



POLYNESIAN CULTURAL CENTER

UPDATE '88

Employee Newsletter

Friday, September 16, 1988

Corporate Column: "Relationships"

Begin each new day by saying "Good morning" to yourself in the mirror.

Begin each new day by kneeling before your Heavenly Father in "personal prayer" before saying family prayer.

Begin each new day by "reading the scriptures".

Begin each new day by building good, sincere RELATIONSHIPS with yourself, your Heavenly Father, your Savior Jesus Christ, and all others with LOVE, CONFIDENCE, TRUST, and RESPECT; beginning with yourself.

The Man In The Glass

*When you get what you want in your struggle for self,
and the world makes you king for a day,
Just go to the mirror and look at yourself,
And see what that man has to say.*

*For it isn't your father or mother or wife
Whose judgment upon you must pass.
The fellow whose verdict counts most in your life,
Is the one staring back from the glass.*

*You may be like Jack Horner and chisel a plum
And think you're a wonderful guy,
But the man in the glass, he says you're a bum
If you can't look him straight in the eye.*

*He's the fellow to please, never mind all the rest,
For he's with you clear to the end,
And you've passed your most dangerous, difficult test
If the man in the glass is your friend.*

*You may fool the whole world down the pathway of years
And get pats on the back as you pass.
But your final reward will be heartache and tears,
If you've cheated the man in the glass.*

--Author unidentified

"Good Morning!" and have a good day.

Aloha!

T. David Hannemann

Survey Comments

- * Energy displayed was tremendous!
- * You Guys are terrific! Hawaii is a great place.
- * Tammy was great!
- * Greta was a delight to have as a guide.
- * Carolina did a great job! Pay her well. Smart and nice.
- * Beautiful and friendly. Good looking men!!!
- * Beautiful! Enjoyed the Pageant of the Long Canoes.
- * Very friendly and good food! Good job on the costumes.

Aloha Week Ribbons Buy Now!

Computer Corner

PC Users- SAVING KEYSTROKES WITH WORDPERFECT 5.0 SEARCHES:

To quickly search backward or forward in a WordPerfect 5.0 file, press [F2], enter the string of text to search for and press either the [Up Arrow] to indicate the direction of your search.

(PC World, Sept. 1988)

PSI Users- BASIC OPERATORS TRAINING:

Basic Operator Training will be offered next week for all new operators using the PSI system. We will cover basic logon and logoff procedures, terminology, system commands, and mailbox. Call MIS for day/time schedule.

Anniversary Week Schedule

Saturday Oct. 8

BREAKFAST: 8:00 a.m. Employee kickoff celebrations. Join us for a fun talent show, alumni recognition, service awards, a huge prize drawing and a hearty breakfast at the Hale Aloha.

Lots of good prizes, win bikes, walkmans, portable radios, gift certificates, Dinner cruises, watches and lots lots more. Deposit ticket stub for prize drawing before 8 a.m. Ticket stub not accepted after 8:10 a.m.

Sunday Oct. 9

FIRESIDE: 7:30 p.m. 'To Honor P.C.C.' is the theme for the fireside. Speakers will include local Church authorities, P.C.C. alumni members and community members. Everyone is welcome to attend. Fireside will be held at the Polynesian Cultural Center's Pacific Pavilion.

Monday Oct. 10

T-SHIRT DAY: Every employee that enters through Gate 11 wearing the yellow or white 1988 P.C.C. Anniversary t-shirt to work will receive a surprise prize!

Tuesday, Oct. 11

BIRTHDAY GAMES: All employees can join in and have fun participating in our birthday games and win a prize. Games will include Bobbing for Apples, Doughnut Eating, Marshmallow Stuffing and Management Team Dunking Booth.

LEGISLATORS/COMMUNITY DINNER: 6:00 p.m. A special dinner will be held for guests to join with us and celebrate the 25th Anniversary.

Wednesday, Oct 12

P.C.C. BUTTON DAY: All employees wearing a P.C.C. button to work will receive a prize.

