



Polynesian Cultural Center

UPDATE '90

Employee Newsletter

Friday, September 28, 1990

Center Honors Seven District Teachers of the Year



From L to R: John Connelly, Stanley Shlmada, Joy Gaston, Jannette Nakano, Sandra Haynes, Jocelyn Mokulehua and Charlene Miyashiro.

At a luncheon on September 12, 1990, President Christensen presented each of the state's seven District Teachers of the Year with a check for \$500.

One of these seven district winners will be named the State Teacher of the Year at the October 4th Board of Education meeting and will receive an additional \$ 3,000 award from the Center. The seven district winners were:

John J. Connelly - and English and Communication Arts teacher at Kalaheo High School (Windward Oahu).

Joy Puuolani Gaston - a 4th and 5th grade Science teacher at Kihei elementary (Maui).

Sandra N. Hayne - a secondary English teacher at Waimea High School (Kauai).

Charles H. Miyashiro - a 4th grade teacher at Waialae Elementary (Hawaii).

Jocelyn K. Mokulehua - a gifted/talented Language Arts teacher from Iliahi Elementary (Central Oahu).

Jeanette I. Nakano - a Home Economics teacher at Waipahu High School (Leeward Oahu).

Stanley H. Shlmada - a Music instructor at Kawananakoa Intermediate (Honolulu)

This program is just a part of the continuing effort of the Polynesian Cultural Center in support of excellence in education. Other Center sponsored events include the Junior Guide Program for the Elementary and Intermediate school children and the Sterling Scholar Awards program which honors and rewards the top graduating high school seniors.

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**Deadline for the next UPDATE is
Tuesday September 25, 1990**

Village Corner

Employee of the Month



Mele Huakau

Village Operations

August 1990 Employee of the Month

Village Operations has honored Mele Huakau as the Employee of the Month for August 1990. A junior from Tonga, Mele was cited for her consistent, competent and dedicated performance as a skilled quilter, as well as lecturer and demonstrator. Mele has proven herself an asset in the schoolhouse in addition to other posts in village Auxiliaries.

According to Rubina Forester, Mele has been from her date of hire one of the outstanding student employees at the Center. "Mele has that rare quality to make the guests feel comfortable and welcome. And with her lovely smile Mele has entertained and informed with excellence and service. We commend her, too, for her reliable and charming performance during the Farewell. Congratulations Mele".

Villages September Birthdays

Sept. 5	Josaia Natoko
Sept. 6	Tufania Vaioga
Sept. 17	Semisi Fakataua
Sept. 19	Setareki Kaumaitotoya
Sept. 20	Mele Tovo
Sept. 28	Doug Christy

Newly Appointed Air Force Chief of Staff & Family Visit the Center



Pacific Air Forces Commander , Four Star General Merrill A. McPeak, came to the Center on Friday, September 24, 1990 accompanied by his wife and their newly married son and his bride. Just two days after his visit to the Center, General McPeak was nominated by President Bush to become the Chief of Staff of the United States Air Force.

The McPeak's enjoyed being honored by each village with leis and headbands, and they also enjoyed the Ali'i Luau and Night Show. Accompanying and hosting them were Vice President T. David Hanemann and guides, Tautai Moala and canoe guide Junior Fuimaono. They were also joined by President and Sister Christensen (pictured in the photo above)

Quality Service Corner

Spot light on employee's view of what the 3 "Ls" of Quality Service are. . .

LOOKING TO SERVE . . .

Carolyn Purcell

Hawaiian Section Asst. Theater

"As employees we should look at all the ways we can serve the customers. We should not say it's not our job to direct a customer while being in another department. Be able to drop whatever we're doing and help."

Valarie Nihipali

Theater

". . .to serve without having to be told. This act will more likely provide positive comments from our guests and they would come again to see us."

LISTENING TO SERVE . . .

Valarie Nihipali

Theater

"Listening to complaints from tourists & our fellow workers can be difficult. But just listening without saying anything until they cool down (without reacting) helps out a great deal."

Carolyn Purcell

Hawaiian Section Asst., Theater

"Listening carefully to what the customer is asking us. Even if the guest are talking among themselves, we can jump in and say, "May I help you?."

LOVING TO SERVE. . .

Moana Ofahengaue

Security

"True service of love comes from the heart. When you have that, you do more others especially for yourself (unknowingly). A good example is that of Christ. He thought nothing of himself but to help others - - rich, poor, sick, needy. . . etc."

