



POLYNESIAN CULTURAL CENTER

# UPDATE '88

Employee Newsletter

Friday, September 30, 1988

## Aloha Oe!

Yang Bo and Jiang Shan may appear to be like any of the Chinese students on campus, but, in a very significant way, they are not. They are not even from Hong Kong or Taiwan.

These two young men are already accomplished scholars and businessmen who are here as part of the Chinese Trainees from the mainland People's Republic of China (PRC) participating in a year of Travel Management Training sponsored by Polynesian Cultural Center and Brigham Young University-Hawaii.

The PRC in conjunction with the China International Cultural Exchange Center has arranged for Yang, Deputy Section Chief and Shan, Staff (Foreign Relation Department) to study here on an annual rotating basis as part of an increasing effort to establish cultural and intellectual exchange programs throughout the world.

A year has gone by, and it is now time for Yang and Shan to return back to their native land. A special farewell was held in the Polynesian Cultural Center Board Room this past September 21, 1988 in their honor. Both Yang and Shan were each presented with Certificate of Accomplishment and Gifts from PCC President James P. Christensen, President Alton Wade and Dr. Jayne Qarside of BYU-H. Also present in the special farewell gathering were, Chinese trainees from PRC that are not leaving, Mr. Huang Yu Zhu, Deputy Director of Jilin Provincial Tourism Bureau and, Mr. Tan Yi, a former Trainee, currently serving as the Manager of China International Travel Service Changchun Branch.

## Aloha Week Spotlight

On September 17, 1988, the Hawaiian Village celebrated its Aloha Week with the theme "PULAMA," which means Cherish. The week started with a devotional conducted by Keith Awai, who is currently the Hawaiian village Supervisor. The meeting was filled with much love and Aloha. Several speakers and guests were invited. Speakers included David Eskaran, Eron Goo, Samantha Mokuahi, and Terry Panee. The occasion was very spiritual uplifting and provided everybody with the opportunity to meet some of the old-timers of the Hawaiian Village like Joe AhQuin, Cy Bridges, Harry Brown, Josephine Bird, Haunani Kaanaana and many others.

A few speakers shared their feelings about the Hawaiian Village. Harry Brown expressed in the talk that "he was grateful for the Hawaiian Village because that's where he met his eternal companion." David Eskaran, also mentioned that "the Center opens many doors in ones life." After the Devotional, everybody enjoyed each others company and ate Hawaiian food. The food was ONO! Thanks to Josephine Moea'i and friends who prepared the food for the Luau.

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Throughout Aloha week, Hawaiian Village workers wore their beautiful Aloha Week uniform. Alumni worker Pualoke Dela Cerna also provided demonstrations on the art of Haku Lei Making. "Lono" an image of the God, was made by David Eskaran and was set by the Hale Alii for everyone to enjoy.

The week concluded with a Musical Fireside on Sunday, September 25, in the Maori Village. There were over 100 people in attendance. Thirteen participants shared their testimony in songs, dance, and instrumental presentations. The evening was a very moving one for those in attendance.

The Hawaiian Village workers would like to thank Pulefano, Sr. V.P. Bryan Bowles, Cy Bridges, Keith Awai, and all the Village Chiefs along with their workers for all their hard work and support to make Aloha Week a great success.

## For Your Information

Have you ever wondered who are the key persons that decorate the canoes every evening for the Finale? They are Sisilia Fehoko and Sun Kashiwabara. These two ladies are responsible for all six beautifully decorated Village Canoes.

## Fruit Stand Gets New Name

As of last week, the Fruit Stand is now known as the Food Stand. The section is part of the Village Auxiliary Area.

## A Great Way to Enjoy

Starting October 1, 1988, the Villages are featuring in the School House, various games of Polynesia. The games are for the children who visit the Center. The games include, Palaie and Ulumaika from Hawaii, Fiti from Samoa, Tititorea and hand game from New Zealand, top spinning from Fiji, Lafo from Tonga, headband and bird making.

## "You Should Know CPR"

The next CPR class will be held:

WHEN: October 15, 1988

WHERE: Training Room

TIME: 8:00 a.m. - 12:00 noon

Due to the limited number of instructors, only the first six applicants will be accepted. For more information call First Aide at ext. 3016.

## THEY JUST KEEP COMING:

The "Fun" and "Hardworking" Custodian Crews would like to welcome the following new recruits: Day Shift - Darin Newell, Shirley Loudenslager, and Ainofo Mataafa. Night Shift - Shane Sweeney, Robroy Quinn, Jerome Uluave, Alan Cheung, Pauline Taholo, Misun Jung, Hemi Blandford, Kevin Charles, Tammy Barlow, Grace Nunu, and Shiela Loudenslager.

