
 and
Hawaiian Airlines
 Airline Coupons for

\$40 each

Also
**Consolidated
 Movie Tickets**
 for

\$4.00

HAWAII MAX

Please remind our guests
 that they can be among the first to see
"Polynesian Odyssey"
 in our new Hawaiiimax® Theater

Please Note:
**SUMMER 1991
 SHOW TIMES**

1:30 P.M.
 2:30 P.M.
 3:30 P.M.
 4:30 P.M.
 5:30 P.M.
 6:30 P.M.

Effective July 1 - August 31