POLYNESIAN CULTURAL CENTER



UPDATE '88

Employee Newsletter

Friday, August 5, 1988

Corporate Column

Message From the President's Office

Thanks to all of our employees for the great and wonderful work you are doing!

We have received the highest compliments from our guests regarding the wonderful feelings that you so warmly give them. The following are a few examples of their comments:

"I can't thank you enough for the wonderful day we had at the Polynesian Cultural Center. We all agreed that it was the highlight of the whole trip, cruise and all."

Another wrote,

"We had the most wonderful feeling at the Polynesian Cultural Center. The warmth of all the people there made us feel so light-hearted and loved. We can't express our appreciation for such a beautiful day. It was the topic of our conversation with everyone we met during our stay and also since we have returned home."

Such comments are especially rewarding and we express our deepest apprication and admiration to each of you for the service you so diligently render.

We want you to know that we love you and pray the Lord's choicest blessings to continue to be with us as we all continue to build the Kingdom in this part of His vineyard.

Aloha, Jim Christensen, President Polynesian Cultural Center

Attention Tree Climbers And Firemakers

Even if you didn't make this year's Olympic team, you've still got a world-class event to shoot for right here at the Polynesian Cultural Center. A Guiness Book of World Records film crew will be at the PCC on Thursday morning, August 11th, at about 8:00 a.m. to film a record attempt at two Polyneisan events: a two-man combined conconut tree and husking contest, and Samoan fire-making.

The present world record for just climbing a cocnut tree to a vertical height of 9-meters (29.5 feet) is held by a Fijian at 4.8 seconds. Since the Center didn't know if we had any faster Fijians than that, or other Polynesian tree climbers, we worked with the Guiness people to come up with the two-man event where the first person climbs the tree and tosses a cocnut down to his partner for husking. The fire-making contest will follow immediately after.

Those interested in participating should contact Pulefano Galea'i, Village Operations Manager. Good luck.

Credit Union Moved

The Hawaii Central Credit Union has moved to its new office located at: 681 South King Street, Honolulu, Hawaii 96822; the mailing address is - P.O. Box 22249, Honolulu, Hawaii 96822.

Trivia Of The Week

(Competition Will be open for one day only)

- 1. Why was Tongan Village moved?
- 2. What date was the Tongan Village Dedicated?
 - 3. Who gave the dedicatory prayer?
- 4. Where is the Queen's Summer House located?
- 5. Who is the P.C.C. Tongan Chief (Give complete name)?

RULES AND REGULATIONS FOR THE UPDATE TRIVIA CON-TEST:

- Competition open to current P.C.C. employees only.
 - 2. One entry per employee.
- All entries should be submitted in an envelop with your name, department, phone number and immediate supervisor.
- 4. All entries should be submitted to P.C.C. Graphics (located at the old administration building) before 5 p.m. the day of issue.
- The entry with all answers correct will be declared winner.
- In case of a tie, a random drawing will take place.
- 7. All winners' names will be printed in the next issue of Update.
- Winners will have one week from the date of announcement to claim prize from Special Projects Department.
 - 9. All judges decisions are final.

Uniform Return Policy

Effective Monday, August 8th, if you do not return your uniform, Laundary does not send your I.D. to Personnel. Instead, we will hold it in the Laundry until you return the uniform. If you need to get in through Gate 11 to pick-up your I.D., you should contact your immediate supervisor or Manager to call Security for clearance or wear the uniform in. Mahalo for your assistance.

Two PCC Empoyees Sail The Hokulea

In conjuction with the month's 25th Anniversary theme "The Ocean" two of our own P.C.C. employees, Ken Coffey and Solitu Purcell, sailed as crew members aboard the famed Polynesian voyaging canoe, Hokule'a, this summer.

Coffey and Purcell had been invited by Nainoa Thompson, Hawaiian navigator of the Hokule'a, to sail on part of their inter-island expeditions making up a crew of about 15 people. In sailing from Moloka'i to Honolulu they went through heavy swells in the famous Moloka'i Channel, reputed to be one of the world's roughest channel crossings.