## Welcome Back

The Village Carvers are back again in the Maori Village under the leadership of Uncle Barney Christy. The Carvers are: Ken Coffey, David Escaran, and Doug Christy. Janceal Toroa is also back from her summer holiday in New Zealand.

## To Be Hired is Fun

The Village people would like to welcome all the new people hired in all the Villages.

Clint Mehaire from New Zealand  
Anna Marie Rego from New Zealand

Robert Kaitoku from Kohala, Hawaii

Richard Ne Smith from Kapa'a, Kauai

Stewart Choi from Makakilo, Oahu

Ronnette Ome from Hilo, Hawaii

Theresa Boyd from Samoa

Samantha Mokuahi from Hawaii Kai

Jeline Cebu from Philippines

Eron Goo from Kapa'a, Kauai

Ancal Kapaka from Hanalei, Kauai

NEXT ISSUE: Symphony and PSI Users.

Lei Cummings

PC Software Technician

## SALES AND MARKETING OWES THANK YOU

I would like to personally express appreciation to Varen Berryman for his assistance with the German group of 104 on September 26, 1988. On sudden notice Varen was conducted and asked to assist in finding German speaking guide to escort the group through the villages. He promptly responded and because of his efforts the group had a wonderful time and were very pleased with the hospitality they received. Varen has been instrumental again in turning what could have been a bad experience into a positive one.

Paul Greco  
Account Executive  
International Sales

## FAM TOUR STRIKES AGAIN

Today, September 30, 1988 the Center will be hosting 18 Travel Agents from the Philippine Islands. The group will be here to gain a better knowledge on what the Center has to offer. This will also help them explain to their clients what the TRUE Polynesian experience is all about. If you happen to recognize the group, please extend to them your warmest ALOHA. Thanks for your support in making our Center Hawaii's number one tourist attraction.

Scott Bradshaw  
Account Executive  
International Sales

## BENEFITS QUIZ

1. PCC offers 12 discount benefits to employees. Name 10 of them.

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

2. Name two credit unions offered by PCC.

\_\_\_\_\_

3. How many years of service does an employee need before receiving retirement benefits from the company?

\_\_\_\_\_

Note: Submit all answers to the Training Department today by 4 p.m. to claim your prize. Training Department Office is located upstairs in the Market Place.

## COMPUTER CORNER

Beginning this Thursday, MIS will hold operator training for all new users on the PSI System. The following subjects will be covered: Logging ON/OFF, PSI System Commands, Computer Terminology, and System Mailbox.

Operator training will be every Tuesday and Thursday by appointment only.

Call MIS (Ext. 3161) to sign-up.

Training will be from 9-10 a.m. in the Training Room.

NOTE: It is mandatory that all users should pass the Operator Training.

# PCC ANNIVERSARY WEEK SCHEDULE

## Saturday, October 8, 1988

**BREAKFAST:** 7:00 a.m. Employee kickoff celebration - to be held at the Hale Aloha. Join us for a fun talent show, alumni recognition, service awards, a huge prize drawing, a company photo and a hearty breakfast.

**Lots of prizes! Bikes, Walkmans, Radios, Gift Certificates, Dinner cruises...**

**•BE EARLY TO PICK UP TICKETS • BE EARLY TO PICK UP TICKETS•**

DEPOSIT ONE TICKET IN THE BOX FOR PRIZE DRAWING AND THE OTHER IS FOR ENTRANCE TO BREAKFAST  
**BE EARLY • NO TICKETS ACCEPTED AFTER 7:15 A.M. • MUST BE PRESENT TO WIN**

## Sunday, October 9, 1988

**FIRESIDE:** 7:30 p.m. "To honor PCC" is the theme for the fireside. Speakers will include local church authorities PCC Alumni members and community members. Everyone, both employees, alumni and community is welcome to attend. Fireside will be held at the Polynesian Cultural Center's Pacific Pavilion. Please enter through the front Theater gate which is Gate 1.

## Monday, October 10, 1988

**T-SHIRT DAY:** Every Employee that enters through Gate 11 wearing the yellow or white 1988 PCC Anniversary t-shirt to work will receive a prize!

## Tuesday, October 11, 1988

**BIRTHDAY GAMES:** All employees can join in and have fun participating in our birthday games and win a prize. Watch for the games, they'll be held around the employee entrance area from 8:00 a.m. to 5:00 p.m.

Games will include: **donut eating, watermelon eating race, marshmallow stuffing, bobbing for apples** and lots of other fun events, but be sure to look out for the **MAN-AGEMENT TEAM DUNKING BOOTH**. Yes, you'll get a shot at sinking your boss.

**LEGISLATORS/COMMUNITY DINNER:** 6:00 p.m. A special dinner will be held at the Samoan Hale for invited guests to join with us and celebrate the 25th Anniversary.