Valerie Nihipali

Theater

". . . don't apply for a job you don't like - you will suffer, the guests will suffer, and the image of your job will suffer as well. Real love of service comes only from within."

Aloha Week Ribbons for Sale!!

Aloha Week Ribbons can be purchased for \$2.00 from the following locations:

PCC Business Office
Special Projects
Maintenance
Customer Service

These ribbons not only look great and show your Aloha Week spirit, but also entitle you to many discounts from merchants. There are some very important Aloha Week activities that you might want to keep in mind:

Friday, Sept. 28

The Waikiki

Ho'olaule'a

Kalakaua Avenue is transformed into the largest single block party on O'ahu with 11 stages. fronting the various hotels and shopping centers, along with some 40 food booths and more.



ALOHA
WEEK
1990

Na
Kamalei

September
21 - 30

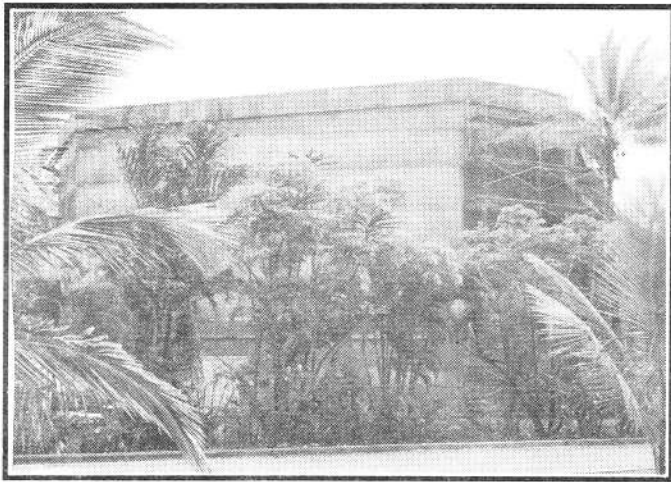
Employee Note

Joe Macatiag received his Mission Call to serve in the Fukuoka, Japan Mission. He will be leaving for the Missionary Training Center on September 30, 1990. He is presently working as a canoe guide for Palauni Ma Sun, and dancing for the Tongan section for Fasi Tovo.

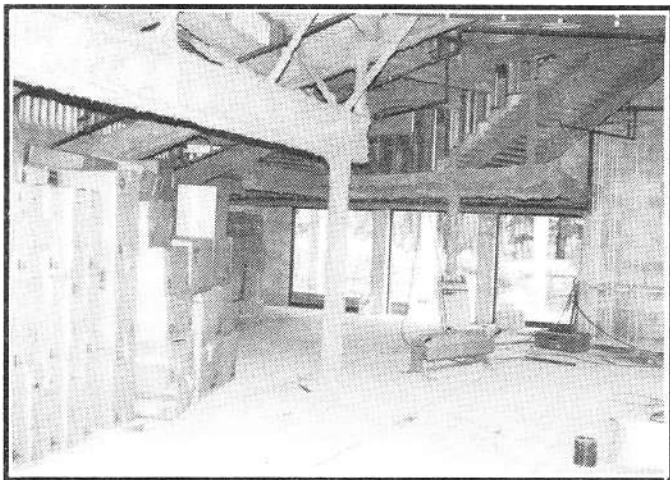
IMAX[®] UPDATE

by Robert L. Heywood
Project Representative

The finish stage of this project has commenced. The rough plumbing is complete including the fire sprinkler system. The roof is complete with the base sheet protecting the interior from the rain.



Electrical rough-in is just finishing allowing the sheetrock to be installed. In the theater, sound insulation covered with a black fabric is the finish product of the grid ceiling and walls.



The IMA projection equipment is on site, in containers, awaiting the progress of the construction to allow installation near the end of October; and Landscaping will begin soon after. The completion date is set for the end of the year.

Loyal Garner to Perform at Anniversary Concert!

As recently announced, Hawaii's Lady of Love, Loyal Garner, will be the featured entertainer for our 27th anniversary Concert on Saturday, October 13, 1990

An accomplished singer, songwriter, piano stylist, record promoter, and arranger, to date, Loyal has released seven albums, the last two of which are on her own label, PIILANI RECORDS. Her performances on these albums have enabled her to receive numerous nominations from Hawaii's recording industry's "HOKU AWARDS" garnering such accolades as "Female Vocalist of the Year", "Best Single", and "Best Hawaiian Contemporary Album". She also plays almost all different kinds of music. Loyal has told us that she will even prepare a few special numbers for our show.