EMPLOYEE BIRTHDAY PARTY: To be held at the Discovery Plaza. All employees can join with us as we gather to witness the sealing of our 25th Anniversary time capsule, sing 'Happy Birthday,' release hundreds

of fluorescent helium balloons, and enjoy birthday cake and punch.

Thursday Oct. 13

POLYNESIAN GAMES: Have fun while participating in our Polynesian games.

ALUMNI DINNER: A special dinner will be held for Alumni members in the Samoan Fale. Alumni will also attend 'This is Polynesia.'

Friday Oct. 14

ALUMNI SHOW PERFORMANCE: Enjoy watching the former dancers of the old night shows like Pulefano, Ellen Gay, Keith Awai, Mili Peters, Vai Faamaligi and many many more golden oldies.

This Show is our grand finale of a week filled with fun.

Join with us as we party, celebrate and enjoy our own 25th Anniversary. . . . HAPPY BIRTHDAY PCC. . .

Coming Soon

The Training department would like to inform all employees to keep an eye out for our update articles. Beginning next pay period, we will be featuring motivational stories from people who were a part of the early beginnings of the Polynesian Cultural Center, 25 years ago. You will share in their thoughts, their experiences and the effort many of them put forth in giving us what we have today.

One feature we hope no one misses out on is our weekly puzzles. Here we will have questions on company policies, orientation questions and other things to prick your brilliant minds. Each week we will offer a prize to the winner(s) and at the end of the 1988 year the names of these winners will be put into a hat to be picked as a grand prize winner for a wonderful surprise. Trust us it'll be great!

Till next time keep up those smiles and make someone else's day a pleasant one.

Village People

Welcome back **Grandma Lily Kama!** Because of illness, Grandma Lily, who is the oldest member of our PCC family, has been away from the Center for a short while. We are glad to have you back again.

Pepe Faavale and the rest of the plantation crew are always behind the scenes working hard preparing foods for our luau's. We really appreciate all your hard work!

The **Village Operations** (Education Section) would like to welcome all the new and old time village Instructors for the BYU Fine Art classes that will be conducted at PCC for this fall semester 1988.

Hawaii - **Kalani Kanahele** and **Aunty Lily Kama**

New Zealand - **Charlene Horomona** and **Milton Kaka**

Samoa - **Lalonieue Fitisemanu** and **Tauamo Malufau**

Tonga - **Eseta Toelupe** and **Sione Latu**

Fiji - **Jo Natoko** and **Malelega Mauu**

Tahiti - **Rotahi Kenagy** and **Vatau Bridges**

Medical Report

Effective January 1, 1989, Health Plan Hawaii will terminate their contract with Deseret Mutual. All employees and dependents currently enrolled under Health Plan Hawaii will be notified and given the opportunity to select another medical plan option during open enrollment in November. Deseret Mutual will no longer accept any new enrollments for Health Plan Hawaii. Newly hired employees may enroll for Plan A, Plan B, or Kaiser only.

If you have any questions, contact Maka at ext. 3191.

PCC Launches New Ali'i Luau



The trumpeting of conch shells and the pukaia along with the booming of Tongan drums marked the premier of the PCC's new Ali'i Luau on Sept. 2nd in The Lanai dining area.

Over 600 travel agents and tourism industry people from Waikiki watched as a huge cooked pig emerged from the new imu area by the Pacific Pavilion and the Hawaiian canoe offered an elaborate welcome to the latest addition in the Center's lineup of special activities.

"We're very excited about our new luau, which features island food, music and entertainment," says Vernice W. Pere, Senior Vice President of Sales and Marketing.

Pere explains the new event is part of the Luau Package which includes general admission, the Ali'i Luau and reserved seating for the

evening show. She adds that visitors who purchase our Ambassador Passport ticket may automatically choose either the Ali'i Luau or the dinner buffet in The Gateway Restaurant at no additional charge.

"Our Luau Package costs \$42 for an adult and \$20 for a child," Pere says, explaining that visitors who have already purchased a Voyager Passport ticket can upgrade their dinner service to the luau for only \$5 per person.