As crew members, Coffey and Purcell learned various sailing techniques for Polynesian double canoes, controlling the vessel using the steering paddles and adjusting sail angles. From the navigator's seat, they learned to read and feel the difference between main swells, refracted swells, and reflected swells. At night, besides the star Arcturus (named Hokule'a by the Hawaiians) they learned the importance of the Southern Cross is helping ancient voyagers locate Hawaii.

As an Educational travelling exhibit, the Hokule'a had sailed to each of the main islands in Hawaii to be boarded and studied by summer school students who, throughout the State, had all been learning about Polynesian canoes, voyaging and navigational techniques.

PCC Family Grows

Eric and Sharon Beaver are the proud parents of a new baby girl. She weighs 7 lbs. 12 and 1/4 ozs. and is 19 and 1/2 inches long (or tall). Congratulations Mom and Dad Beaver!

Housekeeping News

The Housekeeping Department would like to wish Mary Redira, Day Custodian Supervisor, August 5 and Wilma Fonoimoana (Ex-long time employee of Housekeeping and currently a Supervisor at Graphics) August 10th a Happy Happy Birthday.

Housekeeping would like to say "Good Bye and Good Luck" to the following employees who will be leaving us this month: Sean Makaiau, Tammy Oshima, Semisi Uluave, Norval Shurtliff, Jerome Uluave, and Matt Wade. Thanks for all your support!

We would also like to welcome aboard new members to our hard working Custodial Crews: Kenneth Furchner, Randy Sorensen, Larri-Anne Fonoimoana, Corina Farley, Mele Latu, Lani Turaga and Leinaala Coleman!

Gateway News

The Gateway Gang welcomes aboard Jennifer Jackson, Chalen Haiola, Karalee Bang, Johy Farley, Falakai Tufuga, Mark Moeai, Lavinia Vanisi, Michael McNamara, Ellen Toelupe, Ursula Te'o.

Happy August Birthdays from Gate-way

Jennifer Oler & Povia Notoa (1); Andre Li-Fun (4); Robert AhPuck (15); Peter and Sarah Mailo (16); Kapeneta Pula (23); and Kim Pere (29).

New Bishop Called

Wayne Yoshimura (Housekeeping Manager) was called to serve as Bishop of Kahuku First Ward.

Hurricane Status Report

As of 11:00 a.m. Thursday, August 4, 1988, the report is that Hurricane Fabio is still on it's course towards the Hawaiian Island chain, 300 miles east-southeast of Hilo and 600 miles from Oahu weakening and slowing down.

If the disaster is imminent, the following procedure should apply to PCC:

- Newman Lake, Security Manager, will be contacted by Civil Defense Dist. Rep. and/or Chuck Akana, BYU-HC Security Manager, that we need to execute evacuation procedures.
- 2. President Christensen will be notified immediately.
- 3. Mandatory Management Staff Meeting to make decision as to closing of PCC and announce plan of action by Pres. Christensen.
- Department managers to notify those concerned and prepare to secure their respective areas, following evacuation plan for emergency.
- Make preparations to monitor traffic and crowd control in and out of PCC.
- After areas are secured, employees will be allowed to leave to care for their families.
- 7. After hurricane passes, Security manager notifies Pres. Christensen.

Additional Information on Hurricane Status will be issued by Civil Defense Friday, August 5, 1988. BE PREPARED!

Security Hurricane Evacuation Plan

Whenever emergencies occur, panic is the first reaction. If we can prepare and educate our people, we will be able to think and react reationally.

In the event of mass evacuation, procedures are vitally important to ensure the safety of guests, employees and property. Depending on when the warnings are given, will allow us options to decide which procedure should be enforced.

Basically, we have 2 plans:

- Plan A Notification by Civil Defense of evacuation of 3 or more hours. This will allow guests and employees to travel to their original destination.
- 2. Plan B Notification by Civil Defense of evacuation of 1 to 2 hours. Insufficient time to return to original destination.