## Wednesday, October 12, 1988

**PCC BUTTON DAY:** All employees who wear the 1988 Anniversary button to work will receive a prize. We'll be looking for you around the employee entrance area.

**EMPLOYEE BIRTHDAY PARTY:** 9:00 p.m. To be held at the Discovery Plaza. All employees can join with us as we gather to witness the sealing for our 25th Anniversary time capsule, sing "Happy Birthday", release helium filled balloons, and have some birthday cake and punch.

## Thursday, October 13, 1988

**POLYNESIAN GAMES:** Have fun while participating in our Polynesian games and win a prize. Games will be held around the employee entrance gate area.

**ALUMNI DINNER:** A special dinner will be held for invited PCC Alumni Members in the Samoan Hale. Alumni will also attend "This Is Polynesia"

## Friday, October 14, 1988

**ALUMNI SHOW PERFORMANCE:** Enjoy watching the former dancers of the old night shows like Pulefano, Ellen Gay, Keith Awal, Mill Peters, Val Faamalgil, and many many more golden oldies.

The Alumni show is open to all employees and community members and will be held at 10:00 p.m. at the Pacific Pavilion after "This Is Polynesia" evening show. Guests can enter through Gate 11 or the front Theater Gate, Gate 1.

**THIS SHOW IS OUR GRAND FINALE ENDING TO A WEEK FILLED WITH FUN**

Join with us as we party, celebrate and enjoy our own  
25th Anniversary . . . . . **HAPPY BIRTHDAY PCC . . . . .**



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# PCC Alumni Recognized

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As we celebrate this year's 25th Anniversary, the Training Department would like to present the history and commemorate the pioneers of the Polynesian Cultural Center who were here either as students, labor missionaries or community people. As part of this effort, we wish to recognize some of those who were a part of PCC's special moments with their stories from history.

This week, we recognize one of the first three cashiers of the Center and her story of those "good old days" in 1963.

The PCC's first ticket office and front desk were in the building that is now occupied by Village Operations. In the building across from the ticket counter, on the Kahuku side, was the Administration, PR, and Business Office. In 1963, there were only three cashiers and not all working at the same time. Before the Center opened, the cashiers helped set up the office.

Pre-sale tickets for Polynesian Panorama, PCC's evening show, was far from being "brisk." The skeptics were the travel people, who not only denied the Center from entering the tourist trade, but denied the "Mormons" the opportunity to share their Polynesian culture in public. Students went from hotel to hotel in Waikiki to sell PCC tickets. Some of the students even stood on corners to sell tickets.

The day following opening night, the daily newspapers wrote nothing but good things about the show. That same day, hundreds and hundreds of people were at the Polynesian Cultural Center, the line snaking out the building. Inside the modest ticket building, people stood four abreast with only two cashiers clamoring for tickets. The tickets were selling for \$1.00.

Whenever a busload of visitors arrived, all of the guides went outside to the gate to greet them. One particular male guide

went so far as to help the people off the bus. Back in those days, before Laniloa Lodge was built, the whole area was the parking lot so the buses drove right up to the gate. When two bus loads arrive, there was jubilation among all the workers in the Center. The guides had small groups of people to escort around the grounds so the tours were very personal.

In a very short while, the ticket office moved to the building that is now the museum. Before the plants grew high and bushy enough, the wind and the rain took to the giving the cashiers a bad time in the new building. Many times the cash registers had to be moved to a dry corner of the counter. While the Polynesian Cultural Center was being built by labor missionaries, the local saints contributed some of their time to help with the construction by gathering dried cane leaves from the fields around Laie, for thatching of the huts in the Center. The Laie Stake Relief Society made breakfast every morning for the workers. A Samoan Sister, Penina Meatoga with her harmonica made the modest kitchen in the Old Laie Chapel ring with music during those early mornings. Sometimes a sister would do a jig, bringing laughter to all. Many of the sisters, including Sister Meatoga, have since passed away.

The Polynesian Cultural Center's first choreographer, Jack Regas, well known in Hollywood, became a Mormon through his affiliation with the students in the night show. Michael Westmore (of the famous Westmore Family), who came to do special makeup for the Te Aroha Nui Dance Group from New Zealand, was ready to become a Mormon through the same affiliation as Jack Regas. Michael won an Oscar for make-up in the movie Mask. Actress Lorraine Day and her husband, Mike Grillikhes named their first daughter after the New Zealand Group, Te Aroha Nui.

It is said among the pioneers who once operated the many phases of the Center, that the new generation of workers are now enjoying the "frosting" of the cake. However, the pioneers worked for the pure pleasure of just being in a n atmosphere that permeated with much aloha. Some just never quit work after punching out but hung around the Center to give a extra hand wherever and whenever needed.