Original plans called for the Ali'i Luau to be served only on Friday, Saturday and Monday evenings, but starting Sept. 19th it will be served every night. Over 300 people enjoyed the first regularly scheduled luau on Sept. 12th, and a second familiarization event will be held for travel industry people and other invited guests on Sept. 22nd.

In the early days of the Center's operation, visitors enjoyed an authentic luau served in the Samoan Village. Guests sat on the ground and ate full-on Polynesian food with their fingers. Later, as the growth of tourism to Hawaii exploded, the luau was moved into the building where Hale Kuai is presently located. When the guests were through eating, employees were allowed to go through the buffet for 25 cents a plate. Wow! Those guests who weren't prepared for such an ethnic experience could eat an American Buffet at the Laniloa Lodge restaurant—now home of Laie McDonald's.

"Our new Ali'i Luau is the finest luau in Hawaii," Pere says, "and I encourage everyone to recommend it to our guests."



Iosepa Restored

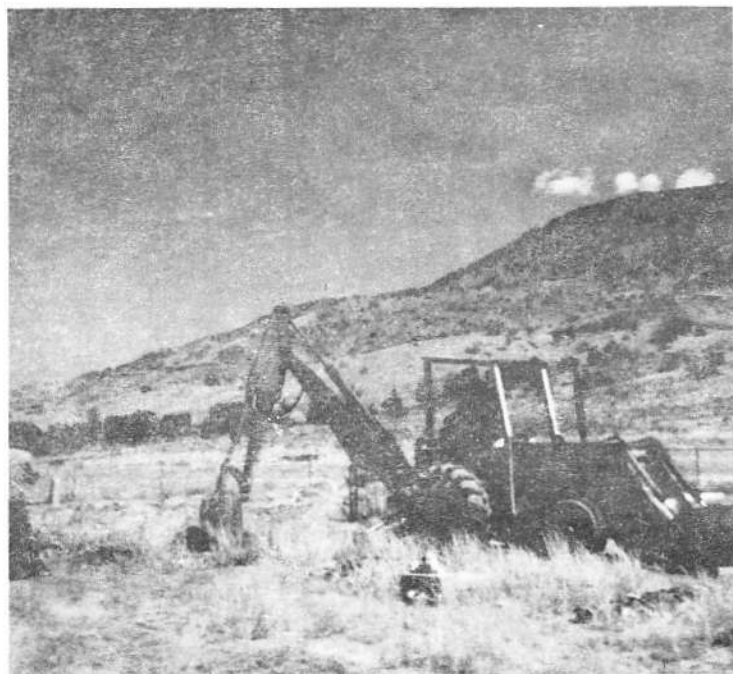
Last August 27, 1988, the living descendants of the Iosepa Polynesian Pioneers had put up a benefit concert of the stars. The concert consisted of the famous Hawaiian entertainers. To name the few, Al Harrington, Andy Cummings, Loyal Garner and many other special guest stars put on a terrific program. According to Ed Kamaouha, "only a few people were present. But the Cannon Activities Center was filled with the Spirit of Iosepa and the Angels."

Al Harrington, the South Pacific man, being touched by the spirit donated \$2,000 to the cause of Iosepa Historical Society enabling to cover the expenses and to enjoy a spiritual uplifting program.

John Nauahi, Larry Au, Darren Pukahi, and Edwin L. Kamaouha left for Utah to help restore and install 79 concrete grave boxes. Eighty-five YM and YW, and their leaders from Riverton 6th Ward in Utah came to the rescue and assisted in installing about 40 graves.

After days of hard work, a luau was provided by Clara Selva for the volunteers of the grave restoration project. Just like the olden days of Iosepa, all the ranchers and a few Indians enjoyed the occasion.

Four of the volunteers from Laie all returned home happy and satisfied. They paid their debt to their ancestors for the Temple and the blessings it brings for everyone to share in Hawaii.



