



# UPDATE '89

Employee Newsletter

Friday August 18, 1989

## Corporate Column

### **Organizational Changes Announced**

On Monday, August 14, 1989, General Manager James Christensen announced organizational changes that share responsibilities more equally between Executive Committee members and reassign others.

Vice Presidents John Muaina and Cy Bridges move on to the Executive Committee with John heading the Personnel department and Cy taking the Villages.

Senior Vice President Bryan Bowles is given the Ali'i Luau show to complete the Cultural Productions division which he heads.

The Ali'i Lu'au food remains under Senior Vice President Magi Keil as part of his overall Food Services Division.

Celva Toa reports directly to President Christensen on his staff as special events are directed from his office.

The graphics department is moved to Senior Vice President Vernice Pere, as is the UPDATE, and Allen Kroff, as UPDATE Editor, moves with it.

The Sterling Scholar program, formerly administered by Special Projects moves to the Sales and Marketing division under Delsa Moe.

UPDATE congratulates all those whose work has contributed to the success of these departments. President Christensen announced that these changes are to streamline the organization and allow for a wider coverage of responsibilities.

In a related change, the Special Projects people will move back to the Administration building and their present office area will be used in the evenings by the women tour escorts from those downtown companies who bring Japanese and other groups to PCC.

## Coming Soon

### **Employee Store**

An exciting idea is taking shape as the Executive Committee recently approved the concept of an employee store, located upstairs in the Marketplace, selling logo merchandise to employees.

Bright new PCC logo designs were created for the approval of the Board of Directors and showcased at their July meeting here. Their reaction was enthusiasm for the wide range of prototype products displayed in the show.

Rather than go to the expense of actual production of ceramic mugs, plastic glasses, portfolios, hats, bags, key chains, etc., PCC logo stickers in new colors were attached to such articles to show what they would look like bearing our name and logo.

In addition, t-shirts, hot color shorts, tank tops, caps, etc., were silk screened with the same logos. These items will eventually be offered for retail sale. However, first a "store" is being set up to allow employees to buy these products at less than retail prices.

Watch for the posted notices announcing the grand opening of your store soon!

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## Concessions News

### **\$1,000,000 Sales**

Congratulations concessions! You achieved the one million dollars in food sales on the 14th of July. The total goal for the year is 1.7 million. This leaves only four months to accomplish the yearly goal. Thanks to all those who helped out with such an accomplishment.

## Camakau Sails to Fiji:

# Canoe to be moved

The Center's magnificent Camakau, presently located in the Marketplace, is about to set sail on yet another leg of its voyage from Fiji to Fiji.

Housed in the Marketplace since it was formerly presented to the Center by Prime Minister Sir Ratu Kamasese Mara, the canoe has always seemed out of place surrounded by baskets, mats, and dancing skirts.

This month, however, it will be moved to a place of dignity in the Fijian Village thus concluding its long journey from the forests of Fiji to a place of rest in Hawaii.

This journey is well documented in video footage by the Institute for Polynesian Studies at BYU-Hawaii, and it is intended to further document the move from the Marketplace for a complete record of the building, sailing, and housing of this valued artifact.

## Personnel Corner

# Change in DMBA Master Retirement

For any retiree who begins receiving benefit payments on July 1, 1989 or after and then returns to work (before December 31st of the year he reaches age 70 1/2), monthly benefit payments will cease upon reemployment. This rule doesn't apply to retirees who began receiving their retirement benefit prior to July 1, 1989, because these employees had the "right" at the time they retired to continue receiving their payments while actively employed.

Under the old plan, when an early retiree "re-retired," his monthly benefit was recalculated. An offset was made for the actuarial value of the payments already received. This procedure will no longer be followed for the retirees returning to work and then re-retiring. Deseret Mutual will use the "layer" approach, adding a layer of monthly benefit to what the retiree was receiving at the time he/she was reemployed, calculated using the retiree's post-retirement service and salary.

If you have any questions on these changes, please call Allan Uyebara of Deseret Mutual Benefit Association at extension 3970.

## Security News

# George Nihipali Retires

The Security department wishes George Nihipali all the best as he retires from the Center as of July 31, 1989. George began working as a guard at Shop Polynesia in 1979. In April, 1984, he was transferred as a guard to the Security Graveyard shift.

Security wishes to express their thanks to George for the outstanding service he has given to this company over the years. May your retirement be long and happy!

## New Location

# Special Projects Moves

For those who need movie tickets or other services provided by Special Projects please note that Special Projects has now moved back to the Administration Building upstairs. Welcome back!

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## Employee Corner

# Personal Notes

**Hope Vavaa** has been called to the Salt Lake City, North Mission.

**Vina Lynchman** has been called to serve a mission in France.

Congratulations to **Norma Langi** on the birth of her baby girl!

Congratulations to **Anna Purcell\*\*** of Gateway on the birth of her son Jared Purcell. Jared arrived Friday, August 4, 1989, at 3:00 A.M.

\*\* (Max tried to leave her in charge while he went on vacation, but some people will do just about anything to avoid a leadership position!)

### New Concept

## FACE TO FACE in the Center:



At least two divisions who have launched "Face to Face" campaigns this summer are getting good results.

The retail sales area's snack bars and Marketplace are offering free Face Fans for a minimum purchase by guests. For a \$5.00 minimum purchase in any snack bar the guest receives a free fan and may buy a complete set of four for \$3.00.