It was a joy to be in a company of fellow workers who worked hard and long to make the Polynesian Cultural Center a success. For many of us who are PCC Alumni, we are not only seeing the fruits of our labors, we are also enjoying the "frosting" on the cake too!

Sister BJ Fuller  
(One of the three cashiers)

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## GET THAT MESSAGE OUT!

For those of you with access to the Paciolan system please take some time out of your busy schedule to read your messages. Someone out there might be anxiously waiting for a reply.

## ANOTHER BABY!

Congratulations to Siaosi and Salote Lautaha on the birth of their new 9 lbs 13 oz baby girl. Siaosi is a Junior Accountant at the Business Office.

## DID YOU KNOW THAT...

Harvey Alisa of Safety Department has a new last name. He is now called Harvey Toelupe. According to Harvey, "no correspondence will be answered unless his last name is spelled right."

## TRIVIA OF THE WEEK KNOW YOUR PRODUCT

1. Name the seven villages of the Center and their greeting word.  
 a. \_\_\_\_\_  
 b. \_\_\_\_\_  
 c. \_\_\_\_\_  
 d. \_\_\_\_\_  
 e. \_\_\_\_\_  
 f. \_\_\_\_\_  
 g. \_\_\_\_\_
2. What is the latest additional sales product of the Center and at what price?  
 \_\_\_\_\_
3. What time is the last Canoe Pageant performance?  
 \_\_\_\_\_
4. How much do we charge for the following packages:  
 a) Complete Package                      Adult \_\_\_\_\_ Child \_\_\_\_\_  
 b) Ambassador Passport                      Adult \_\_\_\_\_ Child \_\_\_\_\_  
 c) General Admission                      Adult \_\_\_\_\_ Child \_\_\_\_\_
5. What time do all the Villages open?  
 \_\_\_\_\_
6. What days or holidays of the year does the Center close?  
 (Sundays not included). \_\_\_\_\_
7. Who is the Sr. Vice President of Sales and Marketing?  
 \_\_\_\_\_
8. What time does the night show start?  
 Single Show \_\_\_\_\_ Double Show \_\_\_\_\_

## GROUP TERM LIFE INSURANCE

The Medical Plan at the Polynesian Cultural Center provides the employee with life insurance. The employee and the eligible dependents enrolled are covered. The amount of coverage is based on the employee's salary. If you are an active employee under 70, your coverage is shown on the chart below:

Gross Annual Salary	Coverage
Up to \$10,000	\$20,000
\$10,000 - \$11,999.99	\$24,000
\$12,000 - \$13,999.99	\$28,000
\$14,000 - \$15,999.99	\$32,000
\$16,000 - \$17,999.99	\$36,000
\$18,000 - \$19,999.99	\$40,000
\$20,000 - Above	\$50,000

A death benefit of \$2,000 is provided upon the death of your spouse. Each of your dependent children, age 15 days to 24 years, has a \$2,000 death benefit. An infant who is born alive, but dies within 15 days, has a \$500 death benefit. Contact Maka Obina at ext. 3191 for more information.

## ANSWERS TO LAST WEEK TRIVIA

- 1) Any of the following: Howard Stone, F. Lester Hawthorne, Larry Hanneburg, Wayne Glaus, Vern Hardisty, William Cravens, Ralph G. Rodgers, Jr., James P. Christensen.
- 2) Dallin Oaks, Joseph Wirthlin, William Gay, George Q. Cannon, Fred Baker, D. Arthur Haycock, Jeffery Holland, Sterling Colton.
- 3) Dallin Oaks
- 4) Bryan Bowles, Vernice Pere, David Hannemann, Les Steward, Magi Keil.
- 5) Howard Stone, 376

## AND THE WINNER IS. . .

**Gail Heffernan**  
 Accounts Receivable  
 Supervisor: Georgina Naivaluvou

Participants included:  
 Lei Cummings - MIS  
 Lindy Tufaga - Accts. Payable  
 Debbie Le Normand - Reservations  
 Valerie Grace - Personnel  
 Maka Obina - Personnel  
 Roketi Fitisemanu - Personnel  
 Leialoha Jenkins - Purchasing  
 LaVerne Pukahi - Reservations  
 Gisele Rodgers - Customer Service  
 Bobby Akoi - Village Operations  
 Luse Magalei - Theater  
 Syd Wheat - Personnel  
 Harry Brown - Studio  
 Snow White - Unknown  
 \* Snow White - Thank you for your participation

## Something New for Fiji

Just recently, the Fijian Village started a Quiz for fun about Fiji. Any fun loving guests are encouraged to visit Vale Ni Bose and listen to a presentation about Fiji. Then, a short quiz is given over at the Bure Ni Qase. Those that answer correctly will receive a small token of appreciation from Jessie Maiwiriwiri. What a great way to learn about Fiji.