Just A Reminder

Membership Discount cards are still available at the Personnel Office. This card entitles you savings at each of the following attractions:

- * Walt Disney's Magic Kingdom Club
- * Magic Mountain
- * Sea World
- * Universal Studios
- * Knott's Berry Farm
- * Queen Mary and Spruce Goose

Your PCC I.D. entitles you and your guest a free entrance into Sea Life Park, Waimea Falls Park, and Paradise Park. For reservations to these local attractions, please see Maka Obina at the Personnel Office or call ext. 3191.

The PCC Discount card also offers to all employees 36 free village passes and 36 voyager tickets at the employee discount rate of \$20 for an adult and \$10 for a child. So, hurry up and invite your friends to have a day of fun here at the Center.



How Do You Do It?

The Center offered it's first ever luau for our general guests on Monday, and the turnout was fantastic. 281 were in attendance for the event, 114 of which were Ambassadors. We would especially like to recognize those reservationist who helped make the event possible. Our highest seller for the luau was **Pauline Siufanua**, who sold 53 Luau Packages, and **Sosina Feinga** who tied the previous record set for sales in one day with 34 Ambassadors.

We want to thank everyone from Reservations for all their hard work, and help in making our first luau a booming success.

A Job Well Done

On behalf of Osamu Ozaki and the Waikiki Sales Office we would like to extend a warm MAHALO to all of you who helped out with the recent visit of a film crew from the country of Taiwan. This group is making a documentary presentation on the Islands of Hawaii, which will be seen by over 5 million people! We feel this will be a good advertising tool for the center and we wish to thank all of you for your courtesy and consideration. We would especially like to thank **Sielu Avea** and **Ronette Ome** for their extra help while in the villages, to the performers in the **Canoe Pageant and Night Show**, the **Theater Usher staff**, **Reservations Department** and the **Gateway staff** for their extra kindness and assistance. Once again, Thank you for your kokua and for your help, and we will continue to do those things that will continue to benefit the center as well as all of you.

Mahalo!!

Scott Bradshaw
Paul Greco
International Sales Account
Executive

Shop 'til You Drop

All PCC Departments can now take advantage of the convenience of shopping at the BYU Warehouse. Among the many items available are computer supplies, copier and printer supplies, office supplies, and paper products. No purchase orders or check requests necessary. To order, send a DT directly to the store. The DT must be completely filled out, to include account code and signatures of approval. Budget approval should be obtained if the total cost exceeds \$100.00. For more information call Purchasing/PCC.

Make your reservations today for Hawaii's #1 Experience

Select any of several excellent ways for your client to enjoy the Polynesian Cultural Center:

	Adult	Child (5-11; under 5 free)
Complete Package	\$37	\$15
<ul style="list-style-type: none"> Admission to seven villages: Samoa, Tonga, Tahiti, New Zealand, Fiji, the Marquesas and old Hawaii The world-famous "Pageant of the Long Canoes" A brass band concert and children's fashion show An optional free tour of historic Laie, Brigham Young University-Hawaii Campus and the Mormon Temple grounds. Games, arts, crafts, demonstrations, lectures, and much more An all-you-can-eat dinner buffet in The Gateway Restaurant Our spectacular evening extravaganza, "This Is Polynesia" 		
Ali'i Luau Package	\$42	\$20
<ul style="list-style-type: none"> Admission to seven villages and all daytime activities Our Ali'i Luau feast "This Is Polynesia" evening extravaganza 		
Ambassador Passport	\$65	\$40
<ul style="list-style-type: none"> Everything in the Complete Package, plus... A souvenir lei greeting Personalized guided tour through the villages Choice of the Ali'i Luau feast or our delicious buffet dinner VIP seating at "This Is Polynesia" evening extravaganza Pineapple deities during the evening show intermission 		
General Admission	\$25	\$10
<ul style="list-style-type: none"> Admission to seven villages All daytime activities 		

• **Kamaaina discounts** will remain at \$20 for adults and \$10 for children.

• **Employee discounts** will remain the same as this year: \$20 for adults and \$6 for children, including dinner and the evening show; and a limited number of complimentary admissions.

• **Show-only tickets** for "PCC family members" will cost \$5 per person, based on seats available on the evening of activity, a half-hour before show time.