Responsibility of the Red Cross Shelter (BYU-Hawaii, Old Gym Complex)

- 1. Provide restrooms and water.
- 2. Provide shelter.
- Provide immediate medical and emergency care.
- 4. Does not provide amenities (toothpaste, soap, etc.).
- 5. Food is not a requirement until everything settles down.
- Everyone regardless of age, sex, race, color, creed financial status will be treated the same.

Adminstrative Information

The National Weather Service will issue bulletins on Hurricanes, Flash Floods, Earthquakes, Tsunamis and report to the Civil Defense. Two types of bulletins will be issued:

- 1. Watch To prepare.
- Warning Indicates that we will be hit shortly or already occurring.

In the Warning stage, the time to prepare is no longer available. Evacuation will take place shortly.

When a disaster is imminent, Civil Defense along with the Police Chief in Honolulu, decides whether non-essential businesses need to be closed. If they decide to close down businesses the Police Dispatcher will radio all Police officers while Civil Defense will radio the message to all volunteers via CB Radio.

Police officers or Civil Defense

personnel will contact all areas in person and give verbal order to evacuate. Because of the urgency and large area to cover, they will not have time to report to any designated person in administration. In the past they have driven directly to the Reservations area and reported to someone up front.

We need to train our employees in the Center that if anyone receives this report they must call Security immediately, Ext. 3111. Chuck Akana (BYU-HC Security Chief), and Newman Lake have worked out a plan to communicate with each other with updated information. Immediately, we would report to our respective administrators. We must keep the phone lines and radios clear at all times.

There should be coordination service between BYU-HC and PCC's emergency representatives, in whatever meetings, training sessions pertaining to Emergency Preparadness.

Evacuation Route (Refer to Map)

Single line arrows indicate route and direction for evacuation for guests, employees who are on foot. All guests should exit at the point closest to their location. Guards will be instructed on where the points will be located. The following gates will be opened for easy access:

Gate 11 - Employee Gate

Gate 12 - Theater Gate

Gate 10 - Electric Gate

(Laie tours)

Gate 10A - Electric Gate
(Laie tours)

Gate 9A - Admin. Electric Gate

All guests must be ushered to the BYU-Hawaii Old Gym located behind Security Booth #10. This will be the "Gathering Place," to ensure that families or groups will not be separated. We will then move to our designated area shelter.

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*Double line arrows indicate route and direction for vehicles (cars, buses, etc.). Kamehameha Hwy. may be closed off therefore all traffic must route through the parking lot heading towards Kahuku (refer to map). There will be guards posted along the route for traffic control. Parking will be at the Administration parking lot and additional stalls will be available at the tennis courts between the Dormitories. Guests driving should also meet at the Gathering Place. (*Will be used depending on the time factor. In event of tsunami, traffic will be routed through Gate 15.

Department Responsibilities

In the event of any evacuation order, all Department Managers will be responsible to secure his/her respective area

- 1. Secure meaning that all personnel and guests must be evacuated out of the building and the areas of responsibility must be locked up.
- All electrical, gas and other utilities will be shut off by maintenance personnel.
- 3. If there is time, all craft areas or villages may wish to ready artifacts valuables for quick pickup and transporatation. Again, time being the factor, life becomes the dominant factor.
- 4. No PCC offices or building will remain open.

Security Department

1. All Security Personnel will secure assigned areas and exit out of the nearest gate toward BYU. All Civil Defense Personnel under PCC's direction will report to Booth #10 for further insturctions and deployment with BYU-H's personnel.

Maintenance Responsibilities

- 1. Must shut down all electrical, gas and other utilities.
- 2. Provide vehicles and drivers, to transport out any valuable artifacts and documents to safe hours.

End Of Disaster

Once the all clear sign is given by the Oahu Civil Defense, guests may begin to return to Honolulu or their respective areas.

New Update Schedule

Starting next week our Update Newsletter will be published semimonthly, and circulated every payday.