In the Marketplace the minimum purchase is \$10.00. The reaction of the guests is one of surprise and delight at receiving something for free, and they can be seen throughout the day as guests put them to good use in the hot sun.

In the Village Operations area, Sr. Vice President Bryan Bowles initiated a campaign of "Face to Face" training with village employees which allows them to win t-shirts and other items for "Face to Face" service to guests.

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### Banners Missing **Stop Thief!**

Attempts to dress up the Center's snack bar areas to promote sales are facing a challenge as people are ripping down the "Face to Face" banners as fast as they are being put up.

Over 100 banners were silk screened and hung, but an estimated two-thirds of these have been stolen. In some cases the thieves did not even attempt to remove the banners with care but simply tore them down leaving ripped pieces of material still attached to the rafters.

In one sense this is a compliment to the hard work of the arts and graphics staff, but if people like your work why would they want to destroy it?

UPDATE appeals to every employee: Please have some respect for the work of others.

### And The Winner Is

## VILLAGE FACE TO FACE CONTEST

For the past five weeks, coupons were given out to the guests of the Center to give to one employee from each village that they thought made them feel the most welcome, taught them the most about their culture, was the friendliest, and had the best "Face to Face" spirit. Prizes were awarded to the employees according to the number of coupons they received from the guests.

The top four winners were:

#### First Place

**Prakash Shardanand** of the Fijian Village. He had a total of 170 coupons. He won a cassette radio, a walkman, and two Face to Face T-Shirts.

#### Second Place

**Kapineta Tafiti** of the Samoan Village. He had a total of 135 coupons. He won a rice cooker, a walkman, and one T-shirt.

#### Third Place

**Hagoth Tehiva** of the Tahitian Village. He had a total of 114 coupons. He won a rice cooker, a walkman, and one T-shirt.

#### Fourth Place

**The Hawaiian Village.** All the workers from the Hawaiian Village combined their coupons and won for their village a cassette radio, a rice cooker, and a case of soda.

There were many more who received awards, and the village management wishes to congratulate every one who received coupons from the guests during the five weeks of competition.

## END OF SUMMER SPECIAL!

*Wondering what to do with your 25th Anniversary envelopes?*

Why not bring them to Graphics and for just .05¢ per envelope they can be made into interdepartmental envelopes. Normally, interdepartmental envelopes cost .08¢ per envelope.

Don't delay, offer expires August 31st.

## Village Corner

# In the Beginning There Were Other Jobs

If you were to poll all the "older" employees at the Center there could not be found one person who had been employed in the same job all their employed life. All would reveal at least one other job in their past perhaps due to changes in residence, schooling, health, and many other reasons. Below is a list of employees who have held interesting jobs in the past. Let this be a lesson to those starting in jobs that they may not be satisfied with. Set your goals and never stop trying to reach them, even though you may find yourself in some curious situations along the way.

### **Mahana Pulotu**

Tahitian Village Chieftess, was a bilingual greeter on a cruise ship in Papaete, French Polynesia.

### **David Hannemann**

Vice President, Guest Services, was the General Manager of the Wax Museum in Buena Park, California.

### **Bill Wallace**

Marquesas Village Chief, was a fire captain in the Fire Department and was once cited for saving a fellow fireman.

### **Jack Uale**

Theater Manager, was once the Enlisted Band Leader in the U.S. Army.

### **Newman Lake**

Security Manager, once planted the coconut trees growing along Kulanui Street fronting BYU-Hawaii.

### **Barney Christy**

Maori Village Chief, was once a sheep shearing contractor.

### **Paul Benzmilller**

Personnel Director. had a lemonade stand when he was five years old.  
(It made a profit!)

### **Cherri Butters**

Village Time Keeper, was once a babysitter for \$1.00 an hour.

### **Rubina Forrester**

Village Auxiliaries Supervisor, once worked for the Cambridge Clothing Mills in Auckland New Zealand to earn money to come to America. Her main job was to sew the zipper curve on mens trousers.

### **Charlotte Kamauoha**

Foodstand Demo Guide, had her basic training for the U.S. Army at Fort Jackson, North Carolina.

### **Rick Walk**

School House worker, was once a bag boy for Albertsons Supermarket chain in Utah.

### **Manase Nau**

Tongan Village Chief, was once a cattle and pig farmer in Nukualofa, Tonga.

### **Velulu Sigavata**

Educational Programs Asst., Village, was the first female trained and graduated as a Medical Laboratory Asst. at the Medical School and Colonial Memorial Hospital in Suva, Fiji.

## August Birthdays! Villages

Gari Lavaki	8-1
Talaia Laumatia	8-6
Elizabeth Sika	8-6
Siana Mane	8-6
Malelega Mauu	8-6
Maria Simi	8-10
Emosi Damuni	8-14
Etu Baravilala	8-18
Sielu Avea	8-20
Arerangi Tongia	8-21
Lisa Wilson	8-22
Kiri Naigulevu	8-24
Alisa Annandale	8-24
Anela Kapaka	8-25
Milton Kaka	8-26
Pili McFaul	8-26
Roland Iorangi	8-30

## UPDATE REMINDER

Remember, if you have something you would like to see printed in the UPDATE please submit all articles, pictures, or ideas to the Graphics department. Mahalo!