In addition to these packages and tickets, the Cultural Center will continue to arrange special experiences, meals, luaus and parties for meetings, convention and incentive groups, BYU-Hawaii and church activities, and other events.

For further information about 1989 rates and packages, please contact the box office or the Sales & Marketing Office in Waikiki.

Week of the Hawaiian

Hawaiian Cultural Week will be held from September 19 to 24. A devotional will be held in the Hawaiian Village at 10:30 a.m. on September 17. A musical forum will also be held in the Maori Village on September 25 at 7:00 p.m. All current and previous employees of the Hawaiian Village are invited to attend both activities.

Goals, Planning, Perceptions...

...Just a few of the many items discussed in Departmental Retreats that were held at the Turtle Bay Hilton, on September 7 and 8 for the Theater Dept. and Special Projects. Under the direction of Bryan Bowles, these two areas were able to expound on items and matters to better their various departments as well as fulfilling the Center's mission.

Trivia Of The Week

KNOW YOUR LEADERS



1. Name at least 5 of the Center's General Managers since it opened in 1963.

- a. _____
- b. _____
- c. _____
- d. _____
- e. _____

2. Name all current PCC Board of Directors.

- a. _____
- b. _____
- c. _____
- d. _____
- e. _____
- f. _____
- g. _____
- h. _____

3. Who is the Chairman of the PCC Board of Directors?

4. Name all the Senior Vice Presidents of the Center.

- a. _____
- b. _____
- c. _____
- d. _____
- e. _____

5. How many employees did PCC have when it opened in 1963 and who was the General Manager then?

(376, 476, 576) _____

Trivia Rules

1. Competition is open to current PCC employees only.
2. One entry per employee.
3. All entries should be submitted in an envelope with your name, department, phone number and immediate supervisor.
4. All entries should be submitted to PCC Graphics (located at the Old Administration Bld.) before 5 p.m. the day of issue.
5. The entry with all the answers correct will be declared the winner.
6. In case of a tie, a random drawing will take place.
7. The Winner will be awarded with 2 movie tickets and his/her name will be printed in the next issue of UPDATE.
8. The Winner will have one week from the date of announcement to claim the prize from Special Projects.
9. All judges' decisions are final.

Answers To Last Week Trivia

1) i, 2) a, 3) h, 4) e, 5) d, 6) g, 7) c, 8) f, 9) b, 13) false, 1947 14) false, Hawaiian Culture 15) false, blue, white, yellow

And The Winner Is...

Anna Purcell
of the Gateway Restaurant
Manager: Max Purcell

GOOD JOB ANNA!

Participants included:
Tulsi Ram - Bus. Office
Bobby Akoi - Village Op.
A.V. Sigavate - Village Op.
Ellouise Reed - Reservations
Debbie Le Normand - Reservations
Fifita Unga - Gateway
Theresa Warner - Seamstress
Gail Heffernan - Bus. Office
Pua Kua - Purchasing
Gil Obina - Purchasing
Jonathan Reed - Reservations
Leialoha Jenkins - Purchasing
Sharon Forsythe - Corp. Office

Business Office Business

Business Office gang welcomes **Kivalu Ramnanlal** as a new hire for Accounts Payable Area. Kivalu is a scholarship student from the friendly Island of Tonga.

We would also like to congratulate **Wally Chew**, Budget Accountant at the Business Office and his wife on their new baby girl. Baby Chew was born on August 31, 1988 and was a healthy 9lb 10oz baby.

New Additions

The Village Operations would like to welcome the following new personnel aboard.

Schoolhouse:

Perenise Lufia from Samoa
Mele Huakau from Tonga

Fruits Stand:

Juliana Tere from Tahiti
Sinave Williams from Samoa
Charlotte Kamaouha from Hawaii

keeping our village operating during those humid days.

A special thanks also goes to **Bryan Bowles** and **Pulefano Galeai** for the end of summer activity held in our village. We want our Elvis Presley look-alike to know that he has a village full of fans.

Thank You!

Kia Ora!

Summer has passed so rapidly that we in the Maori Village want to say thanks to all who assisted in