For the past 5 years Loyal has been performing as the Headline Act on the luxury cruise liners, the S.S. Constitution and the S.S. Independence. Her mothers day concerts are always an annually sold out event as well.

Currently, Loyal is working on her eighth album with a projected CD release in September.

Please join us for this exciting event with our special guest Loyal Garner.



The Polynesian Cultural Center

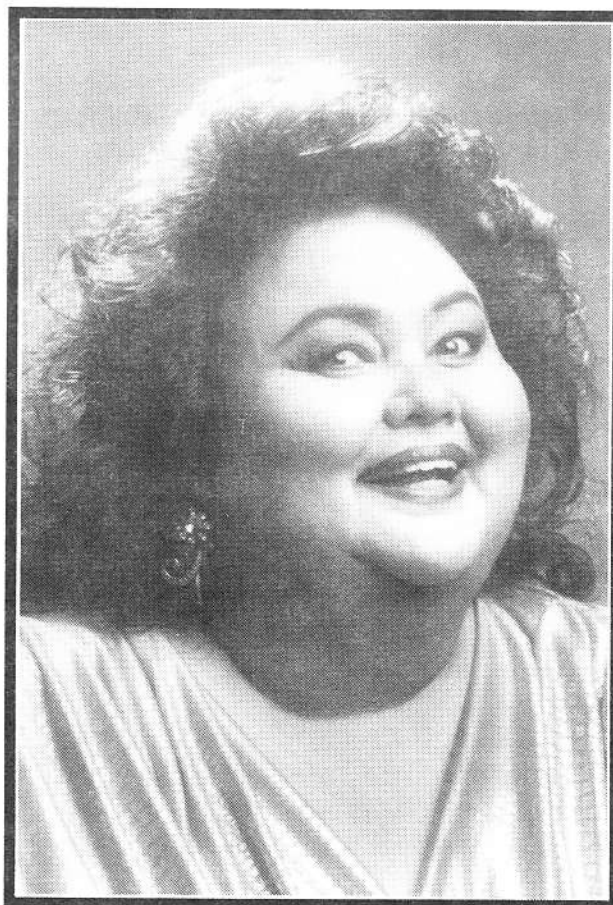
Announces the
27th Anniversary Events

Saturday
October 13, 1990

7:00 a.m. Whaling Wall Area
Begin Anniversary
celebration with door
prizes, employee awards,
talent show, and Breakfast!

I.D. needed for
door prize tickets and breakfast

10:00 p.m. Loyal Garner Concert
PCC Employee Price \$ 1.00
One employee priced ticket
(\$ 1.00) per employee but
employees may purchase
an unlimited number of
general admission (\$ 3.00)
tickets.



Loyal Garner

Hawaii's Lady of Love

Come Join the Fun!

20%

Discount on America West Airlines for PCC Employees!

As a mahalo to the Center for working closely in Promotional experiences, America West Airlines is pleased to offer a 20% introductory discount to all employees of the Polynesian Cultural Center. In order to qualify for this discount you must travel by December 15, 1990. The employee must provide America West with a company I.D. or a letter verifying their employment. The employee must travel. Immediate family (spouse, children, parents, and grandparents) may travel with the employee with a letter verifying family relationship.

To get this great discount follow these simple steps:

1. **Call in your reservations normally to their Reservations office at 1-800-247-5692.** You do not need to tell them you have a discount.
2. Obtain the **record locator number** for your reservation.
3. **Call the Honolulu Ticket Office 971-2810,** and advise America West of your employment at the Center and of the record locator number of your reservation.
4. **Follow instructions from America West** on ticket payment and pickup.

Conditions:

- * Travel must originate in Hawaii
- * The 20% discount applies to any published fare available on America West Airlines; discount fares, full coach, business class or first class (where applicable). Discount is not available to interisland flights.
- * All rules governing the applicable fare apply, regarding advance purchases, payment requirements or other restrictions.
- * All employees who are not members will be enrolled in America West's frequent flyer program, Flightfund, and receive the following:
Enrollment bonus of 2,500 miles
One time 5,000 for one-way trip from Honolulu to the Mainland

EMPLOYEE MENU

Monday, Oct. 1

Salisbury Steak
w/ Onions &
Gravy
Steamed Rice
Cold Drink

Tuesday, Oct. 2

Deep Fried Chicken
Carrots
Rice
Drink

Wednesday, Oct. 3

Pork Chop Suey
Strawberry Parfait
Steamed Rice
Cold Drink

Thursday, Oct. 4

Teriyaki Wings &
Drumsticks
Mixed Vegetables
Steamed Rice
Cold Drink

Friday, Oct. 5

Lamb Curry Stew
Tossed Salad
Steamed Rice
Cold Drink

Monday, Oct. 8

Chicken Stew
Potato Salad
Steamed Rice
Cold Drink

Tuesday, Oct. 9

Beef Curry Stew
Tossed Salad
Steamed Rice
Cold Drink

Wednesday, Oct. 10

Fried Hoki Fish
w/Tartar Sauce
Salad
Steamed Rice
Cold Drink

Thursday, Oct. 11

BBQ Chicken
Peas & Carrots
Steamed Rice
Cold Drink

Friday, Oct. 12

Teriyaki Pork
w/ Natural Sauce
Peas
Steamed Rice
Cold Drink



Gateway Corner

Back to School Activity

On September 14, 1990, Gateway Dining Area had a Back-To-School activity at the BYU-Hawaii swimming pool. Along with the B-B-Q at the pool, Dining Area held their First Annual "Miss Gateway" pageant. The contestants Edwina Penina, Kerryani, Roberta and Cherry. The contestants all work for Gateway. They were judged by their talents and the way that they modeled themselves. Of course they needed a little help with the modeling part, but all in all they did very well. The winner was Edwina Roberts. She won 4 movie tickets and one box of chocolate, and of course a dozen long-stemmed hibiscus. Congratulations to all the Gateway Dining Area crew on a great party!



Special Projects

Movie Tickets:
\$4.00

Airline Coupons
Aloha \$38.00
Hawaiian \$38.00

and now

LOYAL GARNER
TICKETS
\$1.00

(1 PER EMPLOYEE)

\$3.00 GENERAL
ADMISSION

Located Upstairs in the Snow
Administration Building. Phone
293-3043






Belated Gateway Birthday's

Jennifer B.	9/4
Teddy	9/5
Peni Tilini	9/10
Michael Lanier	9/11
Mona	9/24

Birthdays Yet to Come!

Stormy Fonoimoana	9/28 <i>Today is her day!</i>
Bernadine	9/29

October MIS Training

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
		9:00 a.m. PSI Basic Operator Training. 				
	1	2	3	4	5	6
	Columbus Day	9:00 a.m. Introduction to Lotus Agenda. 			Pay Day! 	PCC Anniversary Party 
7	8	9	10	11	12	13
		9:00 a.m. Introduction to Macintos 				
14	15	16	17	18	19	20

Trivia!!

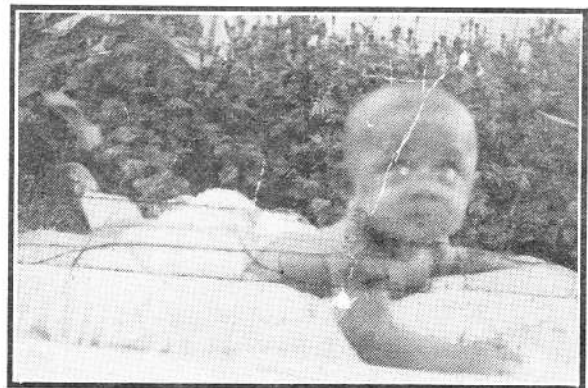
In this space
next UPDATE
look for a
special edition
of Anniversary
crossword
trivia!

Trivia Results

Congratulations!

Lindy Tufaga, Accounts Payable, who wins two free Consolidated Movie Tickets. Lindy also gets our thanks for being the **ONLY** correct answer.

And the answer is:



Meleki Turaga

Chief of the Fijian Village!
(What a cute BABY)

Rules

- * First Prize - Two consolidated Movie Theater Tickets
- * Second Prize - 1 Box of Chocolate Macadamia Nuts
- * Open to all current PCC Employees
- * Entries must be mailed/turned in to Special Projects by **Monday at 5:00 p.m.**
- * Judges decisions